

# Norsk™ PVC Flooring Warranty

1. Norsk™ Multi-purpose PVC flooring products feature a Limited Lifetime warranty to the original purchaser to be free from **defects** in material and workmanship. The word "defect" is defined as imperfections that impair the use of the product. Defects resulting from misuse, abuse or negligence will void this warranty. This warranty does not cover defects due to alteration or accident. This warranty does not cover damage caused by vandalism or "acts of nature" or any other event beyond the control of the manufacturer.
2. This warranty is non-transferable and is expressly limited to the repair or replacement of defective products. All defective products are to be returned where they were originally purchased from and are to be subjected to that specific companies return merchandise policy and agreement on file with The Parallax Group International., LLC.
3. This warranty does not cover scratching, scuffing, tearing, cosmetic damage, or other wear and tear resulting from normal use of the product. In addition, any damage resulting from intentional damage, negligence, or unreasonable use will void this warranty.
4. Liability for incidental or consequential damages is excluded to the extent permitted by law. While every attempt is made to embody the highest degree of safety in all products, freedom from injury cannot be guaranteed. The user assumes all risk of injury resulting from the use of this product. The purchaser should pay special attention to all codes, laws, specifications and ratings for products specifically used in play areas, playgrounds, and other recreational uses where the safety of children and others are concerned. The user assumes all risk of injury resulting from the use of this product. All merchandise is sold on this condition, and no representative of the company may waive or change this policy.

This warranty is in lieu of all other warranties, expressed or implied, including warranties of merchantability or fitness for use. Neither The Parallax Group International., LLC or any representative assumes any other liability in connection with this product. **ALL WARRANTY CLAIMS MUST BE ACCOMPANIED BY A SALES RECEIPT. REPORT PRODUCT DEFECTS TO COMPANY WHERE PRODUCT WAS ORIGINALLY PURCHASED.**

## Warranty Exclusions:

- Any/all shipping costs back to company/warehouse for replacement, exchange or refund
- Any/all damage resulting from any pets. These may include but not limited to: chewing, scratching, urination or fecal matter
- Any/all color variegations due to production run differences or exact color, shade, or mottling (spots or blotches of different shades or colors) from production molds.
- Any/all damage resulting from improper installation or failure to follow recommended installation instructions.
- Any/all damage caused from improper use of chemicals and/or cleaning agents.
- Any/all damage caused by moisture, hydrostatic pressure, or alkali from the sub floor.
- Any/all damage resulting from shoes such as golf spikes, high heels, or spiked shoes.
- Any/all damage from chemical reactions. This product is NOT recommended for use in where food preparation takes place such as commercial kitchens. This flooring is not compatible with cooking oils and liquids from vegetable fats - These materials are not compatible with this flooring and can cause injury from slipping and unwanted microbial growth by impregnating the floor surface. Chemicals such as methyl ethyl ketone (MEK) or Acetone. Adequate testing of all chemicals potentially exposed to the flooring should be conducted prior to installation.
- Any/all damage resulting from color fading. Norsk™ Multi-Purpose PVC Flooring is not intended for 100% outdoor installations - particularly in environments where there is extended exposure to the Sun that can cause fading in color. (Even though our products are infused with UV-Inhibitor fading can occur).
- Any/all damage resulting from staining by tires. Many tires contain phenaline diamine (6PPD) which can be damaging when tires are hot and can transfer stains onto floor tiles. Also tires can bring in chemicals or materials from road surfaces that could stain our floor tiles. It is recommended that darker tiles (such as black) be used to create a desirable pattern to cover the area where vehicles tires and potential fluids may be leaked from any vehicles. White tiles are not recommended nor warranted for use in these areas.

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