

Limited Warranty

ICON Health & Fitness, Inc. (ICON) warrants the NORDICTRACK SLEEP mattress to be free from defects in workmanship and material, under normal use and service conditions, for ten (10) years from the date of purchase.

This warranty extends only to the original purchaser (customer). ICON's obligation under this warranty is limited to repairing or replacing, at ICON's option, the product through one of its authorized service centers. All repairs for which warranty claims are made must be preauthorized by ICON. If the identical product is not available, ICON may substitute a product of comparable value. If the product is repaired or replaced, the warranty period shall continue from the original purchase date.

This warranty does not cover the following conditions: a claim made by any person other than the original purchaser; a product purchased from an unauthorized dealer; a product used as a store display model or sold "as is"; a product used for commercial or rental purposes; freight damage to the product; structural damage resulting from the use of an improper support system (see Setting Up And Using The Mattress); burned, stained, or soiled fabrics, even if the product is defective; damage due to abuse or improper or abnormal use such as bending the product or standing or jumping on it; the user's comfort preference or firmness preference; body impressions of less than two (2) inches in the product; body impressions of less than the amounts that are normal due to natural compression and settling of the materials and are not considered defects (some impressions are an indication that the product is conforming to the contours of the user's body); normal wear of the fabrics; and transportation costs of the product.

This warranty will automatically be voided if all instructions in this manual are not followed. No other warranty beyond that specifically set forth above is authorized by ICON.

ICON is not responsible or liable for indirect, special, or consequential damages arising out of or in connection with the use or performance of the product; damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, or costs of removal or installation; or other consequential damages of any kind. Some states do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above limitation may not apply to the customer.

The warranty extended hereunder is in lieu of any and all other warranties, and any implied warranties of merchantability or fitness for a particular purpose are limited in their scope and duration to the terms set forth herein. Some states do not allow limitations on how long an implied warranty lasts. Accordingly, the above limitation may not apply to the customer.

This warranty provides specific legal rights; the customer may have other rights that vary from state to state.

To make a warranty claim, please visit our Customer Care website at support.ifit.com; send email to support@ifit.com; or call 1-877-456-5434, Mon.–Fri. 6 a.m.–6 p.m., Sat. 8 a.m.–4 p.m. Mountain Time (excluding holidays). You must have a copy of your original bill of sale showing the date of purchase and the purchase price. In addition, the label listing the model number and the legal label must be attached to the product.