Warranty Policy

To file a warranty request for a defective or missing part, please email the following information to service@ezgoal.net

Full Name
Address
Daytime Phone
Five-digit Model Number
Date Purchased
Name of Store Where Product was Purchased
Brief Explanation of Issue
Attach Scanned Image of Receipt to Email
If defective, attach Picture of the product in its current condition

LIMITED WARRANTY:

This EZGoal product is warranted only to the original purchaser to be free from defects in materials or workmanship for a period of one year from the original purchase date.

During the warranty period, repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer can provide proof of purchase.

This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks, and dents; (ii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iii) damage caused by service performed by anyone who is not authorized by the company to service the product or (iv) damage to a product that has been modified or altered without the written permission of EZGoal and/or New England Outdoor Products.

EZGoal shall not be liable for any incidental or consequential damages for breach of any express warranty on this product.

Repairs and replacements have a six-month warranty.

For replacement parts call (203) 933-4440 or email Service@ezgoal.net

Please have your five-digit model number when inquiring about parts.

New England Outdoor Products –EzGoal West Haven, CT 06516 www.EzGoal.net