

## Warranty Information

### **GRAND RESORT OAKDALE 7PC DINING-CHAIR**

KSN# D71 M53420

UPC# 848306017793

Purchase Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**2 YEAR LIMITED WARRANTY** THIS WARRANTY IS A LIMITED WARRANTY, AND APPLIES TO THE ORIGINAL PURCHASE ONLY. Proof of purchase (dated register receipt) and in some cases, photos of product are required for warranty claims. Lack of original receipt will void the warranty. Warranty is to the original purchaser and is non-transferable. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production. **NOTE: GLASS BREAKAGE IS NOT A WARRANTED ITEM.**

### WHAT IS COVERED:

**Frame:** If your furniture frame fails structurally due to inferior metals or welds during normal use within two years of purchase, the manufacturer will repair or replace the defective piece at no charge. (see exclusions).

**Powder Coat or Frame Finish:** The finish is warranted for 1-year from date of purchase (see exclusions).

**Resin Weave and/or Straps:** Resin weave and/or straps are warranted for 1-Year from date of purchase (see exclusions).

**Table Surface:** Table tops are warranted for 1-Year from date of purchase (see exclusions).

**Fabric:** Cushions are warranted for 1-Year from date of purchase (see exclusions).

**Umbrellas:** Umbrellas are warranted against failure structurally within one year from the date of purchase, due to manufacturer's defects only. ***Note: Umbrellas should only be used with a table and umbrella base. Do not use in high wind or storms.***

### WHAT IS NOT COVERED:

This warranty excludes: furniture used for commercial use, contract or other non-residential purposes, freight damage, furniture damaged by acts of nature, abuse or lack of proper care, vandalism or improper assembly. Discoloration or fading of straps, weave, fabric or finish as a result of chemicals or spills is not covered. Glass, tile, and stone are not covered against breakage; frames and hardware are not covered against corrosion or rusting and/or rust stains are not covered. Scratches, chips, and abrasion due to normal wear and tear are not covered. Furniture sold "as is", display models and/or clearance items are not covered. In addition, purchased parts are not covered under this warranty. Exclusion also includes time for loss of use, inconvenience, travel, packaging or any other incidental or consequential damages. If the product is not warranted, it remains the customer's responsibility for freight and packaging charges to and from our service center.

## HOW TO PROTECT YOUR PRODUCT:

### **Care and Maintenance**

Cover the furniture with outdoor furniture covers when not in use.

Before using your table and chairs for the first time, wipe frames with a clean, dry cloth. For regular cleaning, wash with mild soap and water and rinse. Do not use abrasive materials or strong detergents.

Before storing your outdoor furniture, drain all water that may have accumulated in or around the furniture frame. If not drained properly, water can cause freeze damage.

Store the cushions in a dry area away from the elements when not in use.

Clean the cushions by hand with a mild solution of soap and water. Rinse thoroughly without soaking, and set the cushions on their side to allow them to air dry. Do not machine wash or tumble dry as cushions may shrink. Do not use bleach or solvents on fabrics.

#### Cleaning and Care:

- Wash the frame with a mild solution of soap and water, rinse with clean water, and dry thoroughly.
- Cushions may also be cleaned by hand with a mild solution of soap and water. Rinse the cushion cover thoroughly and allow to air dry. The back cushion and pillow should be spot cleaned with a soft cloth. Do not machine wash or tumble dry, as cushions may shrink. Do not use bleach or solvents on fabrics. Never use cleaners that contain acid or abrasive materials.

## MANUFACTURE CONTACT INFORMATION:

If, within the stated warranty period, this product is found to be defective in material or workmanship, the purchaser must contact the customer service department at 1-877-931-7378. Email: [custserv@huayuecs.net](mailto:custserv@huayuecs.net). Customer Service hours: Monday to Friday 9:00AM -5:00PM CST