



MAGICJACK ONE YEAR WARRANTY

magicJack, LP warrants that each magicJack product will be free from defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase. If any product proves to be defective within the one-year warranty period, the customer must return the defective Product to magicJack to receive an exchange or credit (see "WHERE TO SEND PRODUCT FOR EXCHANGE OR CREDIT" below).

In order to receive a credit or exchange, the customer must request and receive a Return Merchandise Authorization (RMA) number by e-mail and the magicJack product must be returned with proof of purchase along with its original packaging.

Please visit: <http://my.magicjack.com/returns.html> to receive an RMA.

The original magicJack product must be returned within two (2) weeks of provision of a Return Merchandise Authorization (RMA) number in order for the customer not to be charged for the replacement magicJack product. Please ensure to include the RMA number when returning the original magicJack product.

magicJack, LP, at its sole discretion, will replace, or provide credit for the defective product, provided that magicJack investigation and factory inspection disclose that (a) such defect developed under normal and proper use and (b) the product is covered under this warranty. Repair, replacement, or adjustment of defective products shall be the sole obligation of magicJack and the sole remedy of the customer hereunder. The customer is liable and shall pay for shipment of the products to the magicJack returns center. magicJack shall not be obligated to perform preventive maintenance, installation, deinstallation, or maintenance. magicJack reserves the right to use reconditioned, refurbished, and/or serviceable used parts (that meet magicJack quality assurance standards) for warranty or any other replacements and make any internal or external design and/or feature changes on or to its products without any liability to incorporate such changes on or to the products.

WHERE TO SEND PRODUCT FOR EXCHANGE OR CREDIT:

magicJack, LP
P.O. Box 6846
West Palm Beach, Florida 33405

IF YOU HAVE QUESTIONS OR NEED ASSISTANCE:

If you have questions about the use or performance of your magicJack or if you have any questions or comments regarding the magicJack warranty which have not been resolved to your satisfaction, write directly to:

magicJack, LP
P.O. Box 6846
West Palm Beach, Florida 33405