WARRANTY:
WE WARRANT OUR PRODUCTS TO BE FREE OF MANUFACTURING DEFECTS TO THE ORIGINAL PURCHASER FOR THE PERIOD LISTED BELOW. WE RESERVE THE RIGHT TO MAKE SUBSTITUTIONS WITH SIMILAR MERCHANDISE, IF THE MODEL IN QUESTION IS NO LONGER IN PRODUCTION.

FRAMES: FRAME IS WARRANTED TO BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP FOR A PERIOD OF ONE(1) YEAR FOR STEEL FRAME. THIS PRODUCT IS MADE WITH AN STEEL FRAME.

FABRIC: FABRIC IS WARRANTED TO BE FREE OF MANUFACTURING DEFECTS FOR A PERIOD OF ONE(1) YEAR. DISCOLORATION OR FADING OF THE FABRICS AS A RESULT OF EXPOSURE TO THE ELEMENTS, CHEMICALS OR SPILLS IS NOT COVERED.

WICKER: WICKER IS WARRANTED TO BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP FOR A PERIOD OF ONE(1) YEAR DISCOLORATION OR FADING OF THE WICKER AS A RESULT OF EXPOSURE TO THE ELEMENTS, CHEMICALS, OR SPILLS IS NOT COVERED

FREIGHT & PACKAGING: FREIGHT AND PACKAGING TO AND FROM OUR SERVICE CENTER ARE THE RESPONSIBILITY OF THE ORIGINAL PURCHASER.

FINISH: FRAME FINISH IS WARRANTED TO BE FREE OF MANUFACTURING DEFECTS FOR A PERIOD OF ONE(1) YEAR. DISCOLORATION OR FADING OF THE FINISH AS A RESULT OF EXPOSURE TO THE ELEMENTS, CHEMICALS, OR SPILLS IS NOT COVERED.

EXCLUSIONS: THIS WARRANTY DOES NOT COVER: FURNITURE USED FOR COMMERCIAL OR NON-RESIDENTIAL PURPOSES; FAILURES CAUSED BY IMPROPER CARE; UNREASONABLE OR ABUSIVE USE; FIRE OR FREEZE DAMAGE; ACTS OF NATURE. HARDWARE ARE NOT COVERED AGAINST RUST OR CORROSION. TEMPERED GLASS TABLE TOPS ARE NOT COVERED AGAINST BREAKAGE. IN ADDITION, PURCHASE PARTS ARE NOT COVERED UNDER THIS WARRANTY.

CARE & MAINTENANCE: DO NOT ALLOW WATER TO BUILD UP IN FRAMES, THIS WILL CAUSE CORROSION AND POSSIBLE FREEZING DAMAGE IN COLD CLIMATES; USE A MILD SOAP AND WATER FOR NORMAL CLEANING. DO NOT USE JANITORIAL OR ALCOHOL BASED CLEANERS, SOME CLEANERS MAY BE MARKED AS NATURAL, BUT SOME INGREDIENTS CAN CAUSE DISCOLORATION OR HAVE ADVERSE REACTION TO YOUR FINISH; RINSE WITH CLEAN WATER AND DRY WITH A SOFT, ABSORBENT CLOTH TOWEL; CUSHIONS, SLINGS, AND/OR AN UMBRELLA MAYBE CLEANED BY HAND WITH A CLEAN WATER RINSE, NEVER MACHINE WASH AS THIS WILL RESULT IN SHRINGKING OR DAMAGE. AFTER CLENING, TIP ON END AND ALLOW TO DRIP DRY. NEVER USE A COMMERCIAL OR HOME DRYER TO TUMBLE DRY FABRIC GOODS; TREAT FRAMES WITH LIQUID WAX FOR MAXIMUM PROTECTION AGAINST UV RAYS AND/OR SALTY,DAMP AIR; UMBRELLA SHOULD BE CLOSED WHEN NOT IN USE, UMBRELLA SHOULD BE REMOVED AND STORED IN THE EVENT OF WIND, RAIN, HAIL, SLEET, SNOW, OR ANY OTHER INCLEMENT WEATHER. TO PREVENT DAMAGE TO YOU ALWAYS USE AN UMBRELLA BASE WITH YOUR UMBRELLA. STORE INDOORS DURING WINTER MONTHS; USE AND OPERATION: TO PROLONG THE LIFE OF YOUR OUTDOOR FURNITURE, COVER WHEN NOT IN USE, STORE INDOORS DURING WINTER MONTHS.

CUSTOMER SERVICE: 1-844-836-4055