

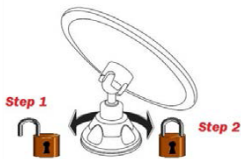


Frequently Asked Questions and Care Instructions

After countless rounds of research and development, we believe this is the best fog free mirror on the market. But as with any complex product, customers can have issues. Here are the two most common questions we have received from our customers recently. The #1 most common issue customers have is with the suction cup.

1 How do I put it on the wall? The suction does not appear to work.

We have a unique suction cup. We do not rely on glues or silicone adhesive. We are also not like most suction cups you are used to where you simply push it against the wall. Our mirror has an advanced technology that includes a locking mechanism where you simply push the suction to the wall and twist it clockwise to lock the base and counterclockwise to release the base. You must unlock it first to enable the locking mechanism to adhere to a wall. Adding some moisture to the back of the suction cup can also help lock it to a clean wall.



- The mirror will attach to any clean, smooth, flat surface.
- First, unlock the base mechanism by twisting the bottom counter-clockwise.
- Second, on a clean, flat surface, hold firmly below the socket and twist base until it locks into position.
- To remove, untwist base.

Note: As mentioned in the listing, the suction needs a 3"x 3" clean flat surface to work. Any standard shower works. As do clean glass and windows. Most painted walls, stucco and wallpapers do not work.

#2 When I get in the shower, the mirror immediately fogs up. How do I prevent that?

Fog is nothing more than condensation which occurs because the heavy, wet air in the shower settles on the cooler, dryer surface of the mirror. The best way to prevent this is to warm both sides of the mirror up. Since the back of our mirror is exposed rather than stuck to the wall, both sides of the mirror are closer in temperature, which reduces fog more than the leading brands. **Note:** All you really need to do to jump start the process is splash hot water on the front of the mirror once you get in.

How do I keep it clean and effective?

Every mirror tarnishes in time, and to that end, the best way we have found to sustain the fog free technology are the following life hacks:

1. Rub a small amount of toothpaste on the mirror with a wet finger. Wait for the toothpaste to dry, and then wash it off again with warm water on your hand
2. Use a mix of equal parts vinegar and warm water to rinse clean the mirror with your hand.
3. In a worst case, when you are about to shave, you can rinse the mirror off with a wet hand and shaving cream shampoo.

Note: Do not clean the mirror with abrasive cleaning products or towels. Our fog free technology is built into the mirror itself, and so any abrasive materials or solutions can permanently damage the ability to prevent fog.