

# It is so easy

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YOUR PURCHASE

# Protect your purchase

WHEN YOU REGISTER YOUR MATTRESS

1. Go to [register.sealy.com](http://register.sealy.com)
2. Follow the instructions to complete your registration
3. Relax, enjoy your best night's sleep

**ANY QUESTIONS?** We're here for you 24/7.  
Give us a call or drop us a line.

Phone: 1-800-697-3259

Email: [ConsumerSupport@sealy.com](mailto:ConsumerSupport@sealy.com)



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# Warranty Information

All Sealy® and Sealy Posturepedic® mattresses and flat, non-adjustable foundations are covered by the terms of this Limited Warranty. For purposes of this Limited Warranty, the term “product” means any flat, non-adjustable foundation and any mattress manufactured by or for Sealy, Inc. (“Sealy”). Sealy warrants that it will, at Sealy’s option, replace or repair Purchaser’s Sealy product sold in the U.S. by an authorized retailer if that product is defective due to faulty workmanship or materials, subject to the limitations described in this Limited Warranty. Sealy undertakes no responsibility for the quality of the goods except as otherwise provided in this contract. There are no warranties that extend beyond the description on the face hereof. This Limited Warranty is valid only in connection with the original purchase of new products from authorized retailers and extends from the original purchase date of the original product purchased. An “original purchaser,” for the purposes of this Limited Warranty, is an individual or entity who purchases the product directly from Sealy or an authorized retailer of Sealy with the intent to use the product for personal consumer use and not for commercial or industrial use and not with the intent to resell the product. An “authorized retailer,” for purposes of this Limited Warranty, is an individual or entity authorized by Sealy to sell product directly to original purchasers. An individual or entity that purchases the product from whatever source with the intent to resell the product is an unauthorized reseller (“unauthorized reseller”).

This Limited Warranty does not apply to floor models or “demos” (except as specifically provided herein) or to products sold by unauthorized resellers, including without limitation, unauthorized resellers on third party websites, including, without limitation, Craigslist, eBay, Amazon, etc. Unauthorized resellers are not “original purchasers” for the purpose of this Limited Warranty. If purchaser is not the original purchaser of this product, purchaser takes the product “AS IS,” “with all faults” and without warranty. **If the purchase of this product was not directly from Sealy, proof of purchase will be required to demonstrate that purchaser is the original purchaser and the product was purchased from an authorized retailer, and eligible to make a valid claim under this limited warranty.**

## MATTRESSES

Sealy mattresses are designed to work on a firm, solid-surface, non-spring foundation or adjustable bed base that is structurally capable of supporting the weight of purchaser’s Sealy mattress and user(s). This Limited Warranty and other performance warranties are based on tests conducted on “sets” that consist of our mattresses and our foundations/adjustable bed bases. **Therefore, if purchaser uses inappropriate foundations, box springs, adjustable bed bases, or bed frames with the mattress, such use will void this limited warranty and all other warranties, whether expressed or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.**

The length and terms of this warranty may be determined from information contained on the law tag attached to the mattress. With reference to the figure below, on your mattress’s law tag, find the “Warranty” field. The Warranty field contains a Warranty Code and a 12 digit Serial Number. Copy the Warranty Code and 12 digit Serial Number into the spaces provided below. The number left of the slash mark is the period (in years) which warrantable repairs or mattress replacement is provided without a deductible (exclusive of any applicable transportation and inspection costs). The number to the right of the slash mark is the total warranty period in years. If the number to the left of the slash is less than the number to the right of the slash, this means your mattress warranty has a deductible for any warrantable repairs or replacement. For example, if the Warranty Code is 10/10, your mattress has a 10 year limited warranty with any warrantable repairs or replacement during the 10 year period being provide without a deductible but you are responsible for any applicable transportation and inspection costs. If the Warranty Code is 5/10, your mattress comes with a 10 year limited warranty and any warrantable repairs or replacement during the first 5 years of the warranty period are provided without a deductible. However, you are responsible for any applicable transportation and inspection costs. To calculate the applicable deductible for any warrantable repair or replacement (exclusive of applicable transportation and inspection costs) use this simple formula: (Current Manufacturer’s Suggested Retail Price for the Mattress) X (Number of Years From the Purchase Date of Your Mattress) Divided by the number to the right of the slash mark. For example, if the Current Manufacturer’s Suggested Retail Price or your mattress is \$500 and the Warranty Code on the law tag of your mattress is 5/10, for any warrantable repairs or replacement in year 8 of ownership, the deductible will be (500 x 8)/10, or \$400. If your mattress is discontinued, Sealy has sole discretion to determine the retail price of a comparable mattress model that will be used to determine the deductible per the formula above. Your purchase date is established from the date of your sales receipt.

Warranty Code \_\_\_\_\_ / \_\_\_\_\_

Serial Number \_\_\_\_\_

575005 60390 6769 000

Warranty 10/10  
SN 340528081080



Sealy may require purchaser to provide proof of the quality of the foundation, adjustable bed base, or bed frame used in conjunction with the mattress if purchaser makes a claim under this Limited Warranty. Sealy makes no representations whatsoever as to the structural integrity or rated load for any frame, foundation, or adjustable base not manufactured by or for Sealy. Sealy reserves the right to invalidate this Limited Warranty if the foundation is determined, in Sealy’s reasonable discretion, to be inadequate or if the mattress is found to be in an unsanitary condition.

This Limited Warranty only covers manufacturing defects in a mattress or foundation when the set is subject to proper handling and normal use in conjunction with a bed frame that provides Continuous Support. To provide Continuous Support, a Queen or King frame must have 1) a rigid bridge bar with a supporting leg and 2) at least 5 legs, or 5 equally spaced hardwood cross-slats.

