

**Use & Care Guide**  
**Manual de Uso y Cuidado**



For best results, a low-sudsing, HE High Efficiency Detergent made for high efficiency washers must be used.



Para obtener los mejores resultados, deberá utilizarse un detergente HE para lavadoras de alta eficacia y baja espuma.

**Model/ Modelo:** 111.2914# / 111.2915#

# Kenmore® Top-Loading Automatic Washer

## Lavadora automática de carga superior

# = color number, número de color

Transform SR Brands Management LLC  
Hoffman Estates, IL 60179  
[www.kenmore.com](http://www.kenmore.com)



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## PRODUCT RECORD

In the space below, record the date of purchase, model, and serial number of your product. You will find the model and serial number printed on an identification plate located inside the washer lid. Have these items of information available whenever you contact Sears concerning your product.

Model No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Serial No. \_\_\_\_\_

Save these instructions and your sales receipt for future reference.

## SAFETY MESSAGES

There are many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol. This symbol alerts you to potential hazards that can result in property damage and/or serious bodily harm or death.

All safety messages will follow the safety alert symbol and either the word DANGER, WARNING or CAUTION. These words mean:

### DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

### WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

**To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.**

- Use this appliance only for its intended purpose as described in this Use & Care Guide.
- Before use, the washer must be properly installed as described in this manual.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not add gasoline, dry cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using the washer, turn ON all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before your washer is removed from service or discarded, remove the lid to the washing compartment to avoid the danger of children or small animals getting trapped inside. Failure to do so can result in serious personal injury or death.
- Do not install or store the washer where it will be exposed to the weather or freezing temperatures.
- Do not tamper with controls.
- Keep the area underneath and around your appliance free of combustible materials (lint, paper, rags, etc.), gasoline, chemicals and other flammable vapors and liquids.
- Do not repair or replace any part of the washer or attempt any servicing other than as described in this manual. We strongly recommend that any service be performed by a qualified technician.
- See Installation Instructions for grounding requirements.
- ALWAYS follow the fabric care instructions supplied by the garment manufacturer.
- Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Use fabric softeners or products to eliminate static only as recommended by the manufacturer.
- This washer is not designed for maritime use or for mobile installations such as in RVs, aircraft, etc.
- Turn OFF the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- Packaging material can be dangerous for children. There is a risk of suffocation. Keep all packaging from children.
- Always check the inside of the washer for foreign objects before loading laundry. Keep the lid closed when not in use.

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

**To reduce the risk of fire, electric shock, or injury** to persons when using this appliance, follow basic precautions, including the following.

- Unplug the washer before cleaning to avoid the risk of electric shock.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.
- Do not put oily or greasy rags or clothing on top of the washer. These substances give off vapors that could ignite the materials.
- Do not wash items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering and may catch fire.
- Disconnect this appliance from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this
- Refer to INSTALLATION INSTRUCTIONS for detailed grounding procedures. Installation instructions are packed in the washer for the installer's reference. If the washer is moved to a new location, have it checked and reinstalled by a qualified service technician. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- For personal safety, this appliance must be properly grounded. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.
- This washer must be plugged into a 120VAC, 60Hz grounded outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Do not install on carpet. Install the washer on a solid floor. Failure to follow this warning can cause serious leak damage.
- Do not remove grounding prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.
- appliance from the power supply. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Do not combine detergents, fabric softeners, and/or other laundry products from different manufacturers for use in a load, unless specified on the fabric label.
- Do not mix chlorine bleach with ammonia or acids such as vinegar. Follow package directions when using laundry products. Incorrect usage can produce poisonous gas, resulting in serious injury or death.
- Do not reach into the washer while parts are moving. Before loading, unloading, or adding items, push in the cycle selector knob and allow the drum to coast to a complete stop before reaching inside. Failure to follow this warning can cause serious injury, fire, electric shock or death.
- The washer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.
- Never unplug your washer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Immediately repair or replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. Consult with a qualified service technician. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- When installing or moving the washer, be careful not to pinch, crush, or damage the power cord. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- The washer must be installed and electrically grounded by a qualified service technician in accordance with local codes to prevent shock hazard and assure stability during operation.
- The washer is heavy. Two or more people may be needed to install and move the appliance. Failure to do so can result in damage to property or serious bodily injury.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious leak damage.
- To reduce the risk of electric shock, do not install the washer in humid spaces. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Press the START/PAUSE button to begin the cycle. The door will lock, and the washer will spin tub the load without water to measure its weight.

## ⚠ WARNING: RISK TO CHILDREN

- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failure to comply with these warnings could result in serious personal injury.
- Destroy the carton, plastic bag, and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers. Failure to comply with these warnings could result in serious personal injury.
- Keep laundry products out of children's reach. To prevent personal injury, observe all warnings on product labels. Failure to comply with these warnings could result in serious personal injury.
- Before your washer is removed from service or discarded, remove the lid to the washing compartment to avoid the danger of children or small animals getting trapped inside. Failure to do so can result in serious personal injury or death.

## GROUNDING REQUIREMENTS

### IMPORTANT: Please read carefully. TO CONNECT ELECTRICITY

#### ⚠ WARNING

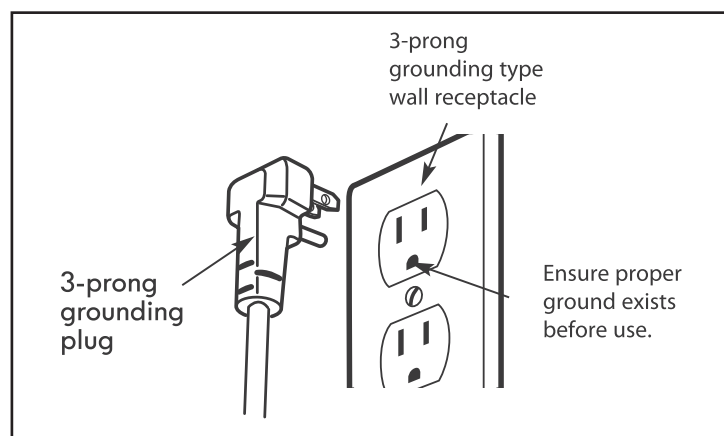
Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.

### GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

#### WARNING

Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service personnel-do not contact the following parts while the appliance is energized: pump, motor, noise filter cover, and heater (on applicable models).



## FEATURES AND BENEFITS

### KEY PARTS AND COMPONENTS

#### A LID LOCK

The washer lid is locked during operation. The lid can be unlocked by pressing the START/PAUSE button to stop the washer.

#### B LARGE-CAPACITY STAINLESS STEEL TUB

The large stainless steel tub offers extreme durability.

#### C SOFT CLOSE, TEMPERED GLASS LID

The soft close hinges allow the lid to close gently and quietly. The tempered glass is durable and makes it easy to observe the wash action.

#### D REAR CONTROL PANEL

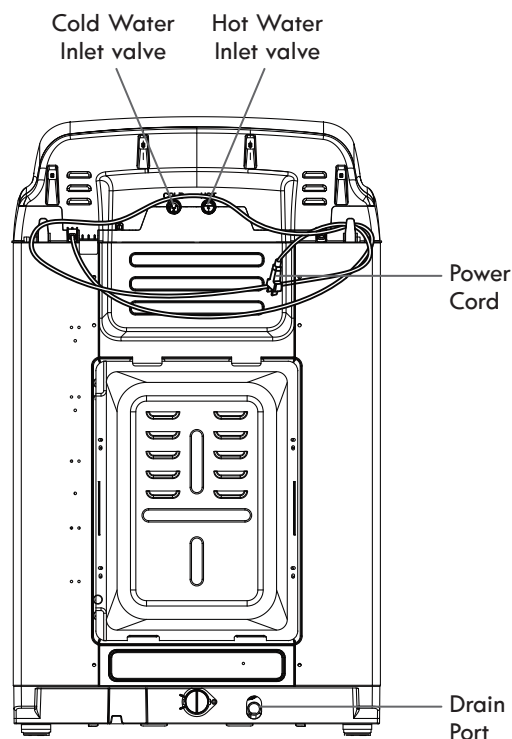
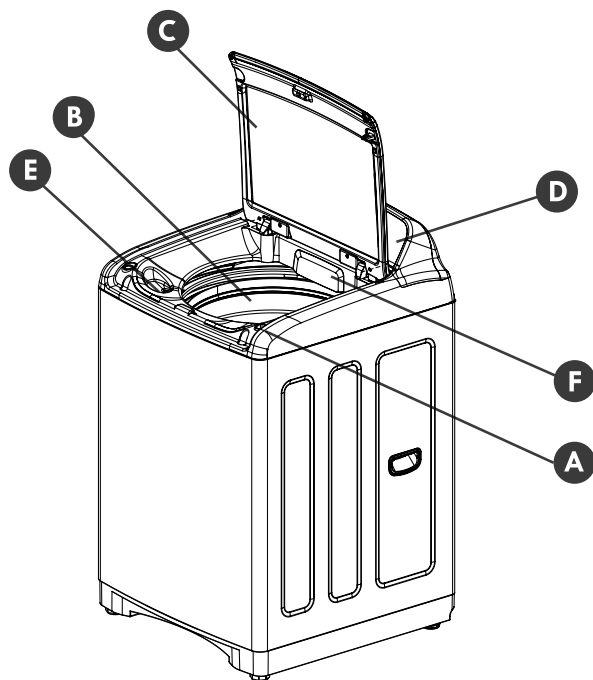
The control panel features touch control buttons and is designed to be water resistant.

#### E BLEACH DISPENSER

The bleach dispenser compartment immediately adds liquid bleach as the tub fills with water, safely diluting the bleach.

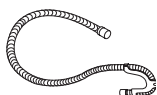
#### F DISPENSER DRAWER

Add detergent or softener to the main wash compartment of the dispenser drawer. Cleaning products are dispensed automatically at the proper time during the wash cycle.



#### Included Accessory

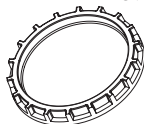
Drain Hose



User Manual



Unit Leveler Foot  
(for rear leg) (2)

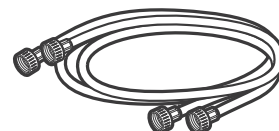


Cable tie  
(for securing drain hose)



#### Required Accessory (sold separately)

Hot and cold water hoses\*  
(with 2 seals per hose, 1 at each end)  
Part No. 26-59025



## INSTALLATION REQUIREMENTS

### KEY DIMENSIONS AND SPECIFICATIONS

MODEL	Impeller : 111.2914#	Agitator : 111.2915#
Description	Top-Loading Washer	
Rated Voltage/Frequency	120VAC, 60Hz	
Dimensions	27" W x 28 3/8" D x 45 3/4" H (59 1/4" H with lid open) 68.6 cm W x 72.3 cm D x 116 cm H (150.5 cm H with lid open)	
Net Weight	130.1 lbs (59kg)	131.2 lbs (59.5 kg)
Tub Capacity	4.5 cu.ft	4.4 cu.ft

### CHOOSE THE PROPER LOCATION

#### ! WARNING

- Washer is heavy. Two or more people are required when moving and unpacking the washer. Failure to do so may result in damage to property or serious bodily harm.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Properly ground washer to conform with all electric governing codes and ordinances. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To reduce the risk of electric shock, do not install the washer in humid spaces. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To ensure proper air flow, do not block the large opening on the bottom of the washer with carpeting or other materials.
- Do not remove ground prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.

