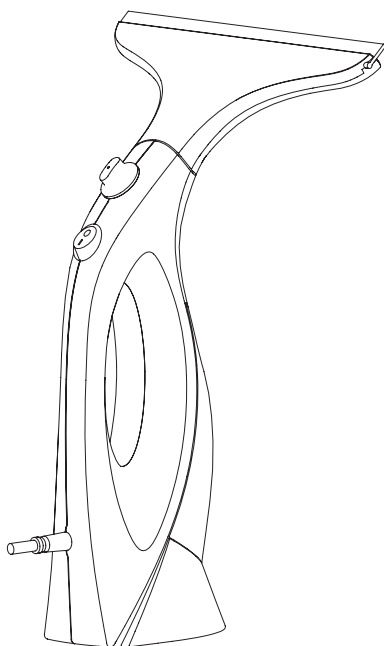


# sienna®

## Visio

# Window Steam Cleaner

## SSC-1001



INSTRUCTION MANUAL



## **INTRODUCTION**

Thank you for choosing Sienna for your household cleaning needs. Our steamer products use the active power of steam without the use of chemicals; making it a green product that is safe for the ecosystem. You have begun the first step into transforming your house into a green, environmentally safe home. Our Sienna steam products are a modern way of cleaning that is efficient and far more sanitary than conventional methods.

With the power of germ killing steam, dirt and grime can be eliminated in a matter of seconds. The tiny hot vapor molecules penetrate porous surfaces being cleaned, expanding and forcing dirt, debris, and bacteria to the surface. When used correctly, our steamers can kill dust mites and certain types of bacteria pathogens such as salmonella and E-coli on contact.

Since you do not need chemicals in order to use our products, not only will you see the savings in your wallet, but you have provided a safer place for you and your family to live in. We encourage you to improve your way of life, better the environment, and spend time enjoying your clean chemical free cleaner.

### **Visio**

The Visio is lightweight, portable and easy to use. It is an innovative product that cleans and sanitizes your windows by harnessing the natural cleaning power of hot steam vapor. This unique steamer is well-suited to clean multiple glass surfaces such as windows, mirrors and shower doors. The Visio heats water up to 212°F and produces steam with the press of the LED on/off button. It can be refilled swiftly for over 10 minutes of steam time. The Visio requires no assembly, just attach the tools and go. It features a 1200-watt heating element, a 9.5 fl oz water tank and a 10 piece accessory kit.

## **SAFETY GUIDELINES**

**The Sienna Visio (SSC-1001) Window Steam Cleaner is for indoor domestic use only. This product must be operated in accordance with these instructions. Any commercial use will void warranty.** It is designed for sanitizing and cleaning an array of glass surfaces such as windows, mirrors and shower doors.

Safety Instructions:



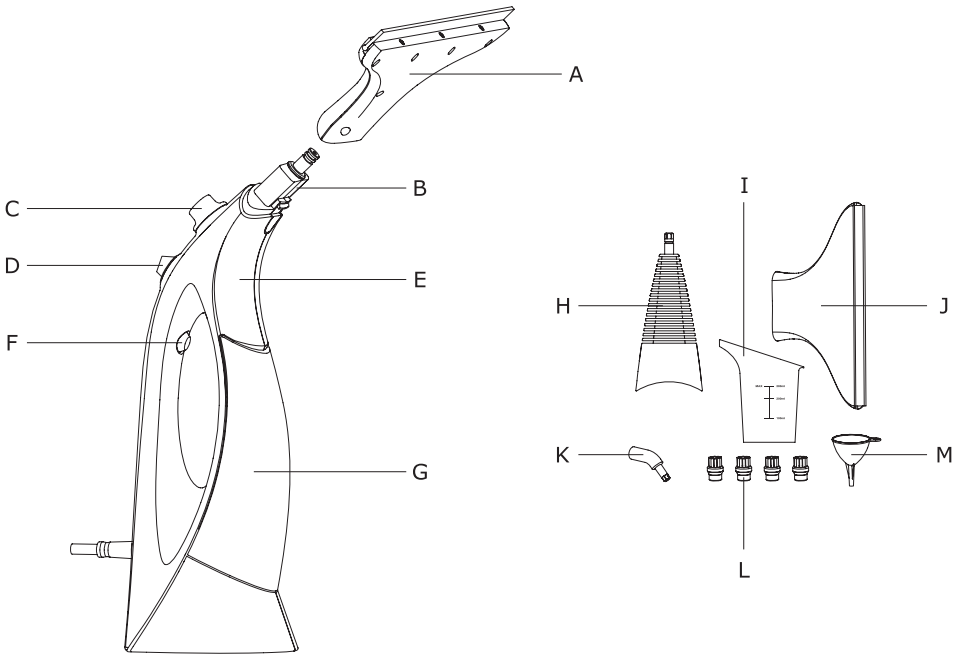
**WARNING: DANGER OF SCALDING. BE SURE TO READ AND FOLLOW ALL SAFETY INSTRUCTIONS BEFORE USING YOUR STEAMER. PROPER CARE AND MAINTENANCE WILL HELP TO EXPAND THE LIFE OF YOUR STEAMER.**

