

Welcome

- Thank you for purchasing a new Serta® sleep system. Your sleep system is designed and manufactured to provide you with high quality sleep for many years into the future.
- We would like to hear from you. Let us know about your purchase by registering your new mattress at: www.serta.com/customer-care/product-registration

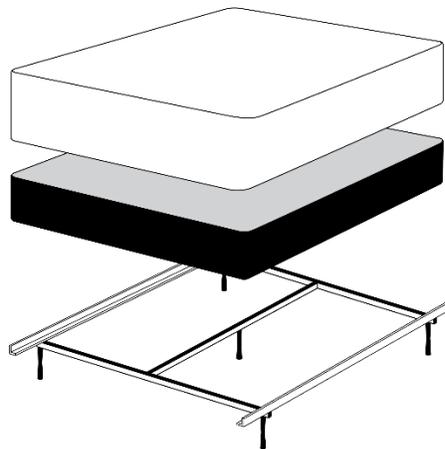
USAGE INSTRUCTIONS

Warning: Not following the below guidelines for supporting your new mattress may result in damage that will void your warranty.

Using the mattress with a foundation (“box spring”):

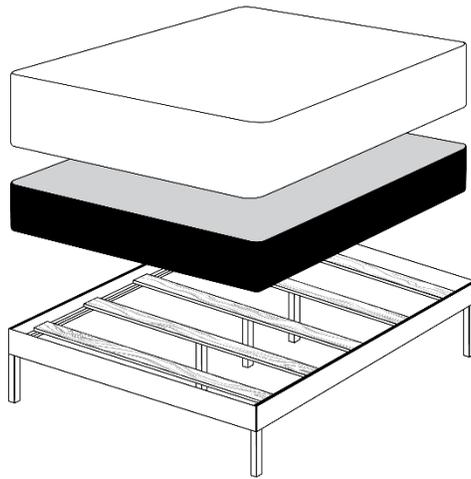
Use a new foundation, or a supportive, rigid, non-yielding foundation; your old foundation may not provide enough support for new products.

Metal Frames: For any full or larger metal frame beneath your foundation, use a frame that provides rigid center support with leg(s) that extends to the floor, as well as support for the head, foot, and sides.



Metal Frame with center support for full or larger

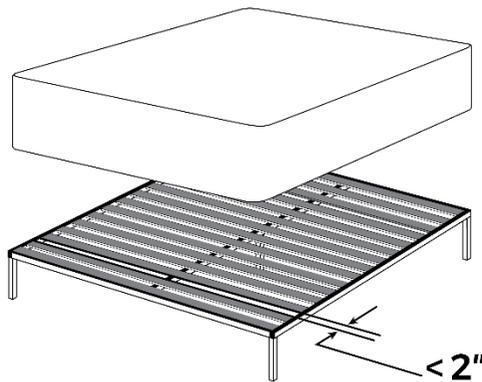
Wooden/Platform Frames: For any full or larger frame that does not have a metal center support, you must use at least five (5) 1" x 4" hardwood or metal slats and add leg supports that extend to the floor below the center of the three (3) center slats



Wooden-slat frame with hardwood slats and leg supports on center three slats

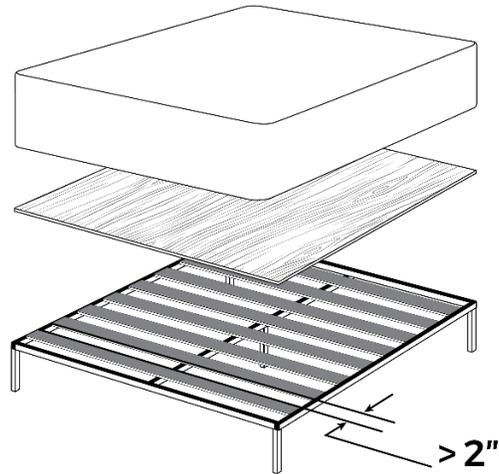
Using the mattress without a foundation (e.g. with a platform bed):