**NOTE:** Installing the washer in a humid space, or installing or storing the washer where it will be exposed to the weather or freezing temperatures, may result in rust or other damage that is not covered by the product warranty.

#### Power Outlet

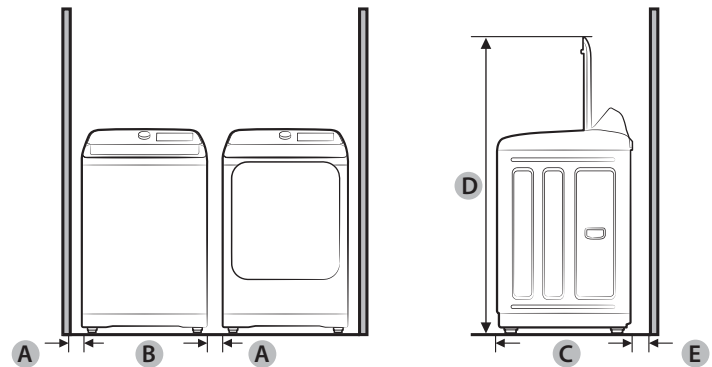
- The power outlet must be within 60 in. (1.5 m) of either side of the washer.
- The appliance and outlet must be positioned so that the plug is easily accessible.
- Do not overload the outlet with more than one appliance.
- The outlet must be grounded in accordance with current wiring electric codes and regulations.
- Time-delay fuse or circuit breaker is recommended.

**NOTE:** It is the personal responsibility and obligation of the product owner to have a proper outlet installed by a qualified service technician.

### FLOORING

- To minimize noise and vibration, the washer **MUST** be installed on a solidly constructed floor. See NOTE at bottom of this page column.
- Allowable slope under the entire washer is a maximum 1 inch difference from side to side or from front to back.
- Installing on carpeting and soft tile surfaces is not recommended.
- Never install the washer on a platform or weakly supported structure.

### CLEARANCES



Position	Dimension
A	1 inch (25 mm)
B	27 inch (686 mm)
C	28.5 inch (723 mm)
D	59 inch (1505 mm)
E	6 inch (150 mm)

To ensure sufficient clearance for water lines and airflow, allow minimum clearances of at least 1 in. (2.5 cm) at the sides and 4 in. (10 cm) behind the unit. Be sure to allow for wall, door, or floor moldings that may increase the required clearances.

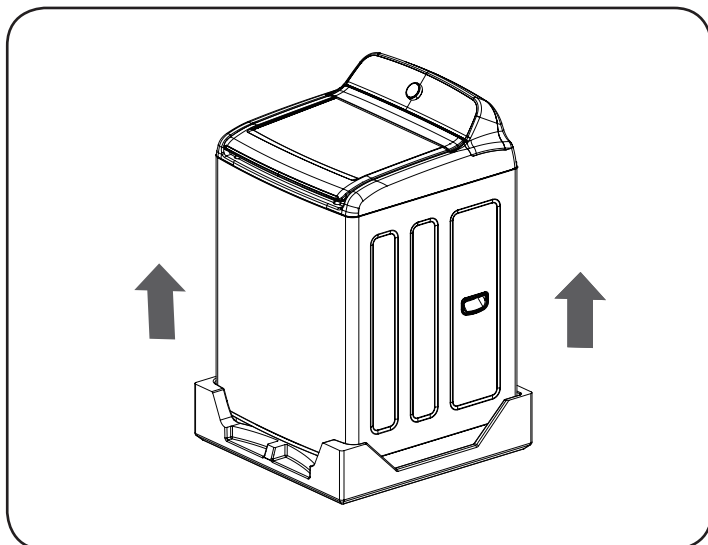
Minimum vertical space from floor to overhead shelves, cabinets, ceilings, etc., is 56 in.

**NOTE:** The washer must be installed on firm flooring to minimize vibration during the spin cycle. Concrete flooring is best, but a wood floor is sufficient, provided it is built to FHA (Federal Housing Administration) standards. The washer should not be installed on rugs or exposed to weather.



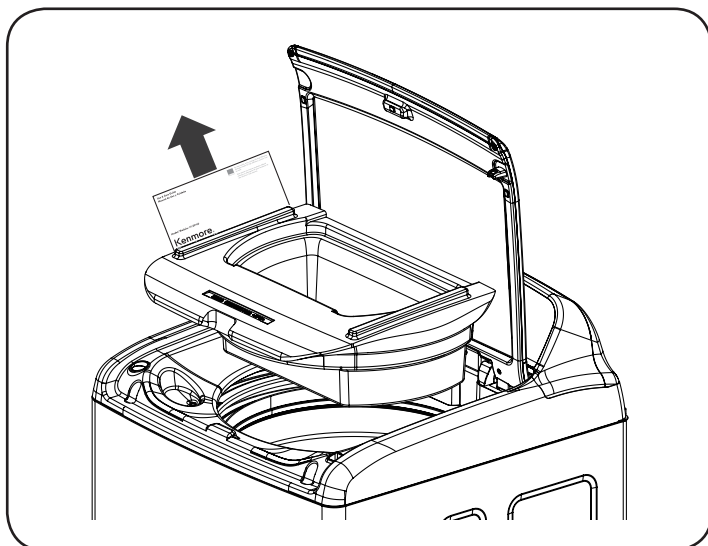
## INSTALLATION INSTRUCTIONS

### UNPACKING AND REMOVING SHIPPING MATERIAL



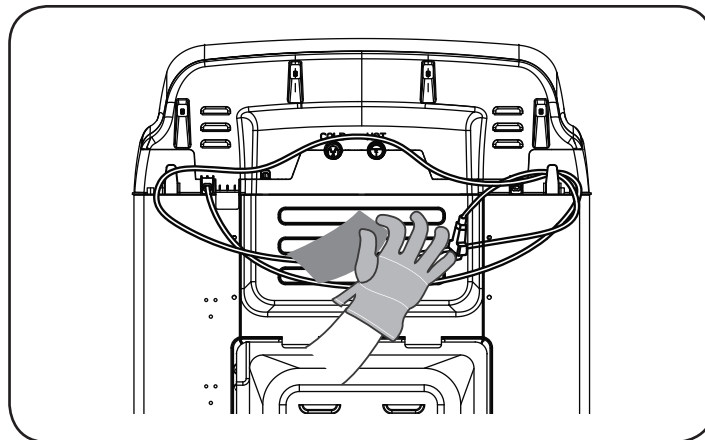
1. After removing the carton shipping material, with the aid of an assistant lift the washer off the foam base.

**CAUTION:** The washer is heavy. To prevent injury, obtain the aid of an assistant to lift washer from foam base.



2. Save the foam block for future use. If the washer must be moved in the future, this will help prevent damage to the washer during transportation.

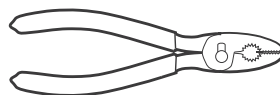
**NOTE:** To prevent damage, do not remove the foam block until the washer is at the final location.



3. Unfasten the power cord from the back of the washer.

#### TOOLS YOU WILL NEED

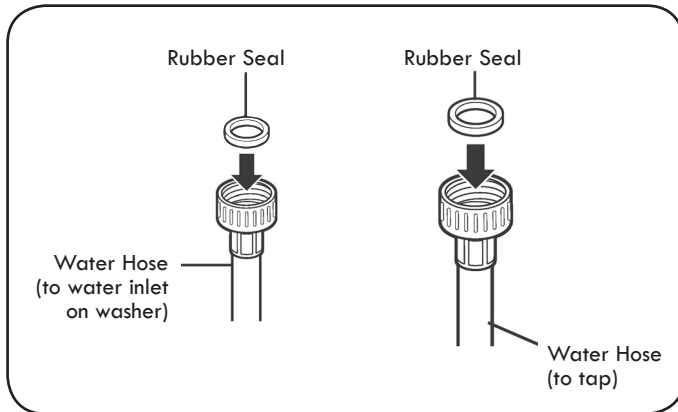
- Adjustable Pliers



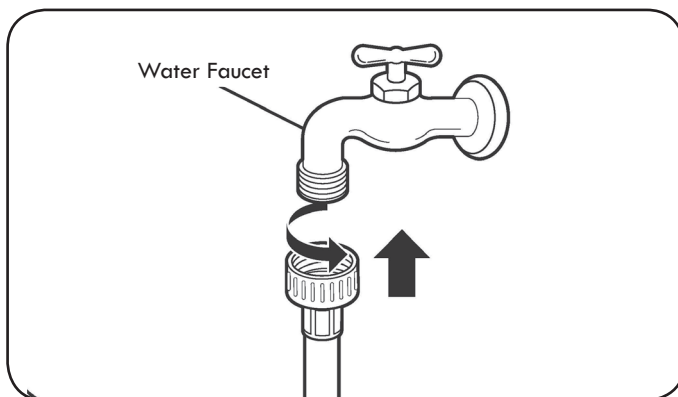


## CONNECTING THE WATER LINES

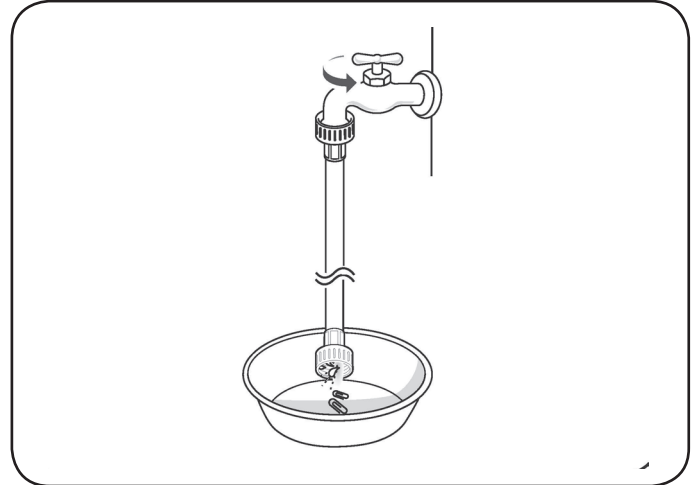
- **IMPORTANT:** Use new hoses when installing the washer. Do NOT reuse old hoses.
- Water supply pressure must be between 7.1 psi and 113.7 psi (49~784 kPa). If the water supply pressure is more than 116 psi, a pressure reducing valve must be installed.
- Periodically check the hose for cracks, leaks, and wear, and replace the hose if necessary.
- Make sure that the water lines are not stretched, pinched, crushed, or kinked.
- The washer should never be installed or stored in a location subject to freezing temperatures. Damage to the water lines and internal mechanisms of the washer can result. If the washer was exposed to freezing temperatures prior to installation, allow it to stand at room temperature for several hours before use and check for leaks prior to operation.