When using an electrical appliance, basic precautions should always be followed. To reduce the risk of fire, electric shock, or injury:

- Be sure to unplug the electrical cord when appliance is not in use and while servicing.
- This steamer is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge unless they have been instructed to do so by a person responsible for their safety.
- Do not leave appliance unattended when plugged in.
- Children should be supervised and cautioned that the steamer is not a toy and should not be played with.
- Do not direct steam towards people, pets, electrical outlets, or electrical appliances such as ovens.
- Do not let the unit run while in any one stationary position for any period of time. Keep the unit moving while operating.
- Do not immerse the steamer in water or other liquids.
- Do not handle steamer with wet hands.
- Do not pull or carry by cord, use cord as a handle, or close a door on the cord.
- Be sure to keep cord away from heat, water, and sharp edges.
- Do not use if cord or plug is damaged. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not use extension cords or outlets with inadequate current capacity.
- Never put additives such as cleaning detergents or chemicals into the water tank as it will make the product unsafe, damage the unit as well as be dangerous to use.
- Use only manufacturer's recommended accessories.
- Stop using steamer if circuit breaker activates. Beware of risk of shock.
- Allow your steamer to cool down before storing in a cool, dry place.

# KEY FEATURES

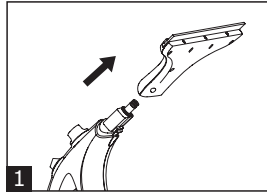
- A. 11 INCH SQUEEGEE
- B. STEAM NOZZLE
- C. WATER TANK CAP
- D. LED ON/OFF BUTTON
- E. STEAMER BODY
- F. LOCKING STEAM TRIGGER
- G. WATER TANK
- H. JET NOZZLE
- I. MEASURING CUP
- J. 8 INCH SQUEEGEE
- K. ANGLE CONCENTRATOR NOZZLE
- L. ROUND BRUSHES
- M. FUNNEL



## ASSEMBLY AND USE

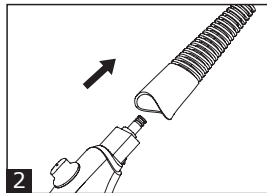
Connecting 8 inch or 11 inch squeegees:

1) Insert squeegee to steam nozzle and align tabs. Press firmly together. Press button on steamer body just below the squeegee to release attachment.



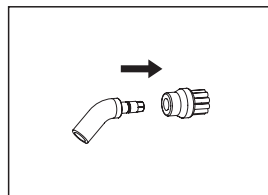
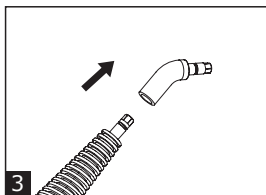
Connecting jet nozzle to steam nozzle:

2) Begin by aligning the jet nozzle with the tab located on the steam nozzle. Firmly press the two pieces together until you hear a click. Press button on steamer body just below the nozzle to release attachment.



Connecting angle concentrator nozzle and round brush:

3) Begin by aligning hexagonal shaped hole on back of the angle concentrator nozzle and/or round brush with hexagonal tip of the steam nozzle and press firmly. To remove round brush, make sure the unit is unplugged and has cooled down. Firmly pull on brush until it detaches itself from the nozzle head.



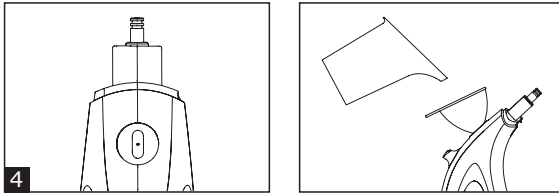
**IMPORTANT:** Make sure the accessory is pushed as far as possible onto tip to ensure the fit is sealed. This will prevent steam from seeping out unwanted areas and prevent injury.

**NOTE:** The steamer does not require distilled water. Residents in areas with hard water should use distilled water for better performance.

**USE:**

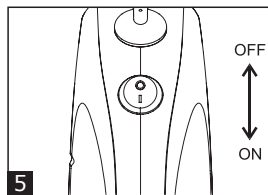


4) Fill steamer by unscrewing water tank cap **OPEN** and filling the unit to max fill line with water by using funnel and measuring cup provided.



**⚠ WARNING: BEFORE TURNING UNIT ON, BE SURE TO TURN THE STEAM NOZZLE AWAY FROM YOUR FACE OR BODY.**

5) Plug in unit. Press the LED on/off button so that the red light appears. The unit will begin to steam within 30 seconds. Be sure to have desired attachments in place before plugging in the unit.



6) For long steam periods, press locking steam trigger once for continuous steam. Press again to stop.

NOTE: It is recommended that another high wattage appliance is not operated on the same circuit to avoid a circuit overload.

