

# LIMITED WARRANTY

## Limited Warranty

JOOLA North America, (the "Company") warrants the Product to be free from defects in workmanship and materials under normal use and conditions FOR A PERIOD OF 1 YEAR FROM THE DATE OF ORIGINAL PURCHASE in the United States and Canada.

### Product Registration

The Product Registration must be filled out completely online at [joolausa.com](http://joolausa.com) within 10 days from the date of your purchase of the Product. If you don't have access to the online form, fill out the card below and mail to the address on the card within 10 days.

### What Is Covered

Except as provided below, this Limited Warranty covers all defects in materials and workmanship. This Limited Warranty is void if the Product is:

- Damaged through improper usage, negligence, misuse, abuse, transportation damage, acts of nature, or accident (including failure to follow the instructions supplied with the Product)
- Used in commercial applications or rentals
- Modified or repaired by anyone not authorized by the Company.

### What Is Not Covered

This Limited Warranty does not cover:

- Any expendable items such as batteries, light bulbs, fuses, accessories, cosmetic parts, tools and other items that wear out due to normal usage.
- Any costs you may incur for delivery, installation, assembly or transport of your product.

### What The Company Will Pay For

If during the Limited Warranty period, any part or component of the Product is found by the Company to be defective, the Company will, at its option, repair the Product, replace the Product with a new Product (either the same or an equivalent model) or cause the original retailer of the Product to exchange the Product with a new Product (either the same or an equivalent model) or refund the original purchase price of the Product, without charge for labor or parts. The Company's obligation to repair, replace or exchange the Product, however, shall be limited to the amount of the original purchase price of the Product.

### How To Obtain Warranty Service

In order to enforce your rights under this Limited Warranty, you must follow these procedures:

- You must have completed and mailed the Product Registration Card to the Company within 10 days of purchase of the Product.
- You must include THE ORIGINAL COPY OF YOUR SALES RECEIPT.
- You must call the Company's Customer Service Department at 1-877-875-6652 from 9:00 A.M. to 5:00 P.M. (EST) to notify the Company of the nature of the problem.
- If you are instructed to return the Product to the Company for servicing, you are responsible for shipping the Product, at your expense, to the address designated by the Company in packaging that will protect against further damage.
- You must also include your name, address, daytime telephone number, model number of the Product and a description of the problem.

THIS LIMITED WARRANTY IS AVAILABLE ONLY TO THE ORIGINAL PURCHASER OF THE PRODUCT AND IS VALID IN THE UNITED STATES.

THE COMPANY'S LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT ITS OPTION, OF ANY DEFECTIVE PRODUCT AND SHALL NOT INCLUDE ANY LIABILITY FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR DO NOT ALLOW FOR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. TO THAT EXTENT, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

This Limited Warranty gives you specific legal rights, but you may also have other rights that vary from state to state.

For questions regarding this Limited Warranty or the JOOLA table, please call or write us:

### JOOLA Customer Service Department

15800 Crabbs Branch Way, Suite 250 • Rockville, MD 20855  
info@joolausa.com • [www.joolausa.com](http://www.joolausa.com) (Online Support Form)

**Product Warranty  
Registration  
Enregistrement de  
garantie du produit**

**CUSTOMER NAME / NOM DE CLIENT:** \_\_\_\_\_

**ADDRESS / ADRESSE:** \_\_\_\_\_

**CITY / VILLE:** \_\_\_\_\_ **STATE / ÉTAT:** \_\_\_\_\_ **ZIP / CODE POSTAL:** \_\_\_\_\_

**PHONE / TÉLÉPHONE:** \_\_\_\_\_

**EMAIL / COURRIEL ÉLECTRONIQUE:** \_\_\_\_\_

**PRODUCT NAME/NUMBER / NOM/NUMÉRO DE PRODUIT:** \_\_\_\_\_

**INVOICE/REFERENCE NUMBER /  
NUMÉRO DE FACTURE/RÉFÉRENCE:** \_\_\_\_\_

**DATE OF PURCHASE / DATE D'ACHAT:** \_\_\_\_\_

**PLEASE SEND WARRANTY INFORMATION TO /  
ENVOYEZ S'IL VOUS PLAÎT DES INFORMATIONS DE GARANTIE AU:**

JOOLA Customer Service Department  
15800 Crabbs Branch Way, Suite 250 • Rockville, MD 20855

You can also register your table at [www.joolausa.com](http://www.joolausa.com)