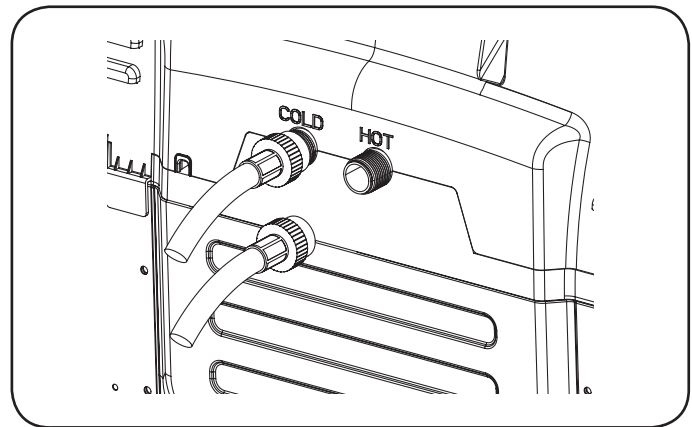
1. Inspect the threaded fitting on each hose and make sure there is a rubber seal in place in both ends.



2. Connect the water supply hoses to the HOT and COLD water faucets tightly by hand and then tighten another  $\frac{2}{3}$  turn with pliers.



3. Always run a gallon or two of water through each inlet hose to flush dirt, scale and other debris out of the water lines. Doing so will help prevent future problems with clogged filter screens, and will also allow you to verify which hose is hot and which is cold.



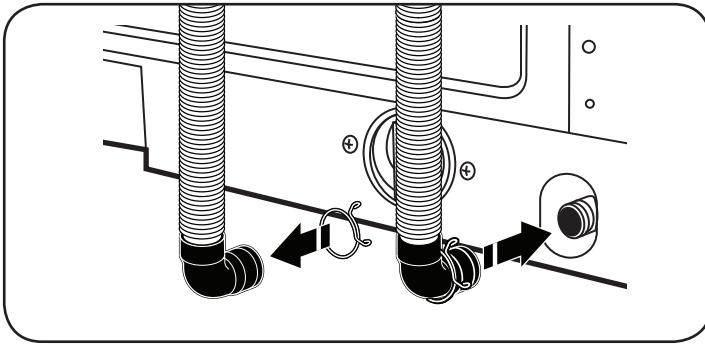
4. Attach the (red) hot water line to the hot water inlet on the back of the washer. Attach the (blue) cold water line to the cold water inlet on the back of the washer. Tighten the fittings securely. Turn ON both faucets all the way and check for leaks at both ends of the hoses.

### NOTE

- Be careful not to cross-thread the hose fittings. This will damage the valve and could result in property damage from leaks.
- The water inlet filters are not shown above for purposes of clarity. See the Maintenance section for information regarding the inlet filters.

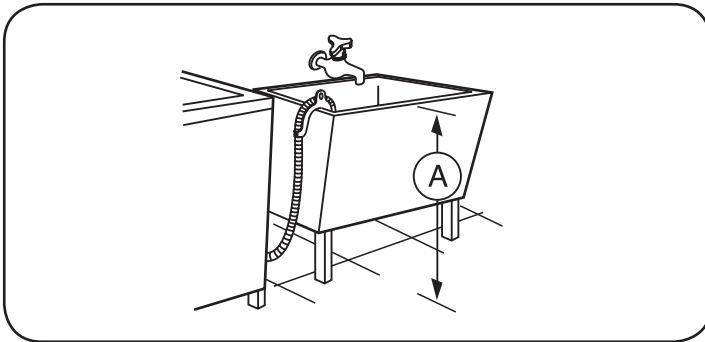
## INSTALLATION INSTRUCTIONS

### CONNECTING THE DRAIN HOSE



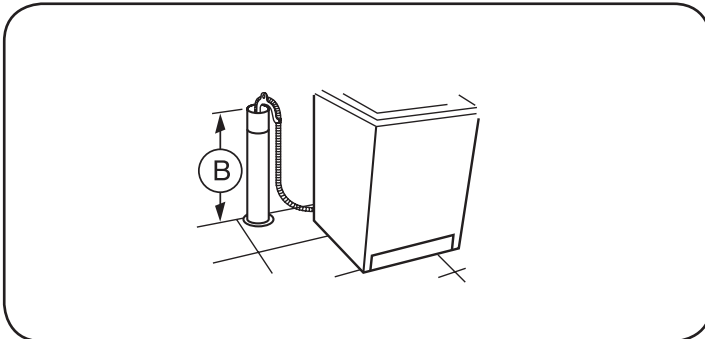
1. Attach drain hose to drain port. Squeeze clamp and slide end of drain hose onto drain port and secure with clamp.

#### Option 1: Laundry tub drain system

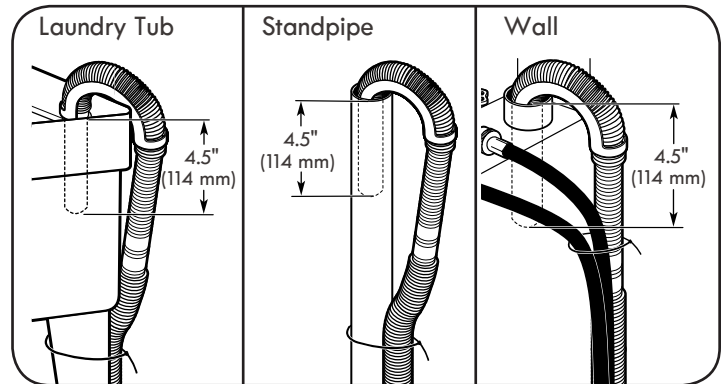


- Top of tub must be at least 34 inches (86cm) high and no higher than 51 inches (130cm) from bottom of washer (A)

#### Option 2: Standpipe drain system



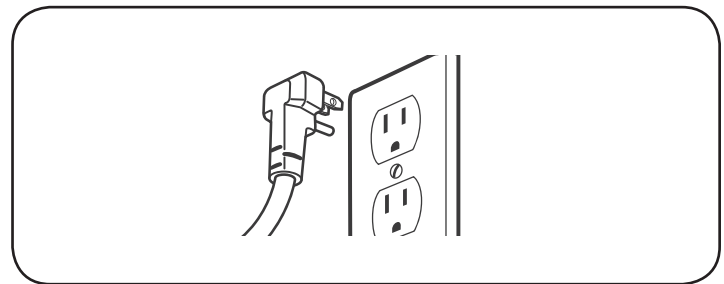
- Needs a 3cm minimum diameter standpipe with minimum carry away capacity of 30 liters per minute.
- Top of tub must be at least 34 inches (86cm) high and no higher than 51 inches (130cm) from bottom of washer (B).



2. Secure drain hose to laundry tub leg, drain standpipe, or inlet hoses for wall standpipe with cable tie.

### CONNECT TO THE POWER SUPPLY

Washer should be plugged into a 120-VAC, 60-Hz grounded 3-prong outlet. Plug in the washer.



### ! WARNING

Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.

## LEVELING THE WASHER

The tub of your new washer spins at very high speeds. To minimize vibration, noise, and unwanted movement, the floor must be a level, solid surface.

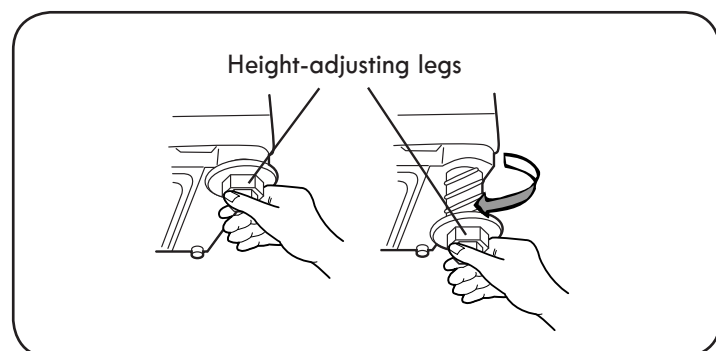
**NOTE:** Adjust the leveling feet only as far as necessary to level the washer. Extending the leveling feet too far can cause the washer to vibrate.

**NOTE:** Before installing the washer, make sure that the floor is clean, dry and free of dust, dirt, water and oil so the washer feet cannot slide easily. Leveling feet that move or slide on the floor can contribute to excess vibration and noise due to poor contact with the floor.

Position the washer in its final location, taking special care not to pinch, stain, or crush the water and drain lines.

### How to control the height

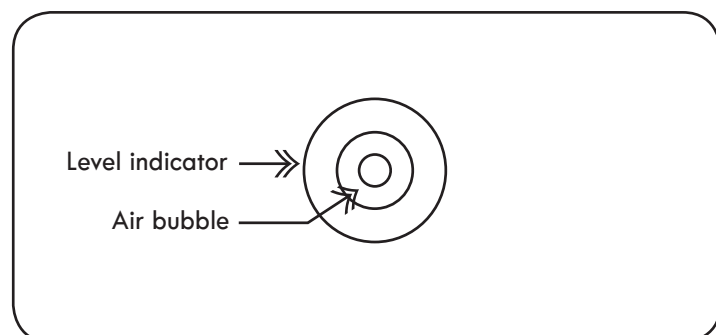
- Slightly lift the front of the product and turn the height adjustment leg. Turn left to increase the height. Turn right to decrease the height.



**NOTE:** You may need to use a Unit Leveler Foot if the floor is uneven on the washer back side. Place the Foot beneath washer rear leg for leveling.

### How to check the levelness

- Raise the washer lid to see the bubble level indicator in the left front corner before the bleach dispenser. Adjust the height adjustment leg until the air bubble is located inside the circle, indicating that washer is level.