**⚠ WARNING: DO NOT USE STEAMER DURING EXTREME HOT OR COLD TEMPERATURES. THE EXTREME CHANGE IN TEMPERATURE MAY CAUSE WINDOWS TO BREAK OR CRACK.**

7) When steamer is no longer emitting steam simply refill the water tank and continue cleaning.

**⚠ WARNING: NEVER RUN THE STEAMER WITHOUT WATER.**

8) When you finish cleaning, unplug power cord from outlet. Be sure to empty water tank and carefully remove any accessories for drying.

## CLEANING AND MAINTENANCE



**CAUTION:** Prior to cleaning or maintaining your steamer, isolate the unit by removing the cord from the power socket and avoid immersing the unit in water.

1) Wipe steamer with soft cloth when/if necessary.

### **Product Specs:**

**Voltage supply:** 120V, 60 Hz

**Output:** 1200 W

**Water tank capacity:** max. 9.5 fl oz.

**Cord:** 23 ft.

**Weight:** 3.2 lbs.

**Protection class:** 2

## CUSTOMER SUPPORT

For problems with your Visio Window Steam Cleaner, please refer to Troubleshooting guide. Additional inquiries should be directed to our Customer Service department by calling 1-888-574-3662 or by e-mail to: [customerservice@anvidproducts.com](mailto:customerservice@anvidproducts.com).

You may purchase replacement accessories on our website at:  
[www.buysiennaproducts.com](http://www.buysiennaproducts.com)

## TROUBLESHOOTING



**CAUTION:** Prior to assessing your steamer, isolate the unit by removing the cord from the power socket.

<b>PROBLEM</b>	<b>SOLUTION</b>
No steam	<ul style="list-style-type: none"><li>• Ensure locking steam trigger is in the ON position.</li><li>• Ensure steamer power cord is correctly plugged into a 120V AC power outlet only.</li><li>• Ensure circuit breaker is operational.</li><li>• Try operating steamer from another power outlet.</li><li>• If unit is still not working, call customer service at 1-888-574-3662.</li><li>• Ensure water tank is full.</li><li>• Calcium and mineral deposits can build up and impact the performance of your steamer, use distilled water if necessary.</li></ul>
Steamer is leaking water	<ul style="list-style-type: none"><li>• This is due to condensation from the difference in temperatures, wipe with dry cloth.</li></ul>



## **ONE YEAR LIMITED WARRANTY**

Our Sienna product warranty extends only to the original customer purchaser of the product. It is warranted by the manufacturer to be free from all defects in materials or workmanship for a period of one year from the date of original purchase. This warranty is subject to the following conditions, exclusions and exceptions.

### **Exclusions:**

This warranty does not cover normal wear and tear of parts and does not apply to any product that has been tampered with or used for commercial purposes. This warranty does not cover damage caused by misuse, abuse or negligent handling or damage due to mishandling in transit or shipping. This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by the manufacturer. This warranty is effective only if the product is purchased and operated in the USA, and does not extend to any units which have been used in violation of written instructions furnished by the manufacturer, or to units which have had the serial number removed, altered, defaced or rendered illegible.

### **Performance:**

During the limited warranty period, the manufacturer will, at its option, repair or replace free of charge a defective product or part that is covered by this warranty. As a matter of warranty policy, the manufacturer will not refund the purchase price. A repaired or replacement product will be covered by this warranty for the balance of the initial one year warranty period.

To contact Customer Service:

Write: Anvid Products, Inc.  
1401-1499 Greenville Rd.  
Livermore, CA 94550

E-mail: [customerservice@anvidproducts.com](mailto:customerservice@anvidproducts.com)

Call: 1-888-5SIENNA (1-888-574-3662)


Please refer to your product name and model number when contacting Customer Service.

Customer Service will give you further instructions for returning a defective product. When returning a defective product, carefully pack the item to avoid damage in shipping, the manufacturer cannot assume responsibility for loss or damage during incoming shipment. Be sure to include the following items with your product: any accessories related to the product, completed warranty form, and a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

Limitations of Remedies: No representative or person is authorized to assume for the manufacturer any other liability in connection with the sale of our products. This limited warranty is not transferable and any sale, transfer or other disposition of the product voids this limited warranty. There shall be no claims for defects or failure of performance or product failure under any theory of tort, contract or commercial law including, but not limited to, negligence, gross negligence, strict liability, breach of warranty and breach of contract.

**ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

**REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER UNDER THIS LIMITED WARRANTY, AND IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSSES OR EXPENSES YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF THE PRODUCT OR FOR ANY BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.** Some states do not allow exclusion or limitation of special, incidental, or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Correct Disposal of this product	
	This marking indicates that this product should not be disposed with other household wastes throughout the US. To prevent possible harm to the environment or human health from uncontrolled waste disposal, we recommend recycling it responsibly to promote the sustainable reuse of material resources. To dispose of your used device, please contact your local city for proper disposal locations.