

# Bespoke Home Extended Warranty

Get an additional year of warranty on parts & labor for eligible Bespoke models\*

#### REFRIGERATION

RB12A300631/AA RB12A300635/AA RB12A300641/AA RF23A967535/AA RF23A967541/AA RF23A9675AP/AA RF23A9675MT/AA RF23BB820012AA RF23BB8200APAA RF23BB8200QLAA RF23BB860012AA RF23BB86004MAA RF23BB8600APAA RF23BB8600QLAA RF23BB89008MAA RF23BB8900ACAA RF23BB8900AWAA RF24BB620012AA RF24BB6200APAA RF24BB6200QLAA RF24BB660012AA RF24BB6600APAA RF24BB6600QLAA RF24BB69006MAA RF24BB6900ACAA RF24BB6900AWAA RF29A967535/AA RF29A967541/AA RF29A967512/AA

RF29A9675AP/AA RF29A9675MT/AA RF29BB820012AA RF29BB8200APAA RF29BB8200QLAA RF29BB860012AA RF29BB86004MAA RF29BB8600APAA RF29BB8600QLAA RF29BB89008MAA RF29BB8900ACAA RF29BB8900AWAA RF30BB620012AA RF30BB6200APAA RF30BB6200QLAA RF30BB660012AA RF30BB6600APAA RF30BB6600QLAA RF30BB69006MAA RF30BB6900AWAA RQ48T9432T1/AA RQ48T94B277/AA RR14T7414AP/AA RZ11T747431/AA RZ11T747435/AA RZ11T747441/AA RZ11T7474AP/AA RF23A967512/AA

#### **LAUNDRY**

WF53BB8700ATUS WF53BB8700AVUS WF53BB8900ADUS WF53BB8900AGUS WF53BB8900ATUS DVE53BB8700TA3 DVE53BB8700VA3 DVE53BB8900DA3 DVE53BB8900TA3 DVG53BB8700TA3 DVG53BB8700VA3 DVG53BB8900DA3 DVG53BB8900TA3 WF46BB6700AVUS DVG46BB6700VA3 DVE46BB6700VA3 WF46BB6700ADUS DVE46BB6700DA3 DVG46BB6700DA3 DVE53BB8900GA3 DVG53BB8900GA3

#### **AIRDRESSERS**

DF60A8500CG/A1 DF10A9500CG/A1

#### **AIR PURIFIERS**

AX350A9350G/AA AX350A9350N/AA

#### **RANGES**

NE63A8711QN/AA NE63T8511ST/AA NE63T8711ST/AA NX60A8711QN/AA NX60T8511ST/AA NX60T8711ST/AA NE63BB861112AA NE63BB871112AA NE63BB851112AA NX60BB871112AA

#### **DISHWASHERS**

DW80B7070AP/AA DW80R9950QN/AA DW80R9950UT/AA DW80BB707012AA

#### **MICROWAVES**

ME21B706B12/AA ME21A706BQN/AA

#### **VACUUM**

VR50T95735W/AA VS20A95923B/AA VS20A95923N/AA VS20A95923W/AA

Addendum to LIMITED WARRANTY TO ORIGINAL CONSUMER PURCHASER WITH PROOF OF PURCHASE

This is an addendum to the Limited Warranty to Original Consumer Purchaser with Proof of Purchase ("Limited Warranty") for the Samsung Bespoke models listed above. A copy of your product's Limited Warranty is available at samsung.com on the product page for your model and in the user manual. Notwithstanding any terms in the Limited Warranty to the contrary, this Addendum modifies and supplements the Limited Warranty as follows: for Bespoke products purchased between October 1, 2022 and September 31, 2023, the Bespoke product is warranted by SAMSUNG against manufacturing defects in materials or workmanship for the limited warranty period of 2 years parts and labor. All other terms, conditions, and limitations in the Limited Warranty apply, including the limitation on implied warranties (where permitted by law). If there is a conflict between this Addendum and the Limited Warranty, the provisions of this Addendum will control and the Limited Warranty will be construed accordingly. Together this Addendum and the Limited Warranty contain the entire manufacturer's warranty for your product.

<sup>\*</sup>Purchase date of eligible models must be between 10/1/2022 –9/30/2023; proof of purchase required. For full warranty terms and conditions for specific models, see individual model product page on Samsung.com.



## Bespoke Home Extended Warranty

### Frequently Asked Questions

#### Why is Samsung providing an additional warranty on Bespoke products?

Samsung's Bespoke product portfolio is our most stylish and well-featured line up. The overall design and engineering of our product are so strong, we are offering an additional year of warranty on parts and labor.

#### What is covered with this Bespoke warranty?

Two (2) years of full product coverage, including parts and labor, on eligible models, for products purchased in between October 1, 2022 and September 30, 2023. Eligible model list is listed on the previous page. The offer is valid with proof of purchase.

#### Which categories are covered by the Bespoke warranty?

Bespoke refrigerators, ranges, dishwashers, over-the-range microwaves, washers & dryers, AirDressers, vacuums, and air purifiers are covered by the 2-year warranty.

#### Does this supersede the 1-year product warranty?

Yes, this warranty supersedes the 1-year product warranty for the models that are purchased during the eligible period. If a model was not purchased during the eligibility period and/or is not an eligible model, it will have Samsung's 1-year standard warranty on parts and labor.

#### Does the warranty apply to already sold products?

The warranty applies to eligible products purchased in between October 1, 2022 and September 30, 2023.

## Are all of the other warranties still valid for the respective product on top of this warranty? (ex. Refrigerator 10-year compressor warranty)

Yes, all other warranties are still valid for the respective products and are not impacted by the 2-year Bespoke parts and labor warranty.

#### Why are stainless steel products not covered in range, dishwasher, and over-the-range microwave categories?

Pre-existing product models that did not change with the Bespoke product line-up launch, are not considered Bespoke. Thus, stainless versions of many kitchen suite products are excluded from Bespoke.

#### Are non-Bespoke product warranties impacted?

Product warranties for models that are not listed on the previous page are unchanged.

## Is more information and/or documentation required to get 2 year parts and labor warranty compared to standard 1-year parts and labor warranty?

Yes, proof of purchase within eligibility period will be required to get the 2-year parts and labor warranty.

#### Where can I find information on the Bespoke warranty?

Warranty information will be updated on product pages, specification sheet PDFs, and full warranty detailed PDFs.

#### Vacuums and air purifiers don't have warranties on parts and labor. What happens in these cases?

For vacuums and air purifiers, Samsung will replace the full unit or accessories within 2 years from purchase date, a 1 year extension of the existing warranty. All other warranty terms apply.