

RETURNS & WARRANTY

SHOULD YOUR UNIT NOT WORK OR IF DAMAGED WHEN YOU FIRST TAKE IT OUT OF THE BOX, PLEASE RETURN IT TO THE PLACE OF PURCHASE IMMEDIATELY.

HARD & SUGAR-FREE CANDY COTTON CANDY MAKER / PCM405 SERIES

Should you have any questions, please contact us via email or at the customer service number listed below between the hours of 8:00 AM and 5:00 PM, Monday through Friday, Central Standard Time.

Distributed by:

Nostalgia Products LLC
1471 Partnership Dr.
Green Bay, WI 54304-5685
Customer Service
Phone: (920) 347-9122
Web: www.nostalgiaproducts.com

Customer Service Inquiry

To submit a Customer Service inquiry, go to www.nostalgiaproducts.com and fill out the Customer Service Inquiry form and click the Submit button.

A representative will contact you as soon as possible.

Product Warranty Terms

Nostalgia Products LLC (the "Company") hereby warrants that for a period of one (1) year from the date of original purchase, this product will be free of defects in material and workmanship under normal home use, provided that the product is operated and maintained in accordance with the operating instructions. As the sole and exclusive remedy under this warranty, the Company will at its discretion either repair or replace the product found to be defective, or issue a refund on the product during the warranty period. This warranty is only available to the original retail purchaser of the product from the date of initial retail purchase, and is only valid with the original sales receipt, as proof of purchase date is required to obtain warranty benefits. All warranty claims must be brought to the attention of the Company within the warranty period and no later than 30 days of the failure to perform. This warranty does not cover normal wear or damage caused by shipping, mishandling, misuse, accident, alteration, improper replacement parts, or other than ordinary household use. You may be required to return the product (with shipping prepaid by you) for inspection and evaluation. Return shipping costs are not refundable. The Company is not responsible for returns damaged or lost in transit. Unless otherwise specifically permitted by the operating instructions, this warranty applies to indoor household use only. In order to obtain service under this warranty, please contact the Company at the telephone number listed above or by filling out the Customer Service Inquiry Form located at www.nostalgiaproducts.com. Warranty valid only in USA and Canada.

This warranty is in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, which are hereby excluded to the extent permitted by law. In no event shall the Company be liable for any indirect, incidental, consequential, or special damages arising out of or in connection with this product or the use thereof. Some states, provinces or jurisdictions do not permit the exclusion or limitation of incidental or consequential damages, so the foregoing exclusion or limitation may not apply to you.

This warranty does not apply to re-manufactured merchandise.

Please read the operating instructions carefully. Failure to comply with the operating instructions will void this warranty.

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