Warranty and Warranty Service: Products are warranted to the retail consumer from date of retail purchase for defects in material and workmanship. If no receipt, the product is warranted from the date of manufacture. Warranty is void should product be disassembled or modified by other than an authorized Crosman Service Station. Crosman/Benjamin/Sheridan/Remington/Signature Series Airguns Limited One Year Warranty. Crosman/Benjamin/Remington Series Ammo and Youth Archery 90-day limited Warranty. Crosman/Benjamin/Remington Series Airsoft Limited 30 day warranty. What is covered: Replacement product and/or parts, labor and transportation charges to the consumer for repairs or replacement parts. What is not covered: Transportation charges to the nearest Crosman Service Station for defective product. Damages resulting from the use of other than Crosman Powerlets or ammunition, abuse, or failure to perform normal maintenance as outlined in the owner's manual. How to obtain Warranty Service: Locate the nearest authorized service station by calling Crosman customer service at (800) 7AIRGUN or go to www.crosman.com. Attach your name, address, description, of problem and proof of purchase. Then package and return prepaid to the Service Station. Return Merchandise: Crosman merchandise may not be returned to Crosman without written authorization. Product returned as defective and not found to be so, will be returned to sender. Return transportation must be prepaid. To obtain an authorization, please call or fax your request. For repairs, service, or consumer direct mail accessory orders, please contact: Crosman Corporation, 7629 State 5 & 20, East Bloomfield, NY 14443 Tel: 800-7AIRGUN Fax: 585-657-5405.