

NET10 PAY AS YOU GO, NET10 30 DAY MONTHLY PLANS, AND NET10 UNLIMITED* WITH INTERNATIONAL CALLING

LIMITED WARRANTY

A new NET10 Phone is covered by a one year limited warranty administered by NET10 and TracFone Wireless, Inc. A reconditioned NET10 Phone also has a one year limited warranty provided by NET10 and all NET10 accessories have a 90-day limited warranty against defects in materials and workmanship under normal use by the purchaser. You may obtain warranty service directly from NET10. Apple products are covered by a one-year Limited Warranty offered and administered by Apple. Please visit apple.com for more information.

How to obtain Warranty Service. To obtain warranty service from NET10 on a new or reconditioned NET10 Phone or NET10 accessories, please contact Technical Support at 1-877-836-2368. If your problem cannot be remedied over the phone, our NET10 technicians will provide you with a Return Authorization Number, which you will use to send your NET10 Phone or accessories to the designated NET10 Service Center for repair or replacement, at NET10's option.

Exclusions and Conditions. This limited warranty does not cover damage or failure caused by abuse or misuse of the NET10 Phone or NET10 accessories. NET10 does not provide refunds. **YOUR LIMITED WARRANTY EXCLUDES ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES, UNLESS OTHERWISE PROVIDED BY LAW.**

DISCLAIMER OF WARRANTIES. EXCEPT FOR ANY WRITTEN WARRANTY THAT MAY BE PROVIDED WITH A DEVICE YOU PURCHASE FROM US AND THE LIMITED WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS, AND TO THE EXTENT PERMITTED BY LAW, THE SERVICES AND DEVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS AND WITHOUT WARRANTIES OF ANY KIND. WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CANNOT PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DO NOT AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. WE DO NOT GUARANTEE THAT YOUR COMMUNICATIONS WILL BE PRIVATE OR SECURE; IT IS ILLEGAL FOR UNAUTHORIZED PERSONS TO INTERCEPT YOUR COMMUNICATIONS, BUT SUCH INTERCEPTIONS CAN OCCUR.