contact JC TOYS

Warranty:

JC Toys is happy to help all customers with product questions and concerns. For warranty information please contact manufacturer at 1 800 422 2244, or via email at

customerservice@jctoys.com

Refund/Return Policy: Original sales receipt must accompany returns. We accept returns for exchange or refund 7 calendar days after delivery of the product. At our sole discretion after 7 calendar days, we will offer an exchange or store credit only. Items must be in "new, unaltered and unused condition". Definition of new, unaltered and unused condition is: • without showing signs of wear or damage in any way • within 7 calendar days of the delivery date (after 7 days no returns are allowed) • -must not be a special order or a custom order • -unless noted that it cannot be returned or has a different return policy time period other than that 7 days noted in that item's particular item description. If an item is received damaged or is incorrectly shipped by us please contact Customer Support immediately. Items that are defective and shipped from us or items that you did not order but received from us will qualify for store credit or a cash refund. Refunds are contingent upon inspection of item(s) once we receive it. There is a 15% restocking fee for returned items that are not being exchanged and are not damaged. Again you MUST contact us within 7 days if you intend to return ANY item back to our store. Items returned to us AFTER 7 days and WITHOUT contacting us will NOT be refunded. Customer is responsible for all shipping costs if seller is not at fault. JC Toys Group, Inc. 9590 NW 40th Street Road Miami, FL 33178 Customer Service Phone: 1 800 422 2244 Email: customerservice@jctoys.com

Warranty Disclaimer

This site and the materials and products on this site are provided "as is" and without warranties of any kind, whether express or implied. To the fullest extent permissible pursuant to applicable law, JC Toys Group Inc disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose and non-infringement. JC Toys Group Inc does not represent or warrant that the functions contained in the site will be uninterrupted or error-free, that the defects will be corrected, or that this site or the server that makes the site available are free of viruses or other harmful components. JC Toys Group Inc does not make any warrantees or representations regarding the use of the materials in this site in terms of their correctness, accuracy, adequacy, usefulness, timeliness, reliability or otherwise. Some states do not permit limitations or exclusions on warranties, so the above limitations may not apply to you.

Limitation of Liability

JC Toys Group Inc shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this site or the performance of the products, even if JC Toys Group Inc has been advised of the possibility of such damages. Applicable law may not allow the limitation of exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Typographical Errors

In the event that a JC Toys Group Inc product is mistakenly listed at an incorrect price, JC Toys Group Inc reserves the right to refuse or cancel any orders placed for product listed at the incorrect price. JC Toys Group Inc reserves the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, JC Toys Group Inc shall issue a credit to your credit card account in the amount of the incorrect price.

Term; Termination

These terms and conditions are applicable to you upon your accessing the site and/or completing the registration or shopping process. These terms and conditions, or any part of them, may be terminated by JC Toys Group Inc without notice at any time, for any reason. The provisions relating to Copyrights, Trademark, Disclaimer, Limitation of Liability, Indemnification and Miscellaneous, shall survive any termination.

Copyright

The entire content included in this site, including but not limited to text, graphics or code is copyrighted as a collective work under the United States and other copyright laws, and is the property of JC Toys Group Inc. The collective work includes works that are licensed to JC Toys Group Inc. Copyright 2003, JC Toys Group Inc ALL RIGHTS RESERVED. Permission is granted to electronically copy and print hard copy portions of this site for the sole purpose of placing an order with JC Toys Group Inc or purchasing JC Toys Group Inc products. You may display and, subject to any expressly stated restrictions or limitations relating to specific material, download or print portions of the material from the different areas of the site solely for your own non-commercial use, or to place an order with JC Toys Group Inc or to purchase JC Toys Group Inc products. Any other use, including but not limited to the reproduction, distribution, display or transmission of the content of this site is strictly prohibited, unless authorized by JC Toys Group Inc. You further agree not to change or delete any proprietary notices from materials downloaded from the site.

Trademarks

All trademarks, service marks and trade names of JC Toys Group Inc used in the site are trademarks or registered trademarks of JC Toys Group Inc