## Run calibration

For more precise weight detection, run calibration when installing the washing machine. To run calibration, do the following:

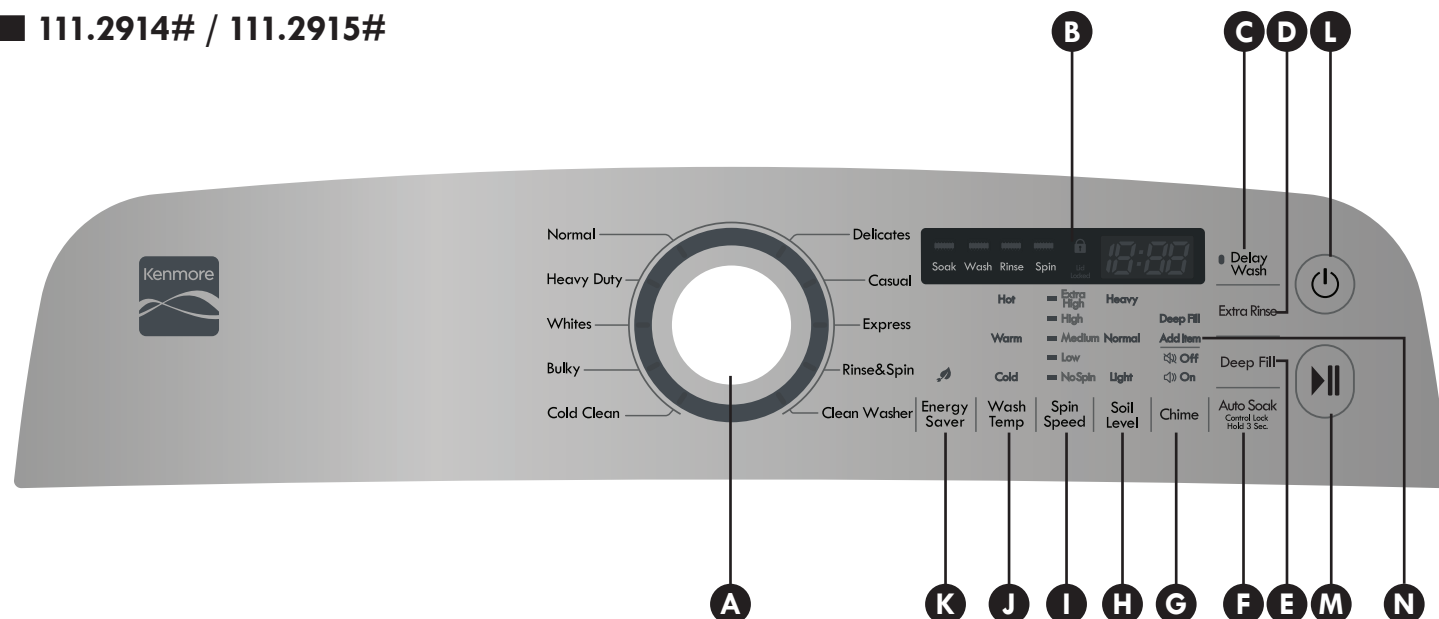
1. Make sure the tub is empty before running calibration.
2. While holding down 'Energy Saver' and 'Spin Speed' button, press 'Power' button.
3. "LS" is displayed and calibration proceeds automatically.
4. After 2~3 minutes, the calibration is completed as 'End' is displayed.

## HOW TO USE

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.

### CONTROL PANEL FEATURES

■ 111.2914# / 111.2915#



#### A Cycle selector

Turn the Cycle Selector to select the desired cycle. The indicator by the cycle name lights up.

#### B Display

Provides instructions and diagnostics while keeping you updated on the cycle status and time remaining.

#### C Delay Wash

Press to delay start of any cycle up to 19 hours in one-hour increments. Hours of delay show in display. Press Start / Pause to begin countdown.

#### D Extra Rinse

This option adds an extra rinse to the selected cycle.

#### E Deep Fill

Use it to add the maximum amount of water for better wash performance. Deep fill is not available on the Normal cycle.

#### F Auto Soak

Use It to add 30 minutes soaking time at the start of the wash cycle for better stain removal.  
\* Control Lock  
- Press Auto Soak for three seconds to lock the control panel buttons from child use.

#### G Chime

Press to turn indicator chimes on or off.

#### H Soil level

Press to select the soil level/washing time.

#### I Spin Speed

Press to select one of four spin speeds, or for no spin at end of wash cycle.

#### J Wash Temp

Depending on the laundry type, select Hot, Warm or Cold wash water.

#### K Energy Saver

Use it to save time and the amount of water used.

#### L Power

Press to turn washer On or Off.

#### M Start/Pause

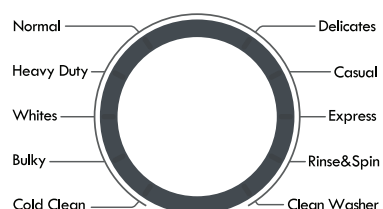
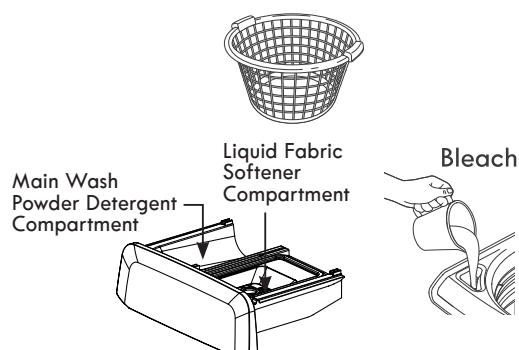
Press to start selected cycle. If washer is running, press to pause cycle without losing current settings.

#### N Add Item

You can add or take out laundry items even after the wash has started, as long as the Add Item indicator is on. Pressing Start/Pause unlocks the lid. If you open the lid and want to continue the wash cycle, close the lid, and then press Start/Pause.  
If you have activated the Control Lock, you must deactivate it first.

## OPERATING THE WASHER

■ 111.2914# / 111.2915#



### 1 SORT LAUNDRY AND LOAD WASHER

Sort laundry by fabric type, soil level, color and load size, as needed. Open the door and load the items into the washer.

### 2 ADD CLEANING PRODUCT

Add High-Efficiency (HE) detergent to the detergent dispenser drawer. For proper wash performance, always measure the detergent using the measuring device provided by the detergent manufacturer.

### 3 TURN ON THE WASHER

Press the POWER button to turn ON the washer. The lights above the cycle buttons will illuminate and a chime will sound.

### 4 SELECT A CYCLE

Turn the Cycle Selector dial to the desired cycle. The indicator by the cycle name lights up, and the cycle presets (Wash Temp, Spin Speed, Soil Level, Options) illuminate on the control panel.

### 5 SELECT CYCLE MODIFIERS & OPTIONS (optional)

Default settings for the selected cycle can now be changed if desired. Use the cycle modifier buttons.

**NOTE:** To protect your fabrics, not all modifiers are available on all cycles. A different chime will sound and the LED will not come on if the selection is not allowed. Cycle options can also be added by using the option buttons.

### 6 BEGIN CYCLE

Press the START/PAUSE button to begin the cycle. The door will lock, and the washer will briefly tumble the load without water to measure its weight. Once the weight of the load is measured, the washer will begin the selected wash cycle.

### CAUTION

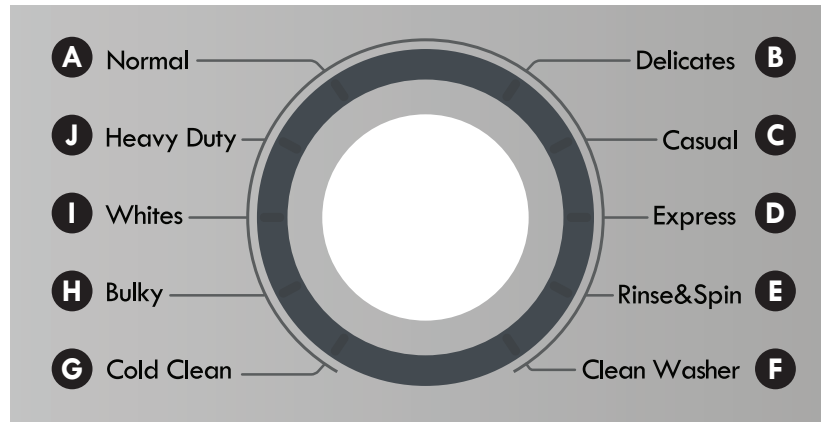
Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

Failure to follow these cautions can cause fire, electric shock, problems with the product, or injury.

## HOW TO USE

### CYCLE GUIDE

■ 111.2914# / 111.2915#



#### A Normal

- For washing all normal items, except delicate fabrics such as wool or silk
- Pressing the Start/Pause button without selecting a cycle will cause the Normal cycle to begin immediately, using the default settings.
- \* Deep Fill function cannot be used on Normal cycle.
- \* The Energy saver function is enable by default. (Energy performance course in according to CFR 430 Appendix J2 Subpart B of Part 430 : DOE)  
When Energy Saver is turned off, time and water is increased.

#### B Delicates

- For washing lingerie or sheer and lacy clothes which can easily be damaged
- Do not wash any clothes marked for dry cleaning or leather or cashmere.
- Must use neutral detergents.
- To prevent deformation, cold water should be used.
- Do not exceed the recommended amount of laundry – 4.4 lbs (111.2914#) / 3.3 lbs (111.2915#).

#### C Casual

- For washing items such as wrinkle-free clothes or table cloths to minimize wrinkles.

#### D Express

- For quickly washing lightly soiled clothing and small loads.

#### E Rinse&Spin

- For water rinsing, or if only adding fabric softener to a load.

#### F Clean Washer

- For cleaning washing tub. Run this cycle once a month to keep tub constantly clean and prevent musty odors.
- Use the recommended oxygen-based whitener detergent. Do not use chloride-based whiteners.
- Run the Clean Washer cycle only when the tub is empty. Any laundry in the tub may be damaged or contaminated with the cleaning product.

#### G Cold Clean

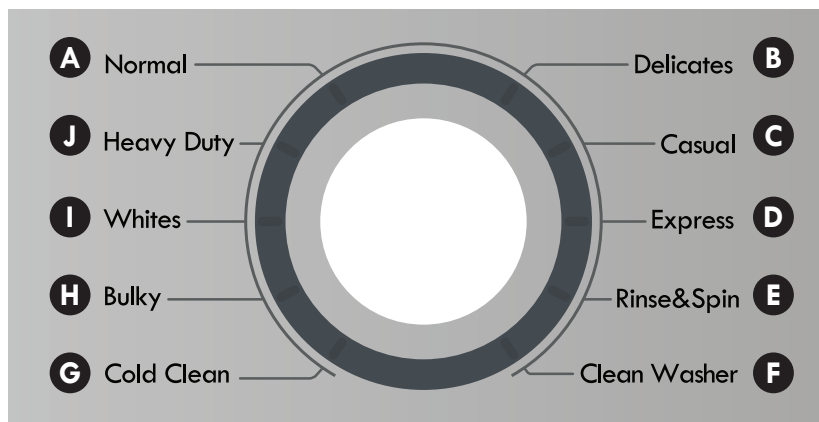
- For washing to prevent laundry discoloration or deformation that may be caused by warm or hot water.

#### H Bulky

- For washing blankets or bulky items.
- Use cold water wash to preserve fabric color.
- Bulky items have a tendency to float to the top of the tub. Before starting cycle, be sure to push the items into the water until they are soaked enough to remain down. Items that float on top during cycle may damage washer or cause water overflow.
- Powder detergent may not completely dissolve in cold water and become encrusted between blanket folds. Use liquid detergent.
- Do not use cycle for electric blankets or carpet. Blanket wiring can be damaged, and carpet heavy with soaked in water can damage the washer.
- Wash only one large bulky item at a time. Arrange the item in a circle within the tub.

