Warranty

Oak Hill 3 Pc Cushion Bistro
KSN # 08805254-3
UPC # 848306050394

1 YEAR LIMITED WARRANTY

WHAT IS COVERED

This product is covered under the manufacturer's 1-Year Limited Warranty against defects in materials and workmanship. If your furniture frame fails structurally due to inferior metals or welds during normal use within one year of purchase, the manufacturer will repair or replace the defective piece at no charge. Resin weave, cushions, umbrellas and table tops are warranted for 1-Year from date of purchase (see exclusions). Peeling, crackling, blistering, discoloration or fading are also warranted for 1-Year from the date of purchase. Warranty is to the original purchaser and is non-transferable. Proof of purchase (dated register receipt) and in some cases, photos of product are required for warranty claims. Lack of original receipt will void the warranty. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

WHAT IS NOT COVERED

This warranty excludes: furniture used for commercial use, contract or other non-residential purposes, freight damage, furniture damaged by acts of nature, abuse or lack of proper care, vandalism or improper assembly. Discoloration or fading of straps or fabric or finish as a result of chemicals or spills is not covered. Glass, tile, and stone are not covered against breakage; frames and hardware are not covered against corrosion or rusting and/or rust stains are not covered. Furniture sold "as is", display models and/or clearance items are not covered. In addition, purchased parts are not covered under this warranty. Exclusion also includes time for loss of use, inconvenience, travel, packaging or any other incidental or consequential damages. If the product is not warranted, it remains the customer's responsibility for freight and packaging charges to and from our service center.

Cold Climates:
Table top must be stored flat (not on its edge) in a dry location where temperatures will not fall below 32° F (0° C).

If, within the stated warranty period, this product is found to be defective in material or workmanship, the purchaser must contact the customer service department at 1-877-931-7378. Email: custserv@huayueusa.net. Customer Service hours: Monday to Friday 9:00AM -5:00PM CST