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## **Michley Tivax Limited Warranty to Original Purchaser**

Michley Tivax warrants this product purchased in the USA against defects in material and workmanship under normal use and service for a period of 3 months from the date of retail purchase by the original end-user purchaser. Products will not be warranted if the serial number is removed or defaced.

This warranty shall be void upon transfer of ownership of this product and is effective only when used in the United States.

If you find any problem when you get a new unit, please contact your supplier as soon as possible to get a replacement or refund.

Michley Tivax agrees to repair or replace this unit at no charge, within the warranty period, provided that the product is delivered to Michley Tivax in its original package or equivalent, fully insured, with all shipping charges prepaid and a return authorization number listed on the outside of the packaging. A handling charge of \$25 will be applied to any returned product found not to be defective. To honor this warranty and to ensure the best service for our customers, Michley Tivax requires the following information to be included with the returned unit:

- A copy of the original sales invoice from your vendor.
- Model number of the unit.
- A detailed description of the problem with the unit.

A return authorization number can be requested by sending an email to [support@tivax.com](mailto:support@tivax.com) or a fax to 408-708-2802 prior to returning the unit. Return instructions will be sent to you along with your return authorization number. Please follow the instructions carefully to avoid delays.

Please provide a reliable return address for Michley Tivax to ship the unit back to you. Michley Tivax will not assume any responsibility for loss, theft, or damage that may occur to your product during shipping or after the unit is delivered to the return address provided. If you find the package is broken or damaged upon delivery, please refuse to accept the returned unit.

This warranty assumes the owner will reasonably maintain this product without alteration, negligent use, misuse, or abuse. Furthermore, any unauthorized alteration

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of this device without written approval by Michley Tivax will void any warranty and the owner's right to operate this device.

This warranty presented above is exclusive and in lieu of all other expressed or implied warranties. Any warranty applicable to this product is limited to the period described above. In no event will Michley Tivax be liable for any special, incidental, or consequential damage, loss of revenue, or cost of replacement goods resulting from the use or malfunction of this product to the equipment system on which it is used. This warranty gives you specific legal rights and you may have other rights that vary from state to state.

Michley Electronics Inc. / Tivax  
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Tel. 1-888-33-Tivax (1-888-338-4829)  
Fax 1-408-708-2802  
[www.tivax.com](http://www.tivax.com)



**General Information:** [info@tivax.com](mailto:info@tivax.com) 1-888-33-Tivax (1-888-338-4829)

**Customer Support:** [support@tivax.com](mailto:support@tivax.com)

[www.tivax.com](http://www.tivax.com)

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