Support systems with slats spaced LESS than 2" apart must include a head-to-foot lengthwise center support with at least one centrally-located leg that extends to the floor



Platform with slat spacing less than 2"

Support systems with slats spaced greater than 2" apart must include a solid wooden, plastic, or similarly rigid surface between the mattress and slats to bridge the spaces, and a head-to-foot lengthwise center support with at least one centrally-located leg that extends to the floor



Platform with slat spacing greater than 2"

For all adjustable foundations, please see the owner's manual for required safety, support, and warranty coverage.

Any support system that does not fit within the above descriptions must at minimum provide a rigid platform with adequately distributed supports extending to the floor.

The use of any platform that lacks support as outlined above can damage your mattress and void your warranty. Determination of whether a support system is adequate is at the sole discretion of Serta®.

Mattress Care:

- Let your new sleep set “air” as long as possible upon removal from its plastic packaging.
- If you need to move your mattress, carton or bag it and carry it on its side to avoid damage. Handles are provided to assist in positioning the mattress on the foundation. Using the handles to carry the mattress may tear the fabric. If you store the mattress, it must be laid flat to avoid shifting of the comfort layers.
- Do not fold, stand or jump on product as damage can occur.
- Do not use cleaning fluids or any type of fabric protection application on your mattress; it may damage some of the materials. The only acceptable spot cleaning method is to apply baking soda to the soiled area, let stand about 15 minutes, vacuum, and repeat as needed. Air the product out as much as possible.
- Do not remove any mattress cover, even if it has a zipper.
- Do not remove or discard the white law labels or the model name label. These labels serve as a means of identification to establish your warranty rights. If you choose to remove the labels, keep them in a safe place.
- **DO NOT SMOKE IN BED OR USE OPEN FLAMES** (e.g. candles, lighters, matches) **ON OR NEAR YOUR BED**. Although your new mattress meets the requirements of the Federal Flammability Standard, 16 CFR 1633, when it is used alone or with the foundation(s) specified on the 16 CFR 1633 law tag attached to your mattress, it is not fire-proof. In addition, sheets, blankets and other bedding can ignite and burn rapidly when exposed to open flames.
- We reserve the right to refuse service and void the warranty if the mattress or foundation is in an unsanitary condition, if the mattress or foundation has evidence of damage from liquid penetration or use of cleaning fluids, or whenever the product failure is caused by factors other than defective workmanship or materials.

LIMITED WARRANTY

COVERAGE:

- Your Serta® sleep system used with proper support is protected by a limited manufacturer's warranty if purchased from an authorized retailer. The limited warranty covers manufacturing defects in your Serta® mattress or foundation including faults in materials and workmanship.
- Replacement of one piece due to a manufacturing defect does not automatically result in the replacement of any other piece, even if purchased as a set. Discontinued products will be replaced with one of comparable quality and value. Replacement of any part of the sleep system does not extend the limited warranty or begin a new warranty period.
- This limited warranty is provided to the original purchaser and is not transferable. The warranty begins at original date of purchase. Please retain your purchase receipt to verify date of purchase.

EXCLUSIONS:

- Mattress or foundation damaged by misuse or abuse
- Mattresses used with an inadequate foundation and/or support system
- Bed height & mattress weight preferences
- Normal body impression(s) as indicated by the warranty code (see chart)
- Normal changes in feel or recovery period associated with foam and latex materials over time.
- Burns, cuts or tears in the fabric
- Firmness/comfort preference
- Bent perimeter border rods in the mattress in innerspring models or grid wires in the foundation damaged by misuse including, but not limited to, moving or bending the sleep set
- Vermin infestations
- Mattresses or foundations displaying staining or soiling that reasonably indicates the presence of potentially dangerous bodily fluids, blood borne pathogens or other substances that could cause injury or disease
- Products used in a non-residential, commercial or institutional setting
- Bedding sold "as is" or "floor model/sample," or bedding purchased from second hand parties or non-retail establishments
- Any accessory products, including but not limited to, adjustable or motion foundations (see owner's manual for details on warranty coverage), sleep tracking systems, or pillows
- Corner guards on foundations
- Sheet fit
- Claims on products located outside the United States, Puerto Rico or U.S. Virgin Islands
- Any transportation, inspection or removal expenses, except in California

