



ELAMA WARRANTS ITS PRODUCTS TO THE ORIGINAL PURCHASER, THAT ARE PURCHASED IN THE USA FOR A PERIOD OF 14 DAYS. ELAMA GUARANTEES THAT ITEM SHALL BE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS IN THEIR ORIGINAL STATE AND CONDITION,.

THIS WARRANTY IS NOT APPLICABLE TO ANY OF THE FOLLOWING: ANY ITEMS DAMAGED DURING SHIPMENT, ANY ITEMS DAMAGED WHILE IN THE POSSESSION OF ANY PARTY OTHER THAN ELAMA , OR ANY ITEMS DAMAGED IN USE.

IN ORDER TO HAVE A PRODUCT COVERED UNDER WARRANTY, IT MUST BE SENT BACK TO ELAMA AT THE SHIPPERS EXPENSE. NO COD SHIPMENTS WILL BE ACCEPTED AND THE COST OF SHIPPING IS NOT REIMBURSED BY ELAMA .

PLEASE NOTE THAT ANY ITEM THAT IS SENT BACK TO ELAMA MUST FIRST BE AUTHORIZED FOR RETURN. IN ORDER TO RECEIVE A MANDATORY RETURN AUTHORIZATION NUMBER, YOU MAY CONTACT ELAMA AT (424) 543.1627

IN ORDER TO ENSURE ACCURATE PROCESSING OF ANY DEFECTIVE UNITS, PLEASE ENSURE THAT YOU INCLUDE THE FOLLOWING INFORMATION WITH ANY RETURN:

YOUR FULL NAME, THE RETURN ADDRESS WHERE YOUR ITEMS SHOULD BE SENT,

THE BEST CONTACT NUMBER AND EMAIL ADDRESS, A DETAILED ACCOUNT OF THE DEFECT.

A COPY OF THE ORIGINAL BILL OF SALE/ INVOICE OR SALES RECEIPT. AND A CHECK OR MONEY ORDER FOR \$10.00 USD MADE OUT TO ELAMA WHICH WILL BE APPLIED TO THE SHIPPING AND HANDLING COSTS OF RETURNING A NEW ITEM.

ALL ITEMS, ONCE APPROVED TO BE RETURNED, WILL NEED TO BE SHIPPED TO :

ELAMA WARRANTY PROCESSING CENTER

26308 SPIRIT COURT

SANTA CLARITA CA 91350