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Kamp-Rite Tent Cot, Inc. Limited Warranty

What Is Covered

Kamp-Rite Tent Cot, Inc, warrants to the original purchaser that its products are free from defects in material and workmanship for the term of one year from the date of purchase. Proof of purchase is required.

What Is Not Covered

Kamp-Rite Tent Cot, Inc. shall not be responsible for the natural breakdown of materials that occurs inevitably with extended use (e.g., Ultra Violet (UV) light damage on tents, exhausted zippers), or defects caused by accident, abuse, alteration, animal attack, storm damage, misuse or improper care.

THERE ARE NO OTHER EXPRESS WARRANTIES BEYOND THE TERMS OF THIS LIMITED WARRANTY. IN NO EVENT SHALL KAMP-RITE TENT COT, INC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

What Kamp-Rite Tent Cot, Inc. Will Do

If after inspection we find that a product failed due to a manufacturing or material defect, we will repair or replace the product, at our option, without charge.

How To Obtain Warranty Service

Contact Kamp-Rite's Customer Satisfaction Department for return authorization: toll free 1-800-709-9905.

REPAIRS

If your Kamp-Rite product needs service or repair due to normal wear and tear, animal attack, accident or some other reason that is not covered under the warranty we will provide the necessary service for a reasonable charge, plus shipping and handling. We require that products accepted for any repair be properly cleaned. Please send your product or component that requires repair (e.g., tent pole), postage prepaid, along with a description of what needs attention. For service and repairs, please contact our Customer Satisfaction Department: toll free 1-800-709-9905

How State Law Relates To This Warranty

This warranty gives you specific legal rights, and you may have other rights that vary from state to state.