## CYCLE GUIDE

### 111.2914# / 111.2915#



#### I Whites

- For washing white items only

#### J Heavy Duty

- For washing heavily soiled laundry using more powerful wash motions.
- For washing bath towel or jeans.

### Drain & Spin Function

To remove water standing in the tub due to a cycle malfunction or power outage, or to wring moisture from wet items that you do not want to wash.

1. Press the control panel Power button to turn on the washer.
2. Press the Spin Speed button to select the desired spin speed. The No Spin & Low setting cannot be selected.
3. Press the Start/Pause button. Any water in the tub will drain before the spin routine begins.

### ⚠ WARNING

#### Do not wash waterproof seats or clothes.

- Any type of waterproof material can cause abnormal vibrations since the water is not discharged properly during operation.

#### Example of waterproof materials

Bed cover, raincoat, waterproof cover, bike or automobile cover, aprons, ski wear, sauna shirts, rubber (resin) mat or covers

Failure to closely follow these instructions may result in an abnormal vibrating and out-of-balance condition that could result in physical injury, property damage, and/or appliance damage



## HOW TO USE

### SORTING WASH LOADS

■ 111.2914# / 111.2915#

#### ⚠ CAUTION

- Do not load items higher than the top edge of the tub. Failure to follow this caution can result in leakage or damage to fabrics.
- Use the Bulky cycle for buoyant or nonabsorbent items such as pillows or comforters. Failure to follow this caution can result in leakage.
- If possible, do not wash any water-resistant items. If you must, select the Bulky cycle. - Examples of water-proof or water-resistant items include certain mattress pads, mattress covers, rain gear, camping gear, skiing apparel, outdoor gear and similar items.

#### Grouping Similar Items

For the best washing results, and to reduce the possibility of damage to clothing, care should be taken to sort the clothing into loads that are made up of similar items. Mixing different fabric types and/or soil levels can result in poor wash performance, color transfer or discoloration, fabric damage or linting. Fabrics should be sorted into groups as described below.

#### Colors

Sort articles by color. Wash dark clothes together in a separate load from light colors or whites. Mixing dark clothes with light clothes can result in dye transfer or discoloration of the lighter clothes.

#### Soil Level

Wash heavily soiled clothing together. Washing lightly soiled clothing in the same load with heavily soiled clothing could result in poor wash performance for the lightly soiled clothing.

#### Fabric Type

Delicate articles should not be mixed with heavier or sturdier fabric types. Washing delicates in a load with heavy fabrics can result in damage to the delicates and poor wash performance for the heavy.

#### Lint Type

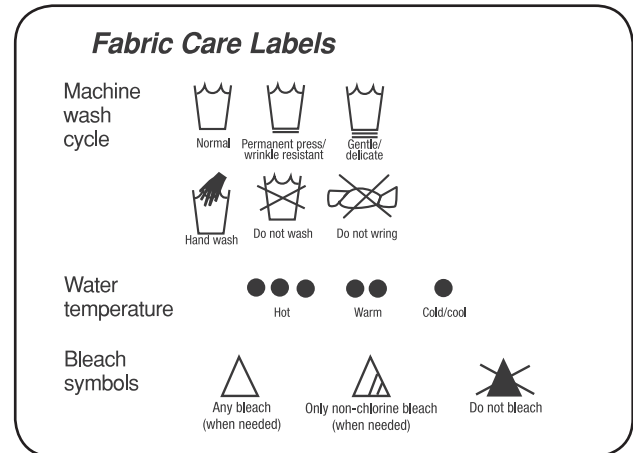
Some fabrics attract and bind lint to them while others give off lint in the laundry process. Avoid mixing these lint collectors and lint producers in the same load. Mixing these fabrics will result in pilling and linting on the lint collectors. (For example, lint collector – knit sweater; lint producer – terrycloth towels.)

Sort Laundry...

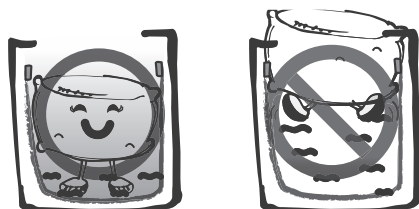
by Colors	by Soil	by Fabric	by Lint
Whites	Heavy	Delicates	Lint Producer
Lights	Normal	Easy Care	Lint Collector
Darks	Light	Sturdy	

### Fabric Care Labels

Many articles of clothing include a fabric care label. Using the chart below, adjust the cycle and option selections to care for your clothing according to the manufacturer's recommendations.



# Loading the Washer



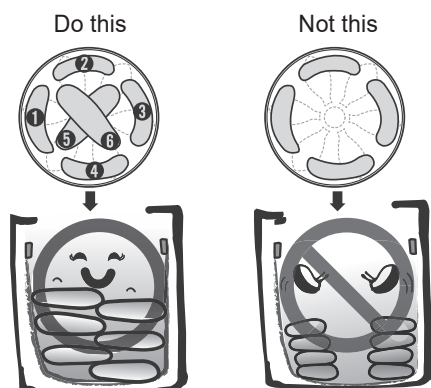
- Check all pockets to make sure that they are empty. Items such as clips, matches, pens, coins, and keys can damage both your washer and your clothes.
- Close zippers, hooks, and drawstrings to prevent these items from snagging or tangling on other clothes.
- Pretreat heavily stained areas for best results.
- Combine large and small items in a load. Load large items first.
- Large items should not be more than half of the total wash load.
- The washer can be fully loaded, but the tub should not be tightly packed with items. The lid of the washer should close easily.
- To prevent an out-of-balance load, do not wash single items. Add one or two similar items to the load. Large, Bulky/Bedding items, such as a blanket, comforter, or bedspread, should be washed individually.
- The washer will not fill or operate with the lid open.

**NOTE:** Use the Bulky/Bedding cycle for large or bulky items such as poly-filled jackets, comforters, pillows, etc. These items may not be as absorbent as other laundry items and should be sorted into a separate wash load for optimal results.

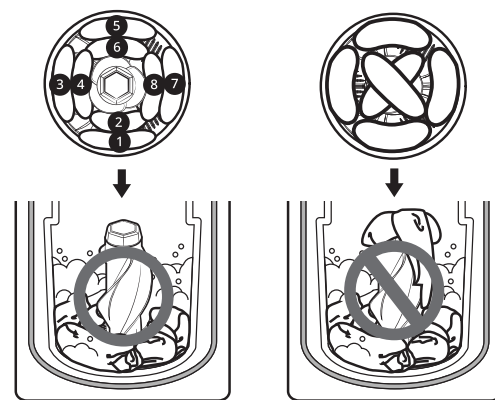
Bulky/Bedding items should be placed as far down in the tub as possible for optimal results. Always place buoyant items at the bottom of the tub. The washer will automatically detect the load size. Because of the high efficiency wash system, the water level may not completely cover the load.

1. For best performance, load clothes as shown.

## - Impeller model (2914#)

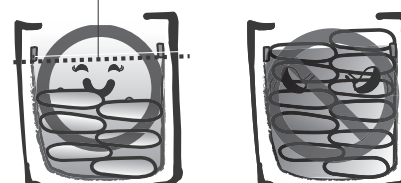


## - Agitator model (2915#)

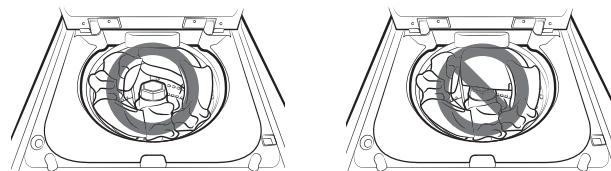


2. Load clothes loosely within the maximum guideline on the tub or surrounding the agitator. Clothes need room to circulate in order to get clean.

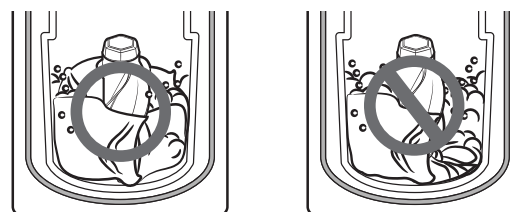
Maximum guide line



## - Agitator model (2915#)



**NOTE:** For models with an agitator, when washing a bulky load, place several bulky items around the agitator and do not load items that cannot fit around the agitator to improve spin performance and avoid damage to the washer and/ or garments.

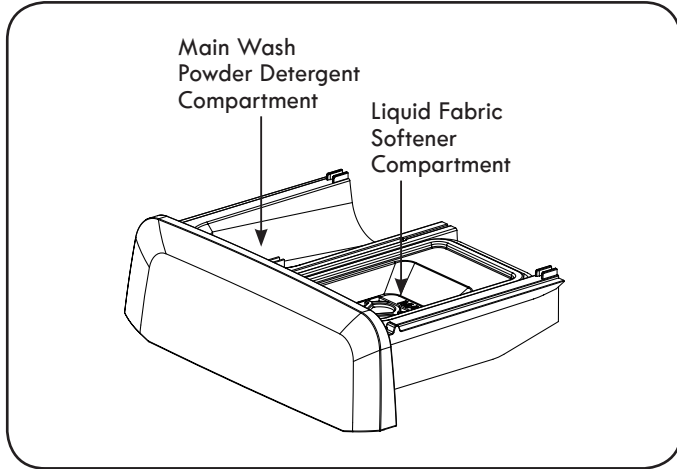


## HOW TO USE

### ABOUT THE DISPENSERS

The automatic dispenser consists of two compartments which hold:

- Liquid fabric softener.
- Powdered detergent for main wash.



#### Main Wash Detergent Compartment

This compartment holds laundry detergent for the main wash cycle. The detergent is added to the load at the beginning of the cycle. Always use High-Efficiency (HE) detergent with your washing machine. Only use powdered detergent in the main wash compartment of the dispenser. If you choose not to use the dispenser, place liquid or powdered detergent directly into the tub before adding laundry.

#### NOTE (other detergent)

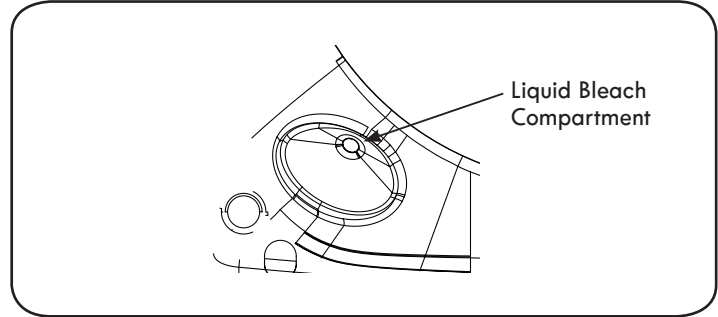
**Single-Use Detergent Packs / Tablet Detergents**  
Place liquid or powdered detergent packs, or tablet detergents in the tub before loading laundry. Do not place these detergents in the dispenser.

**Never** exceed the manufacturer's recommendations when adding detergent. Using too much detergent can result in detergent buildup in clothing and the washer.

