



PARTS AND LABOR WARRANTY

VIE AIR WARRANTS ITS PRODUCTS TO THE ORIGINAL PURCHASER, THAT ARE PURCHASED IN THE USA FOR A PERIOD OF 30 DAYS. VIE AIR GUARANTEES THAT ITEM SHALL BE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS IN THEIR ORIGINAL STATE AND CONDITION, OR ONCE RECONDITIONED BY VIE AIR. VIE AIR DOES NOT WARRANT ANY PRODUCTS THAT ARE PURCHASED FROM AN UNAUTHORIZED DEALER.

THIS WARRANTY IS NOT APPLICABLE TO ANY OF THE FOLLOWING: ANY ITEMS DAMAGED DURING SHIPMENT, ANY ITEMS DAMAGED WHILE IN THE POSSESSION OF ANY PARTY OTHER THAN VIE AIR, OR ANY ITEMS DAMAGED IN USE.

IN ORDER TO HAVE A PRODUCT SERVICED, IT MUST BE SENT BACK TO VIE AIR AT THE SHIPPERS EXPENSE. NO COD SHIPMENTS WILL BE ACCEPTED AND THE COST OF SHIPPING IS NOT REIMBURSED BY VIE AIR.

PLEASE NOTE THAT ANY UNIT THAT IS SENT BACK TO VIE AIR MUST FIRST BE AUTHORIZED FOR RETURN. IN ORDER TO RECEIVE A MANDATORY RETURN AUTHORIZATION NUMBER, YOU MAY CONTACT VIE AIR BY PHONE: 1.323.306.3886 OR EMAIL: WARRANTY@VIEAIR.COM

IN ORDER TO ENSURE ACCURATE PROCESSING OF ANY DEFECTIVE UNITS, PLEASE ENSURE THAT YOU INCLUDE THE FOLLOWING INFORMATION WITH ANY RETURN:

YOUR FULL NAME, THE RETURN ADDRESS WHERE YOUR ITEMS SHOULD BE SENT ONCE REFURBISHED, THE BEST CONTACT NUMBER AND EMAIL ADDRESS, A DETAILED ACCOUNT OF THE DEFECT FOR WHICH SERVICING OF THE UNIT IS BEING REQUESTED, A COPY OF THE ORIGINAL BILL OF SALE/ INVOICE OR SALES RECEIPT, A LIST OF ANY OTHER COMPONENTS WHICH WERE USED WITH THE UNIT BEING SENT BACK AND A DESCRIPTION OF HOW THEY WERE USED, AND A CHECK OR MONEY FOR \$24.99 USD MADE OUT TO VIE AIR WHICH WILL BE APPLIED TO THE SHIPPING AND HANDLING COSTS OF RETURNING THE REFURBISHED UNIT TO THE SHIPPER.

ALL ITEMS, ONCE APPROVED TO BE RETURNED, WILL NEED TO BE SHIPPED TO :

VIE AIR

WARRANTY PROCESSING CENTER

26308 SPIRIT COURT

SANTA CLARITA CA 91350