

Manufacturer's Limited Warranty

Five Year Frame and Fabric Limited Warranty

One Year Frame Finish Limited Warranty

What Is Covered

We warrant the frame and fabric to be free of manufacturing defects to the original purchaser for five years, and the frame finish for one year. Proof of purchase (dated order receipt) and, in some cases photos of the product are required for warranty claims.

What Is Not Covered

It remains the customer's responsibility for freight and packaging charges to and from our service center. This warranty does not cover commercial use, contract or other non-residential purposes, acts of nature, fire, freezing and abusive use, vandalism or improper assembly. Discoloration or fading of the finish or fabrics as a result of chemicals or spills is not covered. Corrosion and rusting of hardware is not covered. In addition, purchased parts are not covered under this warranty. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production. Replacement of missing or initially defective parts will be sent at no charge for a period of 10 days from date of receipt. The manufacturer will not be responsible for missing parts and/or hardware after 10 days from date of receipt. You may contact our customer service department with any questions or warranty claims by phone at 844-836-4055, Monday – Friday between 9:00 am and 5:00 pm Central Time.

Care Instructions

Before using, wipe with a clean, dry cloth. Do not use bleach or solvents. Treat frame with liquid wax for maximum protection against UV light and salty, damp air. When not in use, store furniture in a cool, dry place. If your set includes cushions or mesh fabric, they may be cleaned by hand with a mild solution of soap and water. Rinse cushion thoroughly and allow to drip dry. Do not machine wash or tumble dry, as cushions may shrink. Do not use bleach or solvents on fabrics. You may contact our customer service department with any questions by phone at 844-836-4055, Monday – Friday between 9:00 am and 5:00 pm Central Time.