



WARRANTY

HEADPHONES

UNITED STATES

To obtain warranty service, please return product to Wicked Audio for a no charge repair or replacement at our option. When returning earbuds, please send the product itself in a padded envelope.

DO NOT return earbuds in a letter envelope, as it will NOT arrive. You DO NOT need to return the original packaging that any Wicked Audio products came in.

Be sure to include the following info with your return. Name, Address, Daytime Phone Number, and \$5.00 USD to cover shipping. Wicked Audio accepts Visa/Mastercard, cash, check, and money order made out to Wicked Audio.

If you purchased the product in the last 30 days, the \$5.00 return shipping charge is waived if you provide a bill of sale or receipt/invoice for the proof of purchase. You must mail the product back to Wicked Audio and have it postmarked by the 30th day for the waived shipping to be valid.

Please note that you DO NOT need to mail multiple shipments or include multiple checks if you have more than one unit to return. Only send 1 package with 1 return shipping charge per shipment.

Wicked Audio warrants its products against defects in materials and workmanship to the original retail purchaser. Warranty does not cover cosmetic damages incurred during transportation, damages due to abuse, improper maintenance, or any other issue.

If you live outside the 48 contiguous states, please call Wicked Audio for the Shipping process at 1-800-487-0135 or you can email Wicked Audio Info@wickedaudio.com

POWERUP CHARGERS

Wicked Audio no longer manufactures the PowerUp chargers and no longer has components to send as free replacements. Wicked Audio is offering a Wicked Audio Metallics earbud or Wicked Audio Chill headphone as thanks for your support of PowerUp products. Please visit WickedAudio.com and select which color that you would like as your thank you gift. Please then send in your PowerUp charger along with your name, address, phone number, \$5.00 for return shipping, and the selected earbud/headphone model written on a piece of paper inside, and Wicked Audio will promptly process your PowerUp return.

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