



*The best choice for style and comfort.*

All Venetian Worldwide products carry a 90 day warranty against defects, missing parts, and/or shipping damage. All warranty claims will be handled by the merchant that sold the product.

#### **DAMAGES POLICY**

If the carton(s) and/or item(s) is severely damaged, please contact your merchant and they will contact us. We will arrange for a replacement of damaged product to be rushed out. We will take the quickest route to remedy the situation. In the event an item must be returned, you are responsible for cooperating with the return of the item. Failure to return the damaged item can result in additional charges for the non-returned item. Venetian Worldwide is not responsible for damages that result from customer abuse and/or customer transportation.

#### **MISSING PARTS POLICY**

If parts or pieces of an item are missing, please contact your merchant and they will contact us. We will either arrange for requested items to be rushed out or request that the purchased item be returned. We will take the quickest route to remedy the situation. In the event an item must be returned, you are responsible for cooperating with the return of the item. Failure to return the damaged item can result in additional charges for the non-returned item.