#### Fabric Softener Compartment

This compartment holds liquid fabric softener, which is automatically dispensed during the final rinse cycle. Never exceed the manufacturer's recommendations when adding softener. Using too much fabric softener can result in buildup in clothing and the washer.

- Always follow the manufacturer's recommendations when adding fabric softener. Do not exceed the maximum fill line. Using too much fabric softener may stain clothes.
- Dilute concentrated fabric softeners with warm water. Do not exceed the maximum fill line.
- Never pour fabric softener directly onto the load or into the tub.



#### Liquid Bleach Compartment

The bleach dispenser is a separate compartment at the left front of the tub opening.

- Do not add powdered bleach to this compartment. The bleach compartment is designed to dispense liquid bleach only. Powdered or liquid color-safe bleach will not dispense properly.
- Always follow the manufacturer's recommendations when adding bleach. Never add more than one cup and do not exceed the maximum fill line since this can cause the bleach to be dispensed immediately, resulting in damage to fabrics. Using too much bleach can damage fabrics.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. Fabric damage can occur.
- Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach.

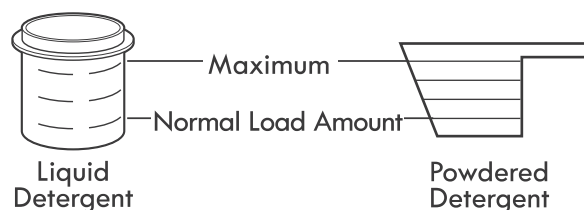
## ! DANGER

Do NOT mix chlorine bleach with ammonia or acids, such as vinegar or rust/scale remover. Mixing chemicals like these can produce a lethal gas, resulting in severe injury or death.

## DETERGENT AND DISPENSER USE

### A Word About Detergents

High-Efficiency (HE) detergents produce fewer suds, dissolve more efficiently to improve washing and rinsing performance, and help to keep the interior of your washer clean. Using detergent that is not HE may cause oversudsing and unsatisfactory performance which could result in error codes, cycle failure, and machine damage.



For proper wash performance, always measure the detergent using the measurements provided by the detergent manufacturer.

The normal amount of HE detergent needed, for average loads, is less than  $\frac{1}{2}$  of the recommended maximum. **Use less detergent** for soft water, light soil or smaller loads. **Never** use more than the maximum amount recommended by the detergent manufacturer.



**Designed to use only  
High-Efficiency (HE) detergent**

**IMPORTANT:** Your washing machine is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent.

**IMPORTANT:** Not all detergents are the same. Pay careful attention to the amount of detergent used to avoid overusing, poor rinsing and detergent buildup in clothing, and residue buildup that can contribute to odors in the machine. **NEVER** use a cup or scoop other than the one supplied by the manufacturer of the detergent you are using. Never use more than the maximum amount of detergent recommended by the manufacturer.

Always measure the detergent amount. While HE detergents are designed for this type of washing machine, be careful when measuring the detergent. For most normal loads, no more than  $\frac{1}{4}$  to  $\frac{1}{2}$  of cap or scoop of HE detergent should be used.

**NOTE:** Extra care must be exercised when using **2X** and **3X** concentrated detergents because even a little bit extra can contribute to the problems mentioned above.

**NOTE:** Detergents designated as HE compatible may not provide optimal results.

### Using the Softener and Detergent Dispenser

To add detergent and fabric softener to the automatic dispenser:

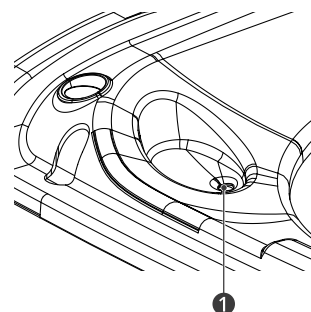
- 1 Open the dispenser drawer.
- 2 Load the detergent and softener into the appropriate compartments.
- 3 Close the drawer before starting the cycle.

**NOTE:** It is normal for a small amount of water to remain in the softener compartment at the end of the cycle.

**IMPORTANT:** Do not place or store laundry products, such as detergent, bleach, or liquid fabric softener, on top of your washer or dryer. Wipe up any spills immediately. These products can damage the finish and controls.

### Adding Liquid Bleaches

- Before starting the appliance, pour the measured amount of bleach directly into the bleach dispenser
- 1. Avoid splashing or overfilling.



- Add powdered or oxygen bleach products directly to the tub before the cycle. Do not pour powdered bleach in the bleach dispenser.
- Check clothing care label for special instructions and separate the laundry to be bleached.
- Measure the recommended amount of liquid bleach carefully according to instructions on the bottle.

### CAUTION

- Never pour undiluted liquid bleach directly onto laundry or into the wash tub. This may cause change of color or damage to the laundry.
- Do not pour powdered bleach into the bleach dispenser. Powdered bleach may harden, so it will block the bleach dispenser.

## CARE AND CLEANING



**WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.

- Unplug the washer before cleaning to avoid the risk of electric shock. Failure to follow this warning can cause serious injury, fire electric shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.

### REGULAR CLEANING

#### Cleaning the exterior

Proper care of your washer can extend its life. The outside of the machine can be cleaned with warm water and a mild, nonabrasive household detergent. Immediately wipe off any spills with a soft, damp cloth.

**IMPORTANT:** Do not use solvent, cleaning alcohols, or similar products. Never use steel wool or abrasive cleaners because they can damage the surface.

#### Care and Cleaning of the Interior

Use a towel or soft cloth to wipe around the washer lid opening and lid glass.

Always remove items from the washer as soon as the cycle is complete. Leaving damp items in the washer can cause wrinkling, color transfer, and odor.

#### Storing the Washer

If the washer will not be used for an extended period of time and is in an area that could be exposed to freezing temperatures, perform the following steps to protect the washer from damage.

- 1 Turn OFF the water supply.
- 2 Disconnect hoses from water supply and drain water from hoses.
- 3 Plug the power cord into a properly grounded electrical outlet.
- 4 Add 1 gallon of nontoxic recreational vehicle (RV) antifreeze to the empty tub and close the lid. NEVER use automotive antifreeze.
- 5 Press the **POWER** button, then press the **SPIN SPEED** button. Press the **START/PAUSE** button to activate the drain pump. Allow the drain pump to run for one minute, then press the **POWER** button to shut off the washer. This will expel some of the antifreeze, leaving enough to protect the washer from damage.
- 6 Unplug the power cord, dry the tub interior with a soft cloth, and close the lid.
- 7 Remove the inserts from the dispenser. Drain any water in the compartments and let them dry.
- 8 Store the washer in an upright position.
- 9 To remove the antifreeze from the washer after storage, run a complete EXPRESS WASH cycle using detergent. Do not add laundry to this cycle.

#### Removing Mineral Buildup

If you live in an area with hard water, mineral scale can form on internal components of the washer. Use of a water softener is recommended in areas with hard water.

Use a descaler, to remove visible mineral buildup.

After descaling, always run an Express Wash cycle with detergent before washing clothing.

Mineral scale and other spots may be removed from the stainless steel tub using a stainless steel cleaner. Do NOT use steel wool or abrasive cleaners.

#### Leave the Lid Open

If the washer will not be used for several days, leave the lid open overnight to allow the tub to dry.

#### Cleaning the Tub

Over time, residue may build up in the tub, leading to mildew or a musty odor. Run the Clean Washer cycle monthly to remove residue and prevent odor. Run the cycle more often under heavy use conditions or if odor is already present.

- 1 Remove any clothing from the tub.
- 2 Add cleaning agents.

Cleaner	Instructions
Tub cleaner	Follow manufacturer's recommendations.
Lime scale remover	
Liquid chlorine bleach	Add to main wash liquid detergent dispenser.
Powdered cleaner	Follow manufacturer's recommendations.
Cleaning tablets	Place directly into washer tub.

- For other tub cleaning products, follow the cleaner manufacturer's instructions and recommendations.
  - Do not exceed the maximum fill line when adding bleach or powdered cleaners. Powdered cleaners may remain in the tub after cleaning.
- 3 Close the lid (door) and press the **Power** button to turn the washer on.
  - 4 Turn the **Cycle Selector** dial to the **Clean Washer** setting. Press **Start/Pause** button to begin the cycle.
  - 5 After the cycle ends, open the lid (door) and allow the tub interior to dry completely.

#### NOTE

- Never load laundry while using **Clean Washer**. The laundry may be damaged or contaminated with cleaning products. Make sure to run the **Clean Washer** cycle only when the tub is empty.
- Leave the lid (door) open after finishing the laundry, to keep the tub clean.
- **Clean Washer** should be repeated monthly.
- If mildew or musty smell already exists, run **Clean Washer** once a week for three consecutive weeks.
- Do not exceed the manufacturer's recommended amount when adding bleach or powdered cleaners. Powdered cleaner may remain in the tub after cleaning.

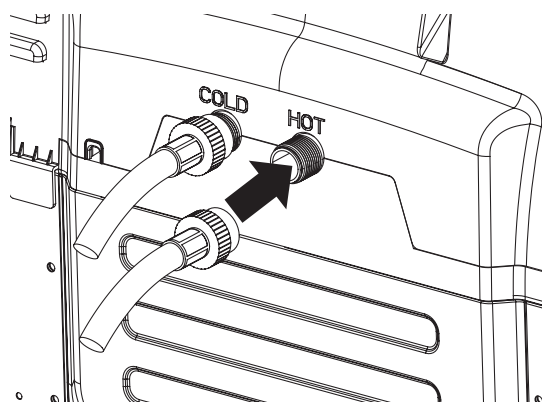


## MAINTENANCE

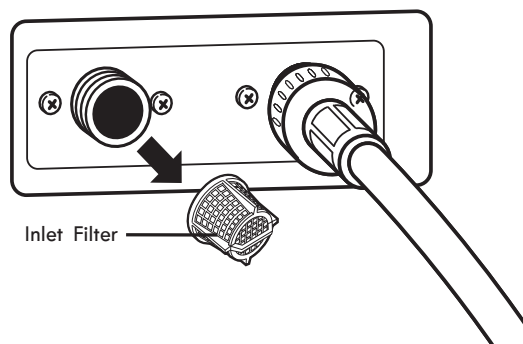
### Cleaning the Water Inlet Filters

If the washer does not fill properly, an error message(IE) will show on the display. The inlet valve filter screens could be plugged by hard water scale, sediment in the water supply, or other debris.

**NOTE:** The inlet screens protect the delicate parts of the inlet valve from being damaged by particles that could enter the valves with the water supply. Operating the washer with these filters removed could cause a valve to stick open resulting in flooding and/or property damage.



- 1 Turn OFF both water faucets completely. Unscrew the hot and cold water lines from the back of the washer.



- 2 Carefully remove the filters from just inside the water valves and soak them in white vinegar or a lime scale remover, following the manufacturer's instructions. Be careful not to damage the filters while cleaning.
- 3 Rinse thoroughly before reinstalling. Press the filters back into place.
- 4 Before reattaching the hoses, flush the hoses and water lines by running several gallons of water into a bucket or drain.

