Warranty One-year Limited Warranty

Candle Warmers Etc, Inc., warrants your new Candle Warmers Etc. product to be free from defects in materials and workmanship under normal household use for a period of 1 year from the date of purchase. During this period, such defect will be repaired or the product will be replaced at Candle Warmers Etc. discretion without charge. This warranty does not cover the NP5 Warming Bulb, exterior or interior finish or damage caused by misuse, accident, or negligence. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. Please fill out and return the warranty registration card located in the original gift box or online at

www.candlewarmers.com/warranty.aspx.

If a problem with this giftware item develops during or after the warranty period, please contact Candle Warmers Etc. for service. If service is required:

- Send a brief letter explaining the problem. Be sure to include your name, address, and phone number.
- For faster service, call 1.800.262.2305 or email us at <u>info@candlewarmers.com</u>.
- Most service problems are resolved with the replacement of a part. If this is not the case, we will give you instructions for returning the unit.

Any unit submitted for repair must be sent (transportation charges prepaid) to:

Candle Warmers Etc, Inc.

3072 N. 750 E.

Layton, UT 84041

If you have any questions concerning the use or care of this product, or comments regarding your experience with the product, please write a letter explaining the nature of your concern.