

FOOTWEAR WARRANTY



FOR COMFORT

(you can return it within 30 days with a receipt for a full refund).

90 DAYS

WE GUARANTEE ON ALL OUR FOOTWEAR PRODUCTS FOR DEFECTS IN MATERIAL OR WORKMANSHIP

(returned boot must be accompanied with sales receipt showing date of purchase).

Returns: Radians would rather the customer return the boots to the retailer they bought the boots from rather than sending them directly to Radians. All worn returns require a return authorization to be shipped back to Radians in Bartlett. All other returns will be returned to the Belmont, MI warehouse. All new or non worn returns (because the wrong size or color was purchased) will require a return authorization. Once the boots have been received we will reship the correct size. All freight charges for returns shipped to Radians will be paid for by the customer. All worn boots returned will be inspected: If they are found to have defects in materials or workmanship the store will be issued a credit for the wholesale price the store paid for the boots in addition to any with a note as to why the credit was refused. For returns of new boots a restocking fee of 15% of the wholesale price will apply. This fee will be waived if the customer replaces the returns with an order of equal pairs or dollar value.

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