This McBrine Luggage product is warranted to be free from defects in material and workmanship for 60 months. If such a defect occurs, upon presentation of proof of purchase, we will repair or replace, at our option, your product without charge. This warranty does not cover accidental damage, unreasonable use, normal wear and tear, improper handling or damage caused by a common carrier, loss of use or consequential damage. Should you need to return your McBrine Luggage product, please contact our company to obtain a return authorization. All returns must be sent to us postage or freight prepaid.