## This Limited Warranty does not cover:

1. Comfort preference
2. Physical abuse or damage to the structure and/or cover material, including but not limited to, burns, cuts, tears, liquid damage, or stains. However if there is a warranty defect not caused by the abuse or damage then the mattress would be covered under the standard warranty.
3. Damage associated with an improper bed frame, foundation, or adjustable base. See above description and illustrations for a proper bed frame.

4. Replacement of the accompanying piece in the Sealy sleep system where only one piece is defective, unless that accompanying piece is also defective.
5. Floor models or demonstration samples (“demos”) sold at a discount (See separate warranty for demos and floor models).
6. Product sold by resellers who are not authorized retailers.
7. Product sold “as-is,” “preconditioned,” “reconditioned,” “used,” “comfort return,” “returned,” “previously owned,” or any other similar wording indicating that the product is not “new” or of “first quality,” or has previously been purchased or used by another consumer.
8. Also, normal indentations or sagging (not associated with sag in foundation) of less than 1½” for Latex or Innerspring mattresses, or less than 3/4” for Memory Foam mattresses,  
**IS NOT COVERED.** If it is determined that an indentation is caused by misuse, abuse or factors other than a product defect, this warranty will not cover that condition.

## PRODUCT REPLACEMENT TERMS

Except as otherwise provided herein, Sealy will not charge purchaser to repair or replace purchaser’s mattress or flat foundation if it is deemed defective during the length of this Limited Warranty, but any transportation costs associated with repairs or replacements are purchaser’s responsibility. In no event, however, will the transportation costs exceed Sealy’s then standard freight charges. No new warranty is provided with a replacement product. The warranty for the replacement product runs from the date of original purchase of the replaced product. Be it noted that any thermoelectric cell, fan, hose or remote provided with, or contained with, any Sealy product is warranted for five (3) years, such period commencing from the time of purchase of the product except if the product is a demonstration or floor model, which in such case the warranty period commences with the manufacturing date of the product as provided on the product’s law tag. In the event that such thermoelectric cell, fan, hose or remote is deemed defective, Sealy may, at Sealy’s choice, repair or replace such component. In the event that repair is necessary, such repair will be at no charge to the Purchaser except for transpiration costs associated with such repair or replacement. In connection with the replacement of a product in compliance with the terms of this Limited Warranty, if a purchaser elects to upgrade to a more expensive product, it may do so by paying the difference between the cost of the original product being replaced and the cost of the upgraded product plus the cost of any related additional sleep system pieces not being replaced as part of the warranty exchange. In the event of an upgrade as described in this paragraph, a new warranty will be provided for the upgraded pieces only.

## MATTRESS COVER

If removable, the cover (except for demo or floor model covers) initially provided for the Sealy product is warranted for 2 years from the date of purchase against faults in material or workmanship. Sealy reserves the right to repair said cover. In the event that Sealy replaces the cover for the mattress, Sealy will replace it with the current style of cover available for the mattress, which may be a different color or material than the original cover.

## FLAT, NON-ADJUSTABLE SEALY FOUNDATIONS

Sealy foundations are designed to work with a bed frame capable of supporting the load of the foundation and an approved mattress. This Limited Warranty and other performance warranties are based on tests conducted on “sets” that consist of our mattresses and our foundations. **Therefore, if purchaser uses inappropriate mattresses or bed frames with this foundation, such use will void this limited warranty and all other warranties, whether expressed or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.** Sealy may require purchaser to provide proof of the quality of the bed frame or mattresses used in conjunction with the foundation if purchaser makes a claim under this limited warranty. Sealy makes no representations whatsoever as to the structural integrity or rated load for any frame not manufactured by or for Sealy. Sealy reserves the right to invalidate this Limited Warranty if the frame is determined, in Sealy’s reasonable discretion, to be inadequate or if the foundation is found to be in an unsanitary condition.

This Limited Warranty covers the following items during normal wear:

1. Structural damage or broken components.
2. Squeaks or rattles.
3. Sagging that is not associated with use of an improper bed frame.

This limited warranty does not cover:

1. Structural damage from using an improper bed frame.
2. Physical abuse or damage to the structure and/or cover material of the foundation, including but not limited to, burns, cuts, tears, or liquid damage.
3. Replacement of another piece in the Sealy sleep system (e.g., mattress, adjustable base, pillows, etc.) unless other piece is also defective.
4. Product sold “as-is,” “preconditioned,” “reconditioned,” “used,” “comfort return,” “returned,” “previously owned,” or any other similar wording indicating that the product is not “new” or of “first quality,” or has previously been purchased or used by another consumer.

## FOUNDATION REPLACEMENT

Sealy will not charge purchaser to repair or replace purchaser’s foundation if it is deemed defective, but any transportation costs associated with repairs or replacements are purchaser’s responsibility. In no event, however, will the transportation costs exceed Sealy’s then-standard freight charges. No new warranty is provided with a replacement foundation. The warranty for the replacement foundation runs from the date of original purchase of the replaced foundation. In connection with the replacement of a product in compliance with the terms of this Limited Warranty, if a purchaser elects to upgrade to a more expensive product, it may do so by paying the difference between the cost of the original product being replaced and the cost of the upgraded product plus the cost of any related additional sleep system pieces not being replaced as part of the warranty exchange. In the event of an upgrade as described in this paragraph, a new warranty will be provided for the upgraded pieces only.

You may contact Sealy’s Customer Service Department by calling toll-free 1-866-783-2767 or by sending an email to [support@stearnsandfoster.com](mailto:support@stearnsandfoster.com).

**Please retain this limited warranty and original proof of purchase for at least 10 years from your date of purchase.**