TERM:

The warranty coverage runs from the original date of purchase. Replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code printed on your white law label as indicated on the Warranty Code Chart below.

The duration of any applicable implied warranties, including but not limited to the implied warranties of merchantability and fitness, shall not exceed the term of this limited warranty. (Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.) We shall not be liable for incidental or consequential damages that result from the use of your Serta® product. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.) No expressed or implied warranties are extended to persons who purchase the product from anyone other than the manufacturer or its authorized dealers, and all warranties to such persons, including the implied warranties of merchantability and fitness, are hereby excluded.

Example Law Label

If you remove white law tag from product, please retain the original for your records.

**UNDER PENALTY OF LAW THIS TAG NOT TO
BE REMOVED EXCEPT BY THE CONSUMER**

ALL NEW MATERIAL CONSISTING OF
45%⁰ FOAM PAD, 88%⁰ VISCOELASTIC
POLYURETHANE, 12%⁰ POLYURETHANE
29%⁰ POLYURETHANE FOAM PAD
24%⁰ POLYURETHANE FOAM PAD
2%⁰ BLENDED FIBER BATTING
(RAYON 80%⁰, POLYESTER 20%⁰)

REG.NO. NC 3339 GA

**CERTIFICATION IS MADE BY THE MANUFACTURER
THAT THE MATERIALS IN THIS ARTICLE ARE
DESCRIBED IN ACCORDANCE WITH THE LAW**

MADE BY: SSB Manufacturing Company
2450 Industry Avenue
Doraville, GA 30380

Finished Size : 60in. X 79.5in
Net Wt. of Fill Mat: 56 Lbs 2 Oz
ASSEMBLED IN THE USA

Manufactured: 09/18/20 **WC W9**

50Z - - 1

80023 M185497770 500801533 - 1050
IC 20 CF4000 QUILTED II MED PT L1



Warranty Code on Law Tag	Total Limited Warranty Period (in years)	Normal Body Impression/Sagging	Period for No-Charge Repair or Replacement (in years)	Repair or Replacement Charge After No Charge Period
W20F	20	0.75" or less	10	1/20 of dealer retail price x Number of Years from Purchase Date
W15	15	0.50" or less	15	Not Applicable
W15F	15	0.75" or less	15	
W10S	10	0.75" or less	10	
W10F	10	0.75" or less	10	
W9	10	1.5" or less	10	
W91	8	1.5" or less	8	
W92	5	1.5" or less	5	
W1	1	1.5" or less	1	
W6	10	1.5" or less	3	1/10 of dealer retail price x Number of Years from Purchase Date

*Exclusive of transportation and inspection costs

Please refer to Serta.com for additional codes.

SERVICE:

- If your Serta® mattress or foundation fails due to a manufacturing defect, the exclusive remedy under this warranty will be replacement of the defective product. If the Serta® product you purchased is discontinued at the time of replacement, a current model of comparable quality and value will be selected.
- To receive service under the terms of this warranty contact your original Serta® dealer. If your original dealer is no longer in business or you have moved outside the service area, please contact: Serta® Consumer Care at customerservice@sertacustomers.com, (888)557-3782
- A copy of original bill of sale is needed to determine original date of purchase. Model name label and law label must be provided to identify the bedding and validate this warranty.

YOUR RIGHTS UNDER STATE LAW:

- This warranty gives you specific rights, you may have other rights which vary from state to state.