

## DIEHARD LIMITED WARRANTY

FOR RATED TREADWEAR MILEAGE or SIX YEARS from date of manufacture or FIVE YEARS from date of sale, whichever comes first, this tire is warranted against 1) failure due to defects in material or workmanship or 2) premature wear out (see Rated Treadwear Mileage table below), when it is installed, driven and maintained according to all qualifications, conditions and customer service information listed in this warranty document.

WITH PROOF OF SALE and under the terms set forth below, a new tire will be supplied at no or reduced charge for one that is defective or a credit will be issued for one that is prematurely worn out. You are responsible for all costs associated with tire installation, including mounting and balancing.

To receive warranty coverage, present the tire to an authorized DieHard dealer in the United States along with a tire rotation record showing that the tire was rotated once every 5000 miles or within vehicle manufacturer specifications.

### Warranty Qualifications

This warranty applies to the original purchaser of any new DieHard tire and is non-transferable. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's or retailer's recommendation. This warranty applies if all following qualification requirements are met:

1. The tire was purchased after January 1, 2016.
2. The tire is the size, speed and load rating recommended by the vehicle manufacturer or DieHard dealer.
3. The tire has not become unserviceable due to a condition listed under **What is not Covered**.
4. The tire is no older than 6 years from the date of manufacture or 5 years from the date of sale, whichever occurs first.
5. The tire is of the type specified for passenger and light trucks.

### Warranty Conditions

#### 1. Coverage for material or workmanship defects

A warranty claim will be considered should any tire become unusable due to a workmanship or material defect during its usable tread life (more than 2/32 inch remaining tread). In all cases described below the applicable taxes on the new tire and cost of mounting, balancing and any other charges in connection with the replacement of the tire are required to be paid by the owner:

1. During the first 2/32 inch wear of the original usable tread and within one year from date of sale:  
Tire will be replaced with the same or comparable new DieHard tire free of charge.
2. After the first 2/32 inch of the original usable tread or after one year from date of sale, whichever occurs first:  
Credit will be given to the owner toward the purchase of the same or comparable new DieHard tire. The credit amount will be determined by multiplying the percentage of original tread depth remaining on the tire times a pre-established tire use adjustment price.
3. During the first 2/32 inch wear of original tread:  
If the tire is out-of-round or exhibits ride complaint it will be replaced with the same or comparable new DieHard tire free of charge.

#### 2. Coverage for premature wear out

Treadwear mileage is warranted as follows:

Rated Treadwear Mileage	Tire Type	Remarks
70,000	DieHard Silver Touring A/S	

1. If an above eligible tire wears out prematurely, that is, wears down to 2/32 inch remaining depth under normal passenger vehicle use before it is driven the miles specified by its treadwear mileage rating, credit will be given to the owner toward the purchase of the same or comparable new DieHard tire, prorated on remaining warranted miles.
2. The purchase credit will be calculated by multiplying the percentage of warranted miles remaining times a pre-established tire use adjustment price.

### What is not Covered

This DIEHARD LIMITED WARRANTY will NOT pay for tires that:

1. Are used or serviced outside of the Continental United States, Hawaii or Puerto Rico.

2. Are damaged by willful abuse or in collision, wreck or fire.
3. Have continued to be used while flat or severely under/over inflated.
4. Are damaged by road hazards including but not limited to: puncture, cut, impact break, stone drill, bruise, bulge, snag, collision.
5. Are prematurely or irregularly worn down due to vehicle mechanical reason or misalignment (a measured tread difference of 2/32 inch or more across the tread on the same tire).
6. Are damaged due to conditions resulting from improper mounting/demounting, underinflation, improper tire size, improper repair, defect in vehicle, abuse.
7. Are damaged by ozone or weather cracking on tires that occurs after four (4) years from the date of manufacture.
8. Exhibit ride disturbance complaints (out-of-round, vibration, pulling, etc.) after 2/32 inch tread wear or 1 year from date of purchase, whichever occurs first.
9. Have been recapped, retreaded or regrooved.
10. Have been modified by the addition or removal of material, or any tire intentionally altered to change its appearance.
11. Are unserviceable due to tire operation in excess of tire or wheel manufacturer specifications and recommendations.
12. Have been misapplied to vehicle due to undersize, oversize or insufficient speed rating (speed rating must be no more than one below what is recommended by the vehicle manufacturer).
13. Are unserviceable because of chemical corrosion, vandalism, chain use or flat spotting.
14. Have less than 2/32 inch remaining depth.
15. Have the serial number cut or buffed.
16. Have been used for racing or off road use and misapplication.
17. Are used while providing commercial services or if rented to another person, or to provide ridesharing services such as Uber or Lyft.

