



Bowflex Xceed™ Warranty Registration Card

IMPORTANT! MAIL WITHIN 30 DAYS OF PURCHASE

PLEASE PRINT CLEARLY – THANK YOU

☐ Mr. 2. ☐ Mrs. 3. ☐ Ms. 4. ☐ Miss

Customer ID from Invoice:

Name:

Address:

Apt. #:

City:

State:

Zip:

Phone number:

()

-

EXT.

E-Mail address:

Is this your primary address? ☐ Yes ☐ No

Place of purchase:

Date of purchase:

M M

D D

Y Y

Purchaser date of birth:

M M

D D

Y Y

Gender: ☐ Male ☐ Female

Marital status: ☐ Married ☐ Single

Including yourself, total number of people living in your household: (Examples: 01, 02, 03 ...)

Would you like to receive additional information on healthy lifestyle products? ☐ Yes ☐ No

Which best describes your family income: (US dollar figures)

☐ Under \$15,000

☐ \$25,000 – \$34,999

☐ \$50,000 – \$74,999

☐ \$100,000 – \$149,999

☐ \$15,000 – \$24,999

☐ \$35,000 – \$49,999

☐ \$75,000 – \$99,999

☐ Over \$150,000

What other types of exercise equipment do you own?

Did you receive this item as a gift? ☐ Yes ☐ No

Name of original purchaser:

Original purchaser customer ID number:

☐ Please check here if you would prefer not to obtain information on new and interesting opportunities from other exciting companies.
Thanks for filling out this questionnaire. Your answers are important to us.





What Is Covered

Nautilus, Inc. warrants to the original purchaser of the Bowflex Xceed™ home gym that the machine is free from defects in materials or workmanship, with the exceptions stated below. This warranty is not transferable or applicable to any person other than the original purchaser and is only applicable for products sold and used in the United States or Canada. Tampering with the unit will void the warranty.

Bowflex Xceed™ Home Gym XLU/XTLU

- 7 years on machine
- No-Time-Limit Warranty on Power Rod® resistance rods

Warranties Do Not Cover

- A Bowflex Xceed™ home gym purchased

for commercial or institutional use.

- Damage due to use by persons who weigh more than 300 pounds (136 kg).
- Damage due to abuse, accident, failure to follow instructions or warnings in the Owner's Manual, misuse, mishandling, accident or Acts of God (such as floods or power surges).
- Damage due to normal wear and tear.

What We Will Do

During your Warranty Coverage Period, Nautilus, Inc. will repair any Bowflex Xceed™ home gym that proves to be defective in materials or workmanship. In the event repair is not possible, Nautilus, Inc. will either replace your Bowflex Xceed™ home gym or refund your purchase price, less shipping and handling.

How To Get Service

Return the defective part, at your expense, to the address given to you by a Bowflex® Representative at 1-800-605-3369. Include an explanation of the problem. Adequate protective packaging of the defective parts or unit and cost of shipping are your responsibility.

The repaired part or unit will be returned to you at the company's expense.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



Please fold over and tape before mailing



Please fold over and tape before mailing

**Place
Stamp
Here**

**Nautilus, Inc.
World Headquarters
16400 S.E. Nautilus Drive
Vancouver, WA 98683**



Warranty Information

(Keep For Your Records)

We want you to know that the Bowflex Xceed™ home gym is a superior product. Your satisfaction is guaranteed.

If, for any reason, you are not 100% satisfied with your Bowflex Xceed™ home gym, please follow the instructions below to return your merchandise and receive a refund of the purchase price, less shipping and handling.

1. Call a Bowflex® Representative at 1-800-605-3369 for a Return Authorization Number. Return Authorization will be granted if:
 - a. You purchased your Bowflex Xceed™ home gym directly from Nautilus, Inc., and
 - b. You are calling within 6 weeks of the delivery date of your merchandise.
2. All returned merchandise must be properly packaged in the original boxes and in good condition. Returns should be shipped to: Nautilus, Inc. World Headquarters 16400 SE Nautilus Drive Vancouver, WA 98683.

NOTE: You are responsible for return shipping and for any damage or loss to merchandise that occurs during return shipment. We highly recommend that you insure your shipment.

3. Please mark all boxes clearly with:

- Return Authorization Number
- Your Name
- Your Address
- Your Phone Number

Boxes without this information clearly marked on the outside may be refused.

4. Please make copies of your original invoice and put one in each box of merchandise. Nautilus, Inc. must receive your shipment within two weeks from the date the Bowflex® Representative issued you your Return Authorization Number.

Refunds may be denied or delayed if these instructions are not completely followed.

This Bowflex® Satisfaction Guarantee applies only to merchandise purchased by consumers directly from Nautilus, Inc. This guarantee does not apply to sales made by dealers or distributors.

What Does This Warranty Cover?

Nautilus, Inc. warrants to the original purchaser of the Bowflex Xceed™ home gym that the machine is free from defects in materials and workmanship, when used for the purpose intended, under normal conditions. This warranty is extended only to the original purchaser and is not transferable or applicable to any other person.

How Long Does Warranty Coverage Last?

- 7 years on machine
- No-Time-Limit Warranty on Power Rod® resistance rods
- This warranty is void if Bowflex Xceed™ home gym is used in a Commercial Environment

This warranty covers all defects in material or workmanship of the Bowflex Xceed™ home gym. Warranties do not cover commercial or institutional use or misuse and abuse by the consumer.

To make this warranty effective, you must completely fill out the Bowflex Xceed™ home gym Warranty Registration Card within 30 days of the purchase of your Bowflex Xceed™ home gym, and return it to the address on the Warranty Registration Card.

Warranty Does Not Cover

- A Bowflex Xceed™ home gym purchased for commercial or institutional use.

- Damage due to use by persons who weigh more than 300 pounds (136 kg).
- Damage due to abuse, accident, failure to follow instructions or warnings in the Owner's Manual, misuse, mishandling, accident or Acts of God (such as floods, tornadoes, power surges, etc.).
- Damage due to normal wear and tear.

What Nautilus, Inc. Will Do

During your Warranty Coverage Period, Nautilus, Inc. will repair any Bowflex Xceed™ home gym that proves to be defective in materials or workmanship. In the event repair is not possible, Nautilus, Inc., will either replace your Bowflex Xceed™ home gym or refund your purchase price, less shipping and handling.

Nautilus, Inc. reserves the right to substitute material of equal or better quality if identical materials are not available at the time of service under this Warranty. The replacement of the product under the terms of the Warranty in no way extends the Warranty period.

How to Get Service

Return the defective part at your expense to the address given you by a Bowflex Xceed™ home gym Representative at 1-800-605-3369.

Always include an explanation of the problem with service shipments.

For information, contact a Bowflex Xceed™ home gym Representative at 1-800-605-3369. Adequate protective packaging of the defective parts or unit and cost of shipping to the above address are your responsibility.

The repaired part or unit will be returned to you at the company's expense.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.



Important Contact Numbers

If you need assistance, please have both the serial number of your machine and the date of purchase available when you contact the appropriate Nautilus office listed below.

OFFICES IN THE UNITED STATES:

E-mail: customerservice@nautilus.com

- **NAUTILUS INNOVATION CENTER**
Nautilus, Inc.
1886 Prairie Way
Louisville, Colorado, USA 80027
Vancouver, Washington, USA 98683
Phone: 800-NAUTILUS (800-628-8458)
Email: customerservice@nautilus.com
Fax: 800-898-9410
- **TECHNICAL/CUSTOMER SERVICE**
Nautilus, Inc.
World Headquarters
16400 SE Nautilus Drive
Vancouver, Washington, USA 98683
Phone: 800-NAUTILUS (800-628-8458)
Email: customerservice@nautilus.com
Fax: 877-686-6466
- **CORPORATE HEADQUARTERS**
Nautilus, Inc.
World Headquarters
16400 SE Nautilus Drive
Vancouver, Washington, USA 98683
Phone: 800-NAUTILUS (800-628-8458)

INTERNATIONAL:

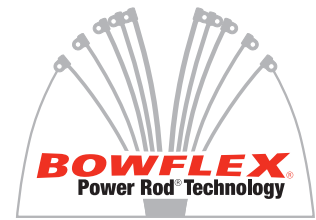
For technical assistance and a list of distributors in your area, please call or fax one of the following numbers.

- **INTERNATIONAL CUSTOMER SERVICE**
Nautilus International S.A.
Rue Jean Prouvé 6
1762 Givisiez / Switzerland
Tel: + 41-26-460-77-77
Fax: + 41-26-460-77-70
Email: technics@nautilus.com

BUSINESS OFFICES:

- **SWITZERLAND OFFICE**
Nautilus Switzerland S.A.
Tel: + 41-26-460-77-66
Fax: + 41-26-460-77-60
- **GERMANY and AUSTRIA OFFICE**
Nautilus GmbH
Tel: +49-2204-610-27
Fax: +49-2204-628-90
- **ITALY OFFICE**
Nautilus Italy s.r.l.
Tel: +39-031-51-10-86
Fax: +39-031-34-24-97
- **UNITED KINGDOM OFFICE**
Nautilus UK Ltd.
Tel: +44-1908-267-345
Fax: +44-1908-267-346
- **CHINA OFFICE**
Nautilus Representative Office
Tel: +86-21-523-707-00
Fax: +86-21-523-707-09





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