

Chairmat Warranty Claim Form

Warranty Claim Requirements:

- ____ Completed Warranty Claim Form
- ____ Proof of Purchase (Sales Receipt Copy OR Chairmat Label)
- ____ Attach digital photo of cracked area and the cleat side of the mat

**All customer claims will be reviewed upon receipt.
Please allow 3-4 weeks for processing.**

E-mail claims or questions to:
warranty@esrobbins.com

OR

Mail all requirements to:
ES Robbins Office Products
ATTN: Warranty Claim
2802 East Avalon Avenue
Muscle Shoals, AL 35661

How to Measure Carpet Thickness

- 1 Straighten the end of a paper clip
- 2 Measure through padding from top of subfloor to top of carpet
- 3 Choose a chair mat with the same or less depth based on your carpet measurement

if you are not sure, choose a chair mat designed for thicker carpet or a heavier application

All fields below must be completed.

Warranty Claim Form

Date: _____

Customer Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone Number: _____ Email: _____

Product Number / UPC Code: _____

Product Information:

Mat Size: _____

Mat Type(check one): Carpet Hardfloor Mat Shape (check one): Lip Rectangle

Carpet Thickness (including pad) round up to nearest measurement: 1/8" 1/4" 3/8" 3/4" 1" Over 1"

Date of Original Purchase: _____

Electronic Customer Signature: _____