



30-day return policy

Changed your mind? Not satisfied with your purchase?

If you are not completely satisfied with a non-furniture item you purchased, please contact us within 30 days of delivery to arrange for the exchange of, or a refund on, your unused item. We will send a courier over to take the item from your home. A return shipping fee equal to 15% of the cost of the items returned will be charged. South Shore Furniture reserves the right to refuse a return or an exchange anytime.

We do not accept:

1. Returns unless the item is unused and in its original packaging.
2. Returns or exchanges on bedding (comforters, duvet covers, coverlets, bedsheets, pillows, duvets, and crib sets) that has been opened or used, or on any product that have been modified, altered or washed.
3. Returns on any mattress or stuffed/upholstered products without a law label.