

Sparkle Magic

Return Policy:

Returns will be accepted within 30 days of receipt of shipped product for a full refund of the purchased price excluding shipping and handling. All returns are subject to a 15% restocking fee. Sparkle Magic reserves the right to refuse returns after 30 days.

To obtain a return or exchange request from a purchase made directly from our Sparkle Magic website, please contact customerservice@SparkleMagic.com or 800-965-3723. A RMA # (Return Material Authorization number) will be assigned and must be included with your return. Write the RMA on the return address label or box. All items must be returned postage paid in their original packaging and condition.

NOTE: We cannot refund your return for purchases made from authorized dealers or resellers. Please contact the reseller you purchased your product from.

Warranty:

Sparkle Magic products include a 1 year manufacturer warranty from the date of original purchase. To determine if your Sparkle Magic product(s) are defective, contact our customer service department at customerservice@SparkleMagic.com or 800-965-3723.

NOTE: If product is not purchased from a Sparkle Magic or a Sparkle Magic Authorized Dealer, the manufacturer's and any other warranty will not be honored by Sparkle Magic.

We warranty our products against defects in materials and workmanship under ordinary consumer use. During this warranty period, if a defect arises in the product, we will replace with a new or refurbished unit. This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, fire or other external causes, unauthorized use, alterations or repair, or commercial use.

In general, you will need to deliver your Device, postage paid, in either its original packaging or in equally protective packaging to the following address: Attn: Sparkle Customer Service, 4360 W Chandler Blvd, Suite 9, Chandler, AZ 85226

Limitations. TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY US IN OUR SOLE DISCRETION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE ARE NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state. Please note, any attempt to disassemble this laser device or cut/alter the cable power cord will void the warranty.