

## Red Copper

### Lifetime Replacement Guarantee

Telebrands warrants that, for the original purchaser's entire lifetime, the Red Copper Cookware won't have defects in material and workmanship if used only for regular household purposes. If the Red Copper Cookware is found defective during this time, we will replace or repair the Red Copper Cookware at our option.

There will be no charge, besides processing fee as follows:

Individual Piece ----- \$8.99

To obtain the replacement or repair, send the product, your shipping address and phone number, the nature of the issue with your Red Copper Cookware to Telebrands Corp. – Red Copper warranty, 79 Two Bridges Road, Fairfield, NJ 07004

You may direct any questions to 1-800-280-5124. When you ship your product to us. Make sure you can track your shipment and obtain insurance, as we are not responsible for it and the Lifetime Warranty does not apply to items lost or damaged in transit.

For better service, you may register at

<https://www.redcopperpan.com/warranty>.

If you are a California resident, the shipping and handling charge is inapplicable, provided you supply proof of purchase and contact us at 1-800-280-5424 to obtain instructions. Under California law, if the warranty covers the Red Copper Cookware defect, California residents may alternately return the Red Copper Cookware to the merchant who sold it or to a retail store, which sells similar Red Copper Cookware products. The merchant then may offer a repair, refund the purchase price, minus loss of value to the product from the consumer's use, or suggest to the consumer a repair facility independent from the merchant. If these do not provide appropriate relief, the California resident customer can then go to an independent repair facility if service is economically feasible. Telebrands will then pay for service, repair, replacement, or refund for Red Copper Cookware covered by the Lifetime Replacement Guarantee if the amount is reasonable.

This warranty does not cover or apply to damage to the Red Copper Cookware that is the result of misuse, abuse, accident, heating beyond temperatures specified in the Red Copper Cookware instructions, scratches or damage that is merely cosmetic or minor in that it does not significantly affect the performance of the Red Copper Cookware. In Addition, the Lifetime Replacement Guarantee expressly excludes incidental and consequential damages of any kind whatsoever. As some states prohibit

exclusion or limitation of incidental and consequential damages, this exclusion may not apply to you. While the Red Copper Lifetime Guarantee Replacement Guarantee provides certain legal rights, which vary from state to state, may also apply.