

# Limited Warranty

## WARRANTY TERMS

This limited warranty applies to the original purchaser of any new tire manufactured by HANKOOK Tire Co. Ltd bearing Department of Transportation prescribed tire identification numbers. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's or Laufenn's recommendation. This warranty applies if all the following qualification requirements are met:

- The tire was purchased after January 1, 2016.
- The tire is a size, load rating and speed rating equal to or greater than that recommended by the vehicle manufacturer.
- The tire has not become unserviceable due to a condition listed under WHAT IS NOT COVERED.
- The tire is 6 years or older from the date of manufacture or 5 years or older from the date of purchase.

## WHAT IS WARRANTED AND FOR HOW LONG

Should any tire covered by this limited warranty become unusable due to a workmanship or material related condition during its usable tread life (more than 2/32" remaining tread), Laufenn will give a credit on the following conditions:

1. During the first 2/32nds of the original usable tread and one year from date of purchase: Tire will be replaced with a comparable new Laufenn produced tire free of charge. Applicable taxes on the new tire and cost of mounting, balancing and any other charges in connection with the replacement of the tire are required to be paid by the owner.
  2. After the first 2/32nds of the original usable tread or after one year from date of purchase, whichever occurs first: The amount of the credit will be determined by multiplying the pre-determined adjustment price for the tire (excluding taxes) by the percentage of original tread depth remaining on the tire.
- \* Free replacement workmanship warranty is not applicable to snow tires.

## WHAT IS NOT COVERED

This limited warranty does not apply to tires which are being serviced under the following conditions:

- Outside of the Continental United States.
  - Willful Abuse, Collision, Wreck, or Fire.
  - Continued use while flat or severe under / over inflation.
  - Road Hazards including without limitation, puncture, cut, impact break, stone drill, bruise, bulge, snag, collision.
  - Premature or irregular wear due to vehicle mechanical reason.
  - Conditions resulting from without limitation, improper mounting/demounting, under inflation, improper tire size, improper repair, defect in vehicle, abuse.
  - Ozone or weather cracking on tires over four (4) years old from the date of manufacture.
  - Ride disturbance complaints after 2/32 tread wear.
  - With less than 2/32" remaining depth.
  - With the serial number cut or buffed.
  - Racing & off road use and Misapplication.
  - Loss of time or use, inconvenience or any incidental or consequential damage.
- \* Note: Consequential damage mentioned above may not apply to you based on States limitation.

## OWNER'S GENERAL OBLIGATION

In order to be eligible for Laufenn's limited warranty program, the owner must observe the following:

- Present the tire to an authorized Laufenn dealer in the Continental United States of America.
- Submit or present a copy of the original purchase receipt.
- Complete and sign a Hankook (Laufenn) Claim Form which is available at any authorized dealer.

- End users should complete the warranty card which is available at any authorized Laufenn dealers for tread wear mileage warranty and mail it to HANKOOK Tire America Corp. (1450 Valley Road, Wayne NJ 07470. Attn: Technical Department) within 30 days from the date of purchase.
- To take advantage of the mileage warranty, you must submit tire rotation record which proves that all tires are rotated at least every 7,500 miles.
- If the tire owner abuses the tires by failing to follow the obligations, but not limited to observe safety warnings, maintain proper inflation pressure, maintain vehicle alignment and tire rotation, expected tire performance or life may not be achieved and your safety cannot be ensured.

## TREADWEAR MILEAGE WARRANTY

Laufenn provides very competitive treadwear mileage Warranty as follows:

TREADWEAR MILEAGE WARRANTY	TIRE TYPE	REMARKS
60,000	X FIT HT, G FIT AS	Metric Only
45,000	S FIT AS, X FIT AT	Metric Only

1. If the above eligible tire wears out (wears down to 2/32" remaining depth before the warranty miles under the normal passenger use, Laufenn will make an allowance for unused service toward the purchase of a new tire of the same size and type, prorated on warranted miles.
2. The replacement allowance will be calculated by percentage of the warranted miles not received, multiplied to the pre-determined adjustment price of the tire at the time and place of the adjustment.
3. To take advantage of this warranty, the owner shall submit warranty card which records the purchasing & vehicle information within 30 days from the date of purchase. (Warranty card must be mailed to HANKOOK Tire America Corp.)
4. To make a claim, tire rotation record shall be presented along with the claimed tire. (The cost of mounting, balance and other service charges or taxes shall be paid by the customer)
5. This warranty is not applicable to original equipment tires.

## DISCLAIMER

This warranty, or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of Laufenn tires, whether expressed or implied and remedies for breach thereof shall be limited to those specifically provided herein. Any warranty of merchantability of fitness for any particular purpose, if made, is limited in duration to the effective time period of this limited warranty.

## ADDITIONAL INFORMATION OR CUSTOMER SERVICE

If you have any question on product warranty, please first contact your nearest Laufenn Dealer. For dealer information, or if your question has not been handled to your satisfaction, contact the HANKOOK Tire Technical Department.

**HANKOOK TIRE AMERICA CORPORATION**  
1450 Valley Road, Wayne, NJ 07470  
1-800-HANKOOK

For warranty information, please visit  
www.Laufenn.com or call 1-800-HANKOOK.

## SAFETY AND WARRANTY SYMBOLS

**M+S** Mud and Snow



Limited Mileage Warranty