

# PROOF OF PURCHASE

FACTORY CODE: \_\_\_\_\_

P.O. NO.: \_\_\_\_\_

PRODUCT CODE: \_\_\_\_\_

QC NO.: \_\_\_\_\_

DATE MANUFACTURED: \_\_\_\_\_

**[ PLEASE KEEP ORIGINAL RECEIPT WITH PROOF OF PURCHASE ]**

## LIFESTYLE SOLUTIONS INC. WARRANTY

Lifestyle Solutions Inc. products carry a limited lifetime exclusive warranty pursuant to the terms set forth herein. This warranty is valid only to the original purchaser with proof of purchase, and constitutes the original purchaser's sole and exclusive remedy. Pursuant to this warranty, Lifestyle Solutions warrants that all products sold pursuant to this Agreement shall be free of any defects in part and workmanship if used under normal operating conditions. THIS IS THE ONLY WARRANTY MADE BY LIFESTYLE SOLUTIONS. IT IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Should any parts or workmanship prove defective, Lifestyle Solutions will, at Lifestyle Solutions discretion, either repair or replace the product at no charge (parts only) to the original purchaser for the duration of the product's full warranty. If the duration of the full warranty has passed, Lifestyle Solutions will, at our discretion, either repair or replace the product for a nominal charge of 35% of the product's repair fee or current retail price.

Lifestyle Solutions Beds and Casegoods as well as all Casual Convertibles are under full warranty for 1 year from original date of purchase.

At all times, Lifestyle Solutions reserves the right to substitute materials with that of a similar quality if the original material is not available. Lifestyle Solutions will not be responsible for any freight charges incurred in repairing or replacing products.

Lifestyle Solutions DOES NOT WARRANT DAMAGE DUE TO MISUSE OR NEGLIGENCE. This remedy is the original purchaser's SOLE AND EXCLUSIVE REMEDY under the Contract of Sale, and in no event shall consequential damages be recovered by the original purchaser. This warranty gives you specific legal rights, and you may also have rights which vary from state to state.

### HEAD OFFICE

5555 | Auto Mall Parkway | Fremont | CA 94538 | USA  
TEL : 510 824 6500 | FAX : 510 824 6501 | TOLL FREE : 1 877 693 8866

### ASIA OFFICE

Suite 2.8, Level 2, Block C | Plaza Damansara | 45 Jalan Medan Setia 1  
Bukit Damansara | 50490 Kuala Lumpur | Malaysia  
TEL : +6 03 2095 2366 | FAX : +6 03 2095 8366

[www.lifestylesolutions.com](http://www.lifestylesolutions.com)



# PROOF OF PURCHASE

FACTORY CODE: .....

P.O. NO: .....

PRODUCT CODE: .....

QC NO: .....

DATE MANUFACTURED: .....

**(PLEASE KEEP THE ORIGINAL RECEIPT WITH PROOF OF PURCHASE)**

## 1 YEAR EXCLUSIVE WARRANTY

The Serta Dream Convertible and Serta Dream Studio range, produced by Serta and exclusively distributed by Lifestyle Solutions @ carry a one year exclusive warranty pursuant to the terms set forth herein. This warranty is valid only to the original purchaser with proof of purchase, and constitutes the original purchaser's sole and exclusive remedy. Pursuant to this warranty, Lifestyle Solutions warrants that all products sold pursuant to this Agreement shall be free of any defects in parts and workmanship if used under normal operating conditions. THIS IS THE ONLY WARRANTY MADE BY LIFESTYLE SOLUTIONS; IT IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Should any parts or workmanship prove defective, Lifestyle Solutions will, at Lifestyle Solutions discretion, either repair or replace the product at no charge (parts only) to the original purchaser for the duration of the product's full warranty. If the duration of the full warranty has passed, Lifestyle Solutions will, at our discretion, either repair or replace the product for a nominal charge of 35% of the product's repair fee or current retail price.

The full range of products from Serta Dream Convertible and Serta Dream Studio are under full warranty for 1 year from original date of purchase. At all times, Lifestyle Solutions reserves the right to substitute materials with that of a similar quality if the original material is not available. Lifestyle Solutions will not be responsible for any freight charges incurred in replacing products.

