

JOHN DEERE, DESPICABLE ME & KODAK PRODUCTS

Limited One-Year Manufacturer Warranty

If you purchased your camera directly from Tend Insights, Inc. dba Tend ("Tend") or from an authorized Tend distributor or authorized reseller, Tend will repair or replace (at our discretion) your camera unit free of charge (except for shipping cost) for 12 months from the date of purchase, if unit is determined to be defective. The customer should return the defective unit to the original place of purchase first, based on its return or refund policy. If the original vendor's return/refund policy has expired and this unit is still within the limited manufacturer's warranty, customers can call 1-888-733-9123 or email us at support@tendinsights.com to get an RMA ID and shipping instructions. Camera must be shipped with proof of purchase. Customer will need to pay for shipping of the defective camera. Tend will be responsible for shipment of replacement camera.