WARRANTY

OUR GUARANTEE. A PROMISE TO YOU...

Our goal for all our imaging supplies is to meet or exceed OEM performance. If in using our products under normal business conditions during the warranty period, they fail to perform to your expectations, please contact us for replacement or credit. See our warranty below for details.

MANUFACTURER'S WARRANTY

This product is warranted to be free from defects in materials and workmanship for a period of 24 months from date of purchase when stored, installed and used under normal conditions. If the product fails during the warranty period, the product will be replaced or credit issued at the option of the buyer in accordance with the manufacturer's Returned Material Policy. This product is warranted not to damage the print head or a printing mechanism or component when stored, installed and used in accordance with the recommended procedures of the product manufacturer or the equipment manufacturer's recommended procedures. In the event of any damage to a printing mechanism or component caused solely and directly by the use of this product, the manufacturer will pay the reasonable cost of service and repair, provided the buyer: (1) Notifies us of such damage in writing within thirty days and (2) delivers a written service report, signed by authorised technical service personnel, identifying the supply product as the sole and direct cause of such damage, along with print samples and damaged or replaced parts. The manufacturer of this product accepts no responsibility for damage to the equipment printing components due to lack of routine and proper service, maintenance or cleaning of the equipment, including the replacement of equipment components at the end of their rated lives, as recommended by the equipment manufacturer.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY AND SETS FORTH BUYER'S EXCLUSIVE REMEDY IN CONNECTION WITH SUCH WARRANTIES. IN NO EVENT SHALL WE BE LIABLE FOR COLLATERAL, CONSEQUENTIAL, INDIRECT, INCIDENTAL OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS, LOSS OF DATA OR LOSS OF USE, ARISING OUT OF, OR CONNECTED IN ANY WAY WITH, THIS AGREEMENT OR ANY GOODS SOLD PURSUANT HERETO. SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

DATAPRODUCTS