Lifestyle Solutions DOES NOT WARRANT DAMAGE DUE TO MISUSE OR NEGLIGENCE. This remedy is the original purchaser's SOLE AND EXCLUSIVE REMEDY under the Contract of Sale, and no event shall consequential damages be recovered by the original purchaser. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## HEAD OFFICE

1523 | Gladding Court | Milpitas | CA 95035 | USA  
Tel: 1 408 416 0550 | Fax: 1 408 416 0563 | Toll Free: 1 877 693 8866

## ASIA OFFICE

Suite 28, Level 2, Block C | Plaza Dornansara | 45 Jalan Medan  
Setia 1 | Bukit Damansara | 50490 Kuala Lumpur | Malaysia  
Tel: +60 3 2095 2366 | Fax: +60 3 2095 8366

[www.lifestylesolutions.com](http://www.lifestylesolutions.com)



## FURNITURE CARE PROVIDE LASTING LUSTER TO YOUR SERTA FURNITURE

Each piece of Serta furniture is crafted for beauty, comfort and durability. But that doesn't mean there isn't a little work involved. The following care suggestions will keep your durable furniture in top shape for all the years you own it.

### WOOD

#### Surface & Finish Care

Regularly clean and polish your wood furniture to prevent dust buildup and maintain its finish. Always dust with the grain of the wood — never in a circular motion. Serta recommends a damp (not wet) cloth followed by a clean dry cloth. DO NOT USE AEROSOL PRODUCTS, as they will harm the finish.

### Liquid

Use coasters or dishes under drinks, plants or anything else that contains liquid. Never let liquid or liquid-holding containers sit directly on wooden furniture surfaces, as they can leave white ring marks that might not come off. If you have placed wet objects on furniture, remove immediately and blot the surface dry. Given time, the water that has seeped through the surface will evaporate and the water rings will disappear. However some potent liquids can dissolve finishes and may require professional repair.

### Environmental Effects

Sunlight and heat, as well as humidity, can harm any hardwood furniture and/or change its appearance. Also, fluctuating temperatures cause wood to swell and shrink, so an environment with consistent temperature is recommended. Never place anything hot onto a wooden surface as it can cause discoloration. Keep wooden furniture away from air vents, humidifiers and fireplaces, as well as direct sunlight. All can have drying and/or bleaching effects.

### Drawers

In finding a drawer that does not operate smoothly or slide well, rub a candle on the drawer glides the bottom of drawer where wood contacts wood. The wax coating will ensure smooth operation.

### LEATHER

**Surface Care** - Frequent dusting is the only real requirement for caring for your leather. Once a month or if soil accumulates, remove it using a clean, damp cloth to lightly rub any areas frequently used — pay particular attention to head and arm rests. When leather furniture requires a more thorough cleaning, protect your leather cleanser in the least obvious area before using it anywhere else on the furniture.

**Sunlight and Heat** - Exposure to direct sunlight harms and fades leather over time. Keep leather pieces out of contact with direct sunlight. Also, allow a couple of feet between leather furniture and any direct heat source, such as a vent or a fireplace, which can quickly dry out the material.

### UPHOLSTERY - DREAM MIRCOPBER

**(Including all other synthetic material such as PU Bycast)**

All synthetic upholstery, especially the Mircofiber fabrics offer easy maintenance. Mircofiber is the finest man made fiber possible with today's technology. It is one hundred times finer than a human hair. It is very popular because fabrics produced from microfiber are soft, lightweight, and easy to care for. Additionally, the fibers leave no lint or dust, so they are highly recommended for allergy sufferers.

**Surface Care** - Keep upholstery beautiful and dust-free by vacuuming it weekly. That includes areas between and underneath all cushions.

**Liquid Spills** - For general microfiber furniture cleaning, though, a drop or two of mild detergent, like dish soap or laundry detergent, combined with a bit of water, should clean your microfiber convertible in no time. Odors like urine can be easily eliminated by blotting the stain with white vinegar and distilled water, applying baking soda, and then vacuuming.

**Sunlight and Heat** - Exposure to direct sunlight can harm and fade any upholstered surface over time. Keep upholstery out of contact with direct sunlight as it can bleach and weaken fabrics. Also allow a couple of feet between upholstery and any direct heat source, such as a fireplace.

# Customer Service

Thank you for purchasing a  
Serta Dream Convertible  
/ Serta Dream Studio;  
exclusively distributed by  
Lifestyle Solutions. If you  
have any questions or  
concerns regarding this  
product, please call  
Lifestyle Solutions at  
1 877 693 8866.

