



NSI International Inc.

Product Warranty

Returns

We want you to be happy with your order! With some exceptions (see below), if you are not satisfied with your order you may return it within 30 days of your receipt of merchandise for a refund of the purchase price less shipping fees. We do, however, require that you pay to ship the item back to us, and any shipping fees originally paid on your order are non-refundable. Here are the exceptions and clarifications:

- Products must be returned to us **in their original condition and in their original packaging** complete with all tags, instructions, and inserts.
- We cannot accept returns on products that have been customized (color, finish, dimensions, upholstery, etc.).
- All returns and exchanges are subject to our Terms of Use.

Please contact us in order to receive complete instructions on returning goods. Once we receive your return, please allow 1-2 weeks for processing.

Exchanges

We do not accept exchanges, but you can exchange an item by returning it to us and placing a new order for the item(s) that you would like in place of the original order.

NSI International Inc. is a global marketer and manufacturer of creative toy and consumer products including Magic Rocks™, Smithsonian® Science kits, and its own craft and activity brands. NSI's products can be found in thousands of retail locations in more than 30 countries around the globe.

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