

LIMITED 3 YEAR WARRANTY

Your product is warranted free of defects in materials and workmanship. In the event of a defect under this warranty, we will, at our option, repair or replace the product. For night vision products, the image intensifier tube that enables night vision capability is warranted to be free from defects for a period of 3 years, as are other electronic components and light emitting devices such as lasers, red dots, and holographic imaging devices. However, light bulbs, batteries and other consumable components are not applicable to this warranty. This warranty does not cover damages caused by misuse or improper handling. Also, this warranty is null and void if modification or maintenance is provided by someone other than the manufacturer.

If you are sending in a product for a warranty repair, you will be required to fill out a RA request form, which can be found at www.fire-field.com. Once the form has been received and processed, you will receive a confirmation email containing your RA number and a PDF Return Form. The Return Form must be filled out completely, and mailed in, with your product. In order for your repair to be successfully fulfilled, be sure to closely follow all instructions outlined by the Return Form. If any of the aforementioned instructions are not properly followed, your request cannot be processed and the product will be held until you are contacted, and proper documentation is received.

To receive a RA number for warranty service, or out-of-warranty repair, you will need to do the following:

- 1. Go to the brand website and fill out the online document labeled Warranty RA Form, or call 1-817-225-0310.
- 2. Once the request has been received you will either receive a reply email that contains all necessary return information, or a customer service representative will contact you and give you an RA number over the phone.

To send in the product, you will be required to include the following items:

- 1. The filled out Repair Form.
- 2. The defective product.
- 3. Copy of the original receipt showing when and where the product was purchased.
- 4. The RA number printed on the box, with a return address.

This warranty is non-transferable and is only valid if the product is registered within 30 days after the product has been purchased. To register your product, go to the brand's website. Warranty details and updates, including specific warranty coverage outside the United States, are located online, along with information regarding any shipping costs and/or handling fees. Registering online may also provide additional coverage and faster warranty service.

*Warranty varies by country. Go to www.fire-field.com for details