## CARE AND CLEANING

### CLEANING THE WASHER

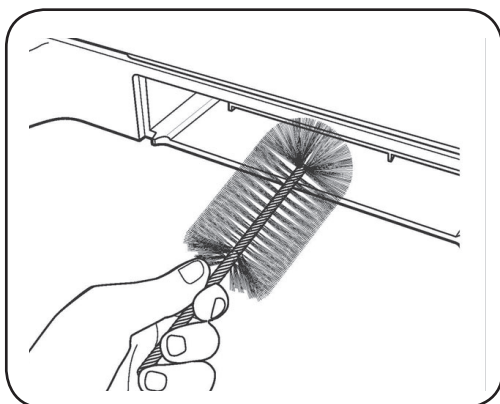
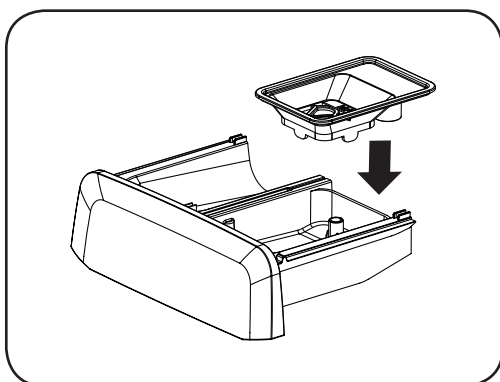
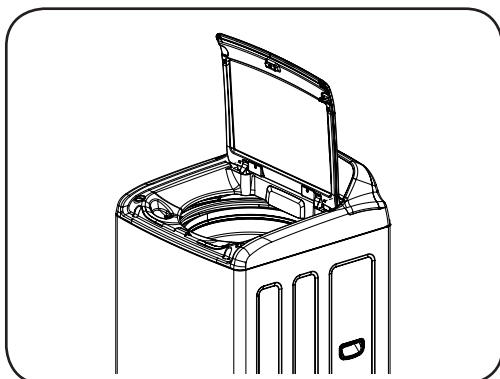
#### Proper Use of Detergent

Using too much detergent is a common cause of laundry problems. Today's detergents are formulated to be effective without visible sudsing. Be sure to carefully read and follow manufacturer's recommendations for how much detergent to use in your wash. You can use less detergent if you have soft water, a smaller load, or a lightly soiled load.

**NOTE:** Use only low-sudsing, high-efficiency detergent. These detergents can be identified by the HE logo.



#### Care and Cleaning of the Washer



**Lid:** Wash with a damp cloth on the outside and inside and then dry with a soft cloth.

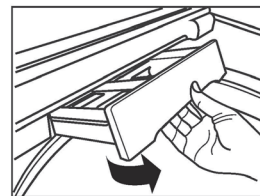
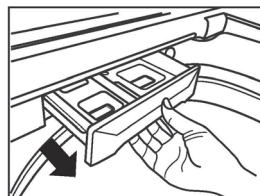
**Exterior:** Immediately wipe off any spills. Wipe with damp cloth. Do not touch the surface or the display with sharp objects.

**Moving and Storage:** Contact a service technician to remove water from the drain pump and hoses. Reinstall the foam tub block to protect the washer from damage while moving. Do not store the washer where it will be exposed to outdoor weather conditions.

**Long Vacations:** Be sure water supply is shut off at the faucets. Follow the instructions if the washer will be exposed to freezing temperatures.

**Dispenser Drawer:** Detergent and fabric softener may build up in the dispenser drawer. Remove the drawer and inserts and check for buildup once or twice a month.

- 1 Remove the drawer by pulling it straight out until it stops. Lift up on the front of the drawer and pull it completely out.



- 2 Remove the inserts from the two compartments. Rinse the inserts and the drawer with warm water to remove buildup from laundry products.
- 3 To clean the drawer opening, use a small, non-metal brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- 4 Return the inserts to the proper compartments and replace the drawer. Set the drawer into the opening at an angle as shown above, then lower it and slide it into place.



## TROUBLESHOOTING GUIDE

### NORMAL SOUNDS YOU MAY HEAR

The following sounds may be heard while the washer is operating. They are normal.

**Clicking:**

Lid lock relay when the lid locks and unlocks.

**Hissing:**

Water circulating during the cycle.

**Humming or gurgling:**

Drain pump is pumping water from the washer at times during a cycle.

### BEFORE CALLING FOR SERVICE

Your washing machine is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your washer does not function properly or does not function at all, check the following before you call for service:

Problem	Possible Cause	Solutions
<b>Rattling and clanking noise</b>	Foreign objects, such as keys, coins, or safety pins, may be in tub or pump.	Stop washer, check tub and drain filter for foreign objects. If noise continues after washer is restarted, call for service.
<b>Thumping sound</b>	Heavy wash loads may produce a thumping sound.  Washer load may be out of balance.	This is normal. If sound continues, washer is probably out of balance. Stop and redistribute wash load.  Pause the cycle and redistribute the load after the lid unlocks.
<b>Vibrating noise</b>	Wash load may be unevenly distributed in the tub.  Not all leveling feet are resting firmly and evenly on the floor.  Floor not rigid enough.	Pause the cycle and redistribute the load after the lid unlocks.  See Leveling the Washer in the Installation Instructions.  Make sure that the floor is solid and does not flex. See Flooring in the Installation Requirements.
<b>Water leaking</b>	Inlet hose connection is loose at faucet or washer.  House drain pipes are clogged.  Drain hose has come out of drain or is not inserted far enough.  A large item such as a pillow or blanket is above the top of the tub.	Check hoses for leaks, cracks and splits.  Check and tighten hose connections.  The washer pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. Contact a plumber to repair drain pipe.  Tie drain hose to inlet hose or standpipe to prevent it from coming out during drain. For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 1-2 inches past the flange.  Use the Bulky cycle for large or bulky items. Use extra care and never wash more than half a load of items that float such as pillows.  Stop the washer and check the load. Make sure the load does not crest above the top edge of the tub.
<b>Wrinkling</b>	Washer not unloaded promptly.  Washer overloaded.  Hot and cold water inlet hoses are reversed.	Always remove items from the washer as soon as the cycle is complete.  The washer can be fully loaded, but the tub should not be tightly packed with items. The lid of the washer should close easily.  Hot water rinse can set wrinkles in garments. Check the Inlet hose connections.

## TROUBLESHOOTING GUIDE

### BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
<b>Excessive sudsing</b>	Too much detergent or incorrect detergent.	HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Only use detergent with the High-Efficiency (HE) logo. For detergent quantities refer to the How to Use section.
<b>Staining</b>	Softener dispensed too soon  Bleach or softener was added directly to the wash load in the tub.  Washer was not unloaded promptly.  Clothes were not properly sorted.	Dispenser compartment is overfilled causing softener to dispense immediately. Dispenser drawer closed too quickly causing softener to dispense immediately.  Always use the dispensers to ensure that laundry products are properly dispensed at the right time in the cycle.  Always remove items from the washer as soon as possible after the cycle is complete.  Always wash dark colors separately from light colors and whites to prevent discoloration.  Never wash heavily soiled items washed with lightly soiled items
<b>Washer will not turn ON</b>  <b>NOTE:</b> If the washer stopped during a cycle due to a loss of power, the washer will resume the cycle where it stopped when the power is restored.	Power cord is not properly plugged in.  House fuse is blown, circuit breaker has tripped, or power outage has occurred.  House fuse is blown, circuit breaker has tripped, due to multiple appliances on one outlet.	Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60 Hz outlet.  Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.  Reset circuit breaker or replace fuse. If more than one appliance is connected to the outlet, call an electrician to have an additional circuit installed.
<b>Wash cycle time is longer than usual</b>	The washer automatically adjusts the wash time for the amount of laundry, water pressure and other operating conditions.	This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. The time remaining shown in the display is only an estimate. Actual time may vary.
<b>Musty or mildewy odor in washer</b>	Incorrect or too much detergent has been used.  Inside of tub was not cleaned properly.	Use only High-Efficiency (HE) detergent in accordance with the manufacturer's instructions.  Run the CLEAN WASHER cycle regularly.
<b>Water leaks</b>	Oversudsing of detergent.	Oversudsing may create leaks, and may be caused by the type and amount of detergent used. High-Efficiency detergent is the only detergent recommended. Make sure that detergent and any additives are put into the correct dispenser compartments. The normal amount of detergent to use is $\frac{1}{4}$ to $\frac{1}{2}$ of the maximum amount recommended by the detergent manufacturer. Always reduce the amount of detergent if the load is small or lightly soiled, or if your water is very soft. Never use more than the maximum amount recommended by the detergent manufacturer.

**BEFORE CALLING FOR SERVICE (continued)**

Problem	Possible Cause	Solutions
<b>Washer will not operate</b>	Control panel has powered off due to inactivity.	This is normal. Press the POWER button to turn the washer on.
	Washer is unplugged.	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off.	Turn both hot and cold faucets fully on.
	Controls are not set properly.	Make sure the cycle was set correctly, close the lid and press the START/PAUSE button.
	Lid is open	The washer will not operate if the lid is open. Close the lid and make sure that nothing is caught under the lid preventing it from closing completely.
	Circuit breaker/fuse is tripped/blown.	Check house circuit breakers/fuses. Replace fuses or reset breaker. The washer should be on a dedicated branch circuit. The washer will resume the cycle where it stopped once power is restored.
	Control needs to be reset.	Press the POWER button, then re-select the desired cycle and press the START/PAUSE button.
	START/PAUSE was not pressed after a cycle was set.	Press the POWER button then re-select the desired cycle and press the START/PAUSE button. The washer will shut off if the START/PAUSE button is not pressed within four minutes.
	Extremely low water pressure.	Check another faucet in the house to make sure that household water pressure is adequate.
<b>Washer not filling properly</b>	Washer is too cold.	If the washer has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the POWER button. Otherwise, the display will not come on.
	Filter clogged.	Make sure the inlet filters on the fill valves are not clogged. Refer to the filter cleaning instructions.
	Inlet hoses may be kinked	Check that inlet hoses are not kinked or clogged.
	Energy efficiency.	This is an energy-efficient washer. As a result, the temperature settings for this washer may be different than non-energy-efficient washers.
	Insufficient water supply.	Make sure that both hot and cold water faucets are turned on all the way.
	The washer lid is open.	The washer will not operate if the lid is open. Close the lid and make sure that nothing is caught under the lid preventing it from closing completely.
	Hot and cold inlet hoses are reversed.	Check inlet hose connections. Make sure the hot water supply is connected to the hot inlet valve, and the cold water supply is connected to the cold inlet valve.
	Water level is too low.	This is a high efficiency washer. The water will not normally cover the clothes. The fill level is optimized for the wash motion to achieve the best wash performance.

