



## Guaranteed *for* LIFE policy

- bubba will replace products that have defects in material or workmanship.
- Products with normal wear and tear (e.g. scratches, paint chips, dents, etc.), accidental damage (e.g. dropping your bubba, etc.), improper care (e.g. dishwashing or microwaving when not permitted) and abuse will not be replaced.

Our guaranteed for LIFE policy applies to purchases made in the United States and Canada only.

For any other questions and/or concerns, feel free to [contact us](#), email us at [awarranty@bubbabrands.com](mailto:awarranty@bubbabrands.com) or call Customer Service at 877.334.7070.

## Submitting your claim:

### Option 1:

Often times, the fastest way to replace your bubba is to take your product to the retailer it was purchased from to make returns/exchanges. If that is not possible....

### Option 2:

Follow these steps to complete the online claim submission:

- **Fill out** the online form
- **Once submitted**, you will be emailed a claim number for your reference.
- **Reply to** the automated email with two images of the product(s) you wish to have replaced along with the claim number.
- **Please allow** 5-10 days for your claim to be reviewed.
- **You will** be notified as soon as your claim has processed

If further investigation is needed, you will be responsible for all return freight charges, including duty and tax (if applicable). We do not refund original shipping charges.