



## EZG SERIES

### WARRANTY

This product is warranted to be free of defects in material and workmanship for two years from date of purchase. This warranty guarantees that any defective parts will be repaired or replaced at no cost, including diagnosis and replacement parts.

#### LIMITED WARRANTY PERIODS

Recreational and Residential use: Two Years Limited

1st Year: Parts and Labor

2nd Year: Parts only

Commercial use: 6 months limited, parts and labor

This limited warranty begins at the initial time of retail purchase and covers manufacturer's defects caused by a defect in components or workmanship during the three (3) Year period. The warranty coverage is continual from the initial date of purchase and does not restart at anytime under any circumstances. This limited warranty is valid for residential or recreational applications only and only when the generator receives all necessary preventative maintenance as described in the Energizer Generators User Guide. The repair or replacement of a generator will take place within a reasonable period of time during normal business hours. All repair and replacement parts shall be warranted for (90) days after the initial date of installation or purchase.

#### LIMITATION OF REMEDIES AND DISCLAIMERS

Midland International Inc. disclaims any responsibility for loss of time or use of the generator in a recreational vehicle or any vehicle in which the generator is installed, transportation, commercial loss, or any other incidental or consequential damage. Any implied warranties are limited to the duration of this written warranty. THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE OF AND IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER WARRANTY WHETHER EXPRESS OR IMPLIED. Consumable parts, such as oil or fuel filters, fuel cut off valve, brushes, fuel injection nozzle valve, lubricant, or ignition plug, are not covered under this warranty. All expenses incurred in maintaining and replacing parts for generator shall fall on the purchaser. This warranty coverage does not include parts affected by accident and/or collision, corrosion or rust, normal wear, incorrect fuel type or fuel contamination, use in an application for which the product was not intended, unauthorized service, or any other misuse, neglect, incorporation or use of unsuitable attachments or parts. Damage to voltage regulators caused by failure to ground, shorting or overloading will not be covered under this warranty. Under this Warranty, we do not have the obligation to bear any transportation fees of any product to/from an authorized Warranty Center. Unauthorized alteration, installation or any cause other than defects in material or workmanship of the product will not be covered under the warranty.

#### EXCLUSIONS NOT COVERED BY THIS LIMITED WARRANTY

- Normal engine/alternator wear.
- Damage caused by lack of maintenance as described in the Energizer User Guides, or negligence by using improper or impure motor oil, coolant, or fuel.
- Damage caused by accidents, improper installation or storage.
- Damage caused by water ingestion, submersion, or external water damage.
- Damage or non-performance caused by operation of the generator set in a marine application.
- Damage caused by operation with improper fuel, or at speeds, loads, conditions, or modifications contrary to published specifications.
- Items not supplied by Energizer, including, but not limited to, starting batteries, battery cables, external wiring, fuel lines, filters, etc; (refer to exclusions).
- Repairs made during the warranty period, without first obtaining a case number from Energizer.

Batteries supplied with any generator product should be considered a bonus item and not covered by warranty. Batteries can be damaged by shock, shorting terminals, heat, acid spillage and a number of other factors that cannot be controlled after they have left our facility. It is the customer's responsibility to take great care when handling a battery so no spillage of acid will occur and cause corrosion; damage caused by battery acid is not covered under this warranty.

## **WARRANTY CLAIM PROCEDURE:**

Warranty service must be performed by one of our authorized service dealers. If you feel your generator is malfunctioning due to a defect or misuse, simply contact our customer support center for technical advice, a warranty claim or general information.

Warranty service, operation assistance and product support is provided by Midland Power Inc., contact us at the following numbers.

## **PRODUCT REGISTRATION**

Product registration is required for product support and warranty coverage. The owner's registration found in the user manual can be completed and mailed. You can also register Online at [www.energizergenerators.com](http://www.energizergenerators.com).

Proof of purchase may be required for warranty claims. Keep a copy of the original receipt, UPC code and serial number with this manual.

### **Customer Service**

1-877-528-3772 (toll-free)

[support@energizergenerators.com](mailto:support@energizergenerators.com)

## **EMISSION CONTROL SYSTEM WARRANTY**

Your new Midland Power Inc. engine complies with the U.S. EPA (Environmental Protection Agency) regulations, State of California emission regulations (models certified for sale in California only) and Canada EPA regulations. Midland Power Inc. provides the emission warranty coverage for engines in the United States and its territories. Midland Power Inc. provides the emission warranty for engines in the 13 provinces and territories of Canada. In the remainder of this Emission Control System Warranty, Midland Power Inc. will be referred to as Midland Power Inc.

## **YOUR WARRANTY RIGHTS AND OBLIGATIONS:**

**California:** The California Air Resources Board and Midland Power Inc. are pleased to explain the emission control system warranty on your Midland Power Inc. engine. In California, new spark-ignited small off-road equipment engines must be designed, built, and equipped to meet the State's stringent anti-smog standards.

**Other States, U.S. territories, and Canada:** In other areas of the United States and in Canada, your engine must be designed, built, and equipped to meet the U.S. EPA and Environment Canada emission standards for spark-ignited engines at or below 19 kilowatts.

**All of the United States and Canada:** Midland Power Inc. must warrant the emission control system on your power equipment engine for the period of time listed below, provided there has been no abuse, neglect, or improper maintenance of your power equipment engine. Where a warrantable condition exists, Midland Power Inc. will repair your power equipment engine at no cost to you including diagnosis, parts, and labor.

Your emission control system may include such parts as the carburetor or fuel injection system, the ignition system, and catalytic converter. Also included may be hoses, connectors, and other emission-related assemblies.