## TROUBLESHOOTING GUIDE

### BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
<b>Washer will not drain water</b>	Kinked drain hose.  Drain located higher than 51 in. above the floor.	Ensure that the drain hose is not kinked.  Make sure that the drain hose is no higher than 51 inches above the bottom of the washer.
<b>Poor stain removal</b>	Proper options not selected.  Previously set stains.	Heavier soils and tougher stains may require extra cleaning power. Select SOAK to boost the cleaning power of the selected cycle.  Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pre-treating to aid in stain removal.
<b>Incomplete or no dispensing of detergent</b>	Too much detergent used.    Detergent compartment is clogged.  Insufficient water supply.  Normal residue.	Make sure that the suggested amount of detergent is used per the manufacturer's recommendations. You may also dilute the detergent with water to the maximum fill line on the compartment to avoid clogging. Use only HE (High-Efficiency) detergent. <b>NOTE:</b> Always use as little detergent as possible. High-Efficiency washers need very little detergent to achieve optimum results. Using too much detergent will cause poor wash and rinse performance and may contribute to odors in washer.  Detergent and fabric softener may build up in the dispenser drawer. Remove the drawer and inserts and check for buildup once or twice a month.  Make sure that both hot and cold water faucets are turned on all the way.  It is normal for a small amount of detergent to remain in the dispenser. If this residue builds up it can interfere with normal dispensing of products. Refer to the cleaning instructions.
<b>Water leaks every load</b>	Hoses not installed correctly.	Check all fill and drain hose connections to ensure that they are tight and secure.

**BEFORE CALLING FOR SERVICE (continued)****Error Codes**

Display unit	Symptom	Actions for troubleshooting
No display	No operation	<ul style="list-style-type: none"> <li>• Is the power plug inserted firmly?</li> <li>• Is the power on?</li> <li>• Did you press the start/pause button?</li> <li>• Is it because of black out?</li> <li>• Is the fuse or breaker cut off?</li> <li>• Is it in Delay Wash mode?</li> </ul>
IE	No water supply	<ul style="list-style-type: none"> <li>• Is the faucet open?</li> <li>• Is there a foreign substance in the water supply line?</li> <li>• Is the water supply hose frozen?</li> <li>• Is water supply cut off?</li> </ul>
OE	No drainage	<ul style="list-style-type: none"> <li>• Is the water drain hose located too high (more than one meter)?</li> <li>• Is the water drain hose bent?</li> <li>• Is the water drain hose frozen?</li> </ul>
LE	No operation	<ul style="list-style-type: none"> <li>• Is the door open?</li> <li>• Is the front of the door closed properly?</li> </ul>
EE	Tub does not rotate in spin segment of cycle	<ul style="list-style-type: none"> <li>• Contact service at 844-553-6667.</li> </ul>
E9	Can't control the water	<ul style="list-style-type: none"> <li>• Contact service at 844-553-6667.</li> </ul>
Er	No action Buzzer sounds for 10 seconds every 10 minutes (MEMS communication error)	<ul style="list-style-type: none"> <li>• Turn the power off and on again.</li> <li>• If the same symptoms occur repeatedly, contact service at 844-553-6667.</li> </ul>
UE	Tub does not rotate in spin segment of cycle	<ul style="list-style-type: none"> <li>• Are you spin drying one thick or bulky cloth? (Jeans, bath towel, thick cotton wear)</li> <li>• Hard to maintain the balance. Add more clothes items to balance the load.</li> <li>• Are you spin-drying a small amount of bath towels?</li> <li>• Is the product tilted or shaking?</li> <li>• Are the clothes intertangled? Remove the tangles.</li> </ul>
Other malfunctions		<ul style="list-style-type: none"> <li>• If you can't detect the cause of a problem after checking all of the above, then do not touch or disassemble the internal parts but remove the power plug, close the water faucet and contact service at 844-553-6667.</li> </ul>

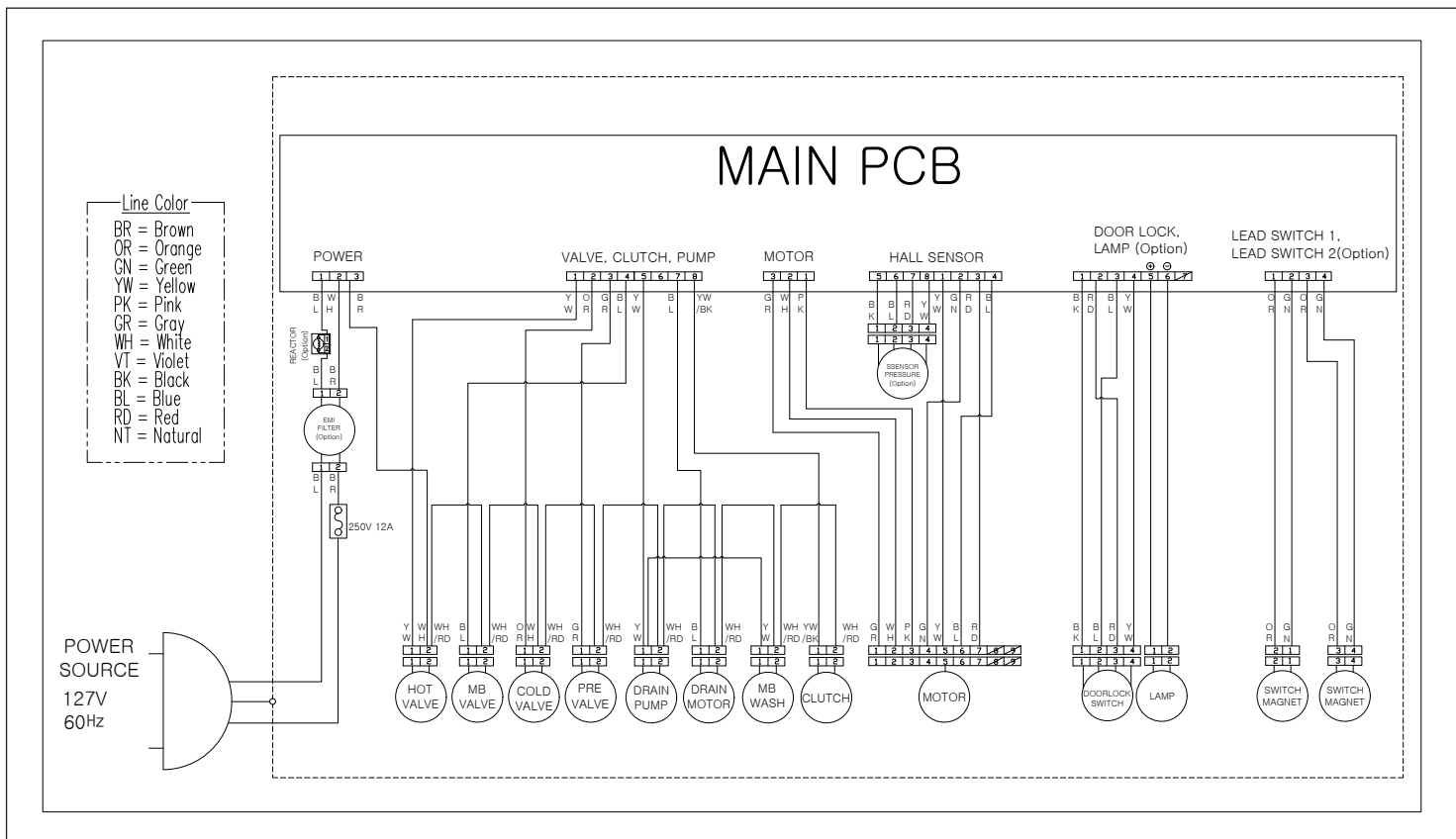
\* If the LE code persists, open and close the door again.  
If it continues, then turn on/off the power again.

## TROUBLESHOOTING GUIDE

## PRODUCT SPECIFICATIONS

MODEL		Impeller : 111.2914#	Agitator : 111.2915#
Rated Voltage/Frequency		120V / 60Hz	
Rated Power Consumption		750W	
Capacity		4.5 cu.ft	4.4 cu.ft
Capacity(Weight of Clothes)		13.2 lbs. / 6.0kg	
External Dimension(W*D*H)		27" W x 28 3/8" D x 45 3/4" H (59 1/4" H with lid open) 68.6 cm W x 72.3 cm D x 116 cm H (150.5 cm H with lid open)	
Weight	NET	130.1 lbs (59kg)	131.2 lbs (59.5kg)
	GROSS	141.1 lbs (64kg)	142.2 lbs (64.5kg)
Water pressure		7.1 psi ~ 113.7 psi (49 kPa ~ 784 kPa)	

## WIRING DIAGRAM



## WARRANTY

### KENMORE LIMITED WARRANTY

WITH PROOF OF SALE, the following warranty coverage applies when this appliance is correctly installed, operated and maintained according to all supplied instructions.

#### One Year on Appliance

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship. A defective appliance will receive free repair. If the appliance cannot be repaired it will be replaced free of charge.

#### Lifetime on Washer Drive Motor

FOR AS LONG AS IT IS USED from the date of sale, a free replacement will be supplied for a defective washer drive motor.\* if the defect appears within the first year, a new motor will be installed at no charge.

If the defect appears after the first year, a new motor will be supplied but not installed at no charge. This Lifetime warranty covers only the washer drive motor, and does not apply to any other related component or mechanism. You are responsible for the labor cost of motor installation after the first year from the date of sale.

\*Defects must be verified by a Sears authorized service technician.

For warranty coverage details to obtain free repair, visit the web page:

[www.kenmore.com/warranty](http://www.kenmore.com/warranty)

All warranty coverage applies for only 90 DAYS from the sale date if this appliance is ever used for other than private household purposes.

**This warranty covers ONLY defects in material and workmanship, and will NOT pay for:**

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

#### Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year on the appliance and for as long as used on the washer drive motor, or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Transform SR Brands Management LLC, Hoffman Estates, IL 60179**



# Kenmore®

## Customer Care Hotline

To schedule in-home repair service  
or order replacement parts

Para pedir servicio de reparación  
a domicilio, y ordenar piezas

Pour programmer un service  
de réparation à domicile ou  
commander des pièces de rechange

# 1-844-553-6667

[www.kenmore.com](http://www.kenmore.com)



# ABOUT THIS MANUAL

(주)신광씨링  
광주광역시 서구 하남대로  
502번길 14

답	당	조신익 님		
브	랜	드	Kenmore	언 어 영어
F.MODEL				
B.MODEL	111.2914@(2915@)(EN)_IMPELLER+AGITATOR			
B U Y E R		인	쇄	애드컴
MEMO 접수 : 216x280mm (총 30p) 220222 - 총 10p (표지,7,12,13,14,16,17,21,28,맨뒤) 220224 - 총 1p(8) 220428 - 총 9p(표지,7,10,12,13,14,15,16,28) 220519 - 총 2p(3,13), 사진 및 일러스트 호환 : 총 1cut				

NO NEED PRINT