#### **Disclaimer of implied warranties; limitation of remedies**

Customer's sole and exclusive remedy under this limited warranty shall be product replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the effective time periods stated in this warranty, or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty is void if this product is ever used while providing commercial services or if rented to another person, or to provide ridesharing services such as Uber or Lyft.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

#### **Additional Customer Service Information**

If you have any question on the product warranty, first contact your nearest DieHard Tire Dealer. For dealer information, or if your question has not been handled to your satisfaction, contact DieHard.com.

#### **SAFETY WARNINGS**

Property damage, serious personal injury or death may result if any of the following safety precautions are not followed:

**Driving on any underinflated tire is dangerous and may result in sudden tire destruction caused by excessive heat build-up. For replacement tires, your tire retailer should provide you with the proper inflation pressure. Otherwise, follow the air pressure recommendation within your vehicle's owner manual or tire placard found inside one of the vehicle door frames. If your replacement tire size is different from the original equipment tire size, ask your tire retailer for a revised air pressure recommendation guide in order to adequately support your vehicle's Gross Vehicle Weight Rating (GVWR).**

- Check the cold inflation pressure in all of your tires, including the spare tire, at least once every week and always prior to long distance trips. Failure to maintain the proper air inflation pressure may result in improper vehicle handling, and may cause rapid and irregular tire wear, reduction in tire durability, loss of vehicle control, or sudden tire failure that may lead to property damage, serious personal injury or death.

- Use an accurate tire gauge to check tire air pressures. Always maintain the proper recommended air inflation pressure in all tires. If there is an indication that one of your tires has lost four or more pounds of air pressure, immediately look for signs of penetration through the tire, valve leaks or wheel damage that may account for the air loss. You should also have your tires inspected by a tire retailer immediately.
- Air pressure should be checked when tires are cold (before they have been driven), ideally in the early morning. Driving, regardless of distance, causes tires to heat up and simultaneously increase air pressure.
  - Never exceed the maximum inflation pressure for the tire.
  - Never bleed air from hot tires as it may result in underinflation.

**Inspect your tires daily. If you notice any damage to your tires or wheels, replace them with a spare and immediately visit any tire retailer for advice. Driving over potholes, curbs, wood debris, metal, etc., can damage a tire and should be safely avoided. Contact with such hazards requires an immediate and thorough tire inspection by your tire retailer.**

- Always examine your tires for penetrations, bulges, cracks, cuts, and abnormal wear — particularly at the tire edges —which may be caused by, for example, vehicle misalignment or tire underinflation. Failure to properly control a vehicle when one or more tires are underinflated may result in an accident. Use of a damaged tire may result in rapid air loss including sudden tire failure.
- An explosion of the tire/rim assembly may occur due to improper mounting. Only specially trained persons should mount tires.

**Failure to store tires in accordance with the following recommendations may result in damage to your tires, reduction in tire durability, or sudden tire failure.**

- Tires should always be stored in a cool, dry, clean, indoor environment. Tires contain waxes and emollients to protect their outer surfaces from ozone and weather cracking. As the tire rolls and flexes, the waxes and emollients continually migrate to the tire's surface, replenishing this protection throughout the normal and proper use of the tire. However, when tires sit outdoors and are unused for an extended period of time, the tire surface becomes dry, the tire may be susceptible to ozone and weather cracking, and the casing becomes susceptible to flat spotting.
- Surfaces on which tires are stored must be free from grease, gasoline, and other substances that could deteriorate the rubber.
- Even if damage or wear is not obvious, you should have a qualified technician check all tires to be installed after a period of storage, especially those whose estimated age exceeds that of the warranty duration period.

**Do not overload your tires. Driving on any overloaded tire is extremely dangerous and may result in an accident causing property damage, serious personal injury or death.**

- The maximum load rating marked on the sidewall of any tire is based on the maximum speed of operation. Tires that are loaded beyond their maximum allowable loads for a particular application will generate increased and excessive heat that may cause sudden tire failure leading to property damage, serious personal injury or death.