

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

LSHD3689BD LSHD3089BD LSHD3680ST LSHD3080ST



MFL70282902\_00

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# IMPORTANT SAFETY INSTRUCTIONS

Read and follow all instructions when using the range to prevent the risk of fire, electric shock, personal injury, or damage. This guide does not cover all possible conditions that may occur. Always contact your service agent or manufacturer about problems that you do not understand.

Download this owner's manual at: http://www.lq.com



This is the safety alert symbol. This symbol alerts you to potential hazards that can result in property damage and/or serious bodily harm or death. All safety messages will follow the safety alert symbol and either the word WARNING or CAUTION. These words mean:



**WARNING** -Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



**CAUTION** - Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



#### **₩** WARNING

- To avoid the possibility of explosion or fire, do not store or use combustible, flammable or explosive vapors and liquids (such as gasoline) inside or in the vicinity of this or any other appliance. Also keep items that could explode, such as aerosol cans, away from cooktop burners, ovens and range hoods. Do not store flammable or explosive materials in adjacent cabinets or areas.
- TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, **OBSERVE THE FOLLOWING:** 
  - Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
  - Before servicing or cleaning unit, switch power off at service panel and lock the service panel door to prevent power from being switched on accidentally. When the service panel door cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.



#### **CAUTION**

• For general ventilating use only. DO NOT use to exhaust hazardous or explosive materials and vapors.

#### STATE OF CALIFORNIA PROPOSITION 65 WARNINGS



#### **▲** WARNING

 This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. (US only)

#### **GENERAL SAFETY PRECAUTIONS**

To reduce the risk of fire, electric shock, serious injury or death when using the range hood, follow basic safety precautions, including the following:



#### **WARNING**

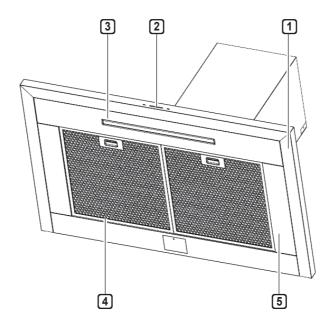
- If you receive a damaged product, immediately contact your dealer or builder. Do not install or use a damaged hood.
- Make sure that the range hood has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the fuse or junction box so that you know where and how to turn the power off.
- Do not install, repair or replace any part of the range hood unless specifically recommended in the literature accompanying it. A qualified service technician should perform all other service.
- To avoid the risk of electric shock, before servicing the range hood, switch power off at the fuse or junction box and lock the electrical panel door to prevent power from being switched on accidentally. When the electrical panel cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- To avoid the risk of electric shock, before cleaning the range hood, turn off the main power switch.
- Use the range hood only for its intended purpose as outlined in this manual. DO NOT use this range hood to vent hazardous or explosive materials or vapors. If you have questions, contact the manufacturer.
- Do not tamper with the controls.
- Never allow the filters to become blocked or clogged. Do not allow foreign objects, such as cigarettes or napkins, to be sucked into the hood.
- If the cooktop and range hood are near a window, use an appropriate window treatment. Avoid long drapes or other window coverings that could blow over the cooktop and hood, resulting in a fire hazard.
- Always run the fan(s) whenever the cooktop is operating.
- Do not leave children alone or unattended in the area where the cooktop and range hood are in use. Never allow children to sit or stand on an appliance. Do not let children play with a range, cooktop or range hood. Do not store items of interest to children above or around the cooktop, range or range hood.
- The minimum vertical distance between the cooktop surface and the exterior part of the hood must be no less than 26" (66 cm). The required vertical distance may be longer for the range or cooktop being used. Consult the range or cooktop installation instructions for the minimum vertical distance from the appliance being used.
- To reduce the risk of a range-top grease fire:
  - Never leave surface units unattended at high settings. Boil-overs cause smoking and greasy spill-overs that may ignite. Heat oils slowly on low or medium settings.
  - Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).
  - Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
  - Use proper pan size. Always use cookware appropriate for the size of the surface element.

# **WARNING**

- TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE-TOP GREASE FIRE:
  - