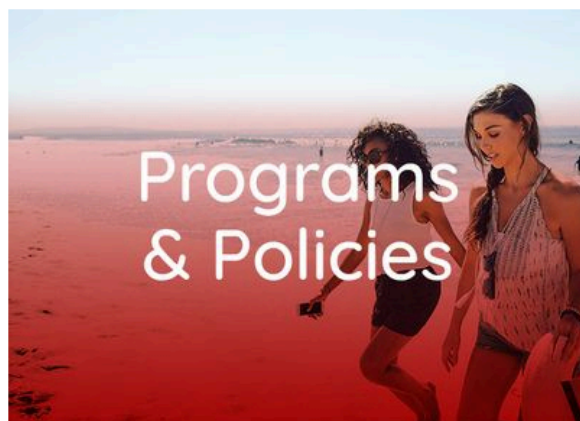


DOES MY NEW PHONE COME WITH A WARRANTY?

84% helpful (5/6)



All phones purchased directly from Virgin Mobile, or one of our authorized resellers, include a one-year warranty from the original equipment manufacturer.

As an Inner Circle Customer you can contact the dedicated Support team at 1.844.604.3422 who will be able to help.

If you are a customer of our legacy prepaid plans, contact our Customer Care team at 1.888.322.1122 so we can troubleshoot or arrange for a replacement phone.

A service processing fee may apply for replacement phones.

Updated: 06/12/17

Version history

Revision #:

4 of 4

Last update:

07-24-2017 09:25 AM

Updated by:



[View article history](#)

Labels (3)

INNER CIRCLE

PHONES & DEVICES

PROGRAMS & POLICIES

Contributors



Timb3r



BMH