

Contact Us

Contact our customer service team for assistance with your Bosch appliance, to schedule a repair visit or purchase accessories & parts. Please have your Model Number (E-Nr) ready.

> [How to find your Model Number](#)



1-800-944-2904

Mon.-Fri.: 5:00 a.m.-6:00 p.m. PST
Sat.: 6:00 a.m.-3:00 p.m. PST

After hours support is available 24-7 to answer basic questions and schedule service visits.



Email customer support

Online Order Support

Contact us for questions regarding your online order.



1-866-404-9810

Mon.-Fri.: 1:00 a.m. - 6:00 p.m.
Sat.: 8:00 a.m. - 5:00 p.m.



Built-in Dishwashers

- Limited warranty, entire appliance, parts and labor (1 year)
- Limited warranty for microprocessor or printed circuit board; parts only (2nd to 5th year)
- Limited warranty for racks (does not include rack components); parts only (2nd to 5th year)
- Limited warranty for rust-through on inner tub liner; parts only (lifetime)



Ranges

- Limited warranty, entire appliance, parts and labor (1 year)



Refrigerators

- Limited warranty, entire appliance, parts and labor (1 year)
- Limited warranty for non-electronic components; parts only (1st to 2nd year)
- Limited warranty for electronic components; parts only (2nd to 5th year)
- Limited warranty for rust-through on stainless steel; parts only (lifetime)



Built-In Wall Ovens

- Limited warranty, entire appliance, parts and labor (1 year)



Ventilation

- Limited warranty, entire appliance, parts and labor (1 year)



Cooktops

- Limited warranty, entire appliance, parts and labor (1 year)



Microwave & Warming Devices

- Limited warranty, entire appliance, parts and labor (1 year)



Compact Washers & Dryers

- Limited warranty, entire appliance, parts and labor (1 year)
- Limited warranty for non-electronic components; parts only (1st to 2nd year)
- Limited warranty for control board (microprocessor); parts only (1st to 2nd year)
- Limited warranty for motor or any component of the motor (1st year to 2nd year)