

TTU® Return Policy

ttu® Return Policy - When you shop with us, we want you to be completely satisfied. If for any reason you are not satisfied with your purchase, you may return it for a replacement or refund of the purchase price. Shipping is non-refundable.

All refunds will be credited to you in the original tender.

All return requests must be submitted within 30 days from the date of purchase.

Please follow the following steps to expedite your return and/or replacement:

- Contact our customer service department for authorization code (see below)
- Include copy of the original receipt
- Include the following information in the shipment: name, address, e-mail address, phone number, order ID, reason for return, action to be taken and write on the shipping box "return merchandise and next to it indicate the authorization code"

Return Shipments will not be processed and no action will be taken until all information is verified.

Delays in refund or exchange will be incurred if returned packages were shipped without the a valid authorization code

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For questions or concerns please contact our customer service: eservice@ttucorp.com

Or [1-800-497-4959](tel:1-800-497-4959) ext 1421

Ship products to:
E-service department
Return merchandise
ttu Corporation
23000 Avalon Blvd.
Carson, CA 90745