

## WARRANTY STATEMENT

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Remember to save the receipt and to accurately fill out and mail the product registration card. Proof of purchase is required for all warranty work.

WEN® generators are under warranty to be free from defects in materials and workmanship for a period of two (2) years from date of original purchase. Generators used for Commercial or Rental use have a warranty period of 90 days from date of original purchase. Keep purchase receipt and mail in the product registration card for proof of purchase.

WEN® will repair or replace, at its discretion, any part that is proven to be defective in materials or workmanship under normal use during the two (2) years warranty period. Warranty repairs or replacements will be made without charge for parts or labor. Parts replaced during warranty repairs will be considered as part of the original product and will have the same warranty period as the original product.

To exercise the warranty, **DO NOT RETURN TO RETAILER**. Instead, call the toll free Customer Service number at (800) 232-1195 (Mon through Fri, 8 to 5 CST) and you will be instructed on where to take the generator for warranty service. Take the generator and proof of purchase (the receipt) to the repair facility recommended by the Customer Service Representative. Units that have been resold in some way and secondhand units are not covered under warranty.

To make a claim under this Limited Warranty, you must make sure to keep a copy of your proof of purchase that clearly defines the Date of Purchase (month and year) and the Place of Purchase. Place of purchase must be a direct vendor of Great Lakes Technologies, LLC. Third party vendors such as garage sales, pawn shops, resale shops, or any other secondhand merchant void the warranty included with this product. Contact [techsupport@wenproducts.com](mailto:techsupport@wenproducts.com) or 1-800-232-1195 to make arrangements for repairs and transportation.

When returning a product for warranty service, the shipping charges must be prepaid by the purchaser. The product must be shipped in its original container (or an equivalent), properly packed to withstand the hazards of shipment. The product must be fully insured with a copy of the warranty card and/or the proof of purchase enclosed. There must also be a description of the problem in order to help our repairs department diagnose and fix the issue. Repairs will be made and the product will be returned and shipped back to the purchaser at no charge.

**THIS LIMITED WARRANTY DOES NOT APPLY TO ACCESSORY ITEMS THAT WEAR OUT FROM REGULAR USAGE OVER TIME INCLUDING BELTS, BRUSHES, BLADES, ETC.**

This warranty is conveyed to the original purchaser and is not transferable. Generators contain parts that will wear out with usage and parts that need maintenance. The warranty does not cover wear or maintenance parts. Specifically, the warranty does not cover replacement of air filters, spark plugs, oil filters, fuel filters, brushes, or voltage regulators. Battery is only covered for 90 days after purchase.

The warranty does not extend to generators damaged or affected by fuel contamination, accidents, neglect, misuse, unauthorized alterations, use in an application for which the product was not designed and any other modifications or abuse.

WEN® is not liable for any indirect, incidental or consequential damages from the sale or use of this product. Any implied warranties are limited to two (2) years as stated in this written limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages. Some states do not allow limitation on the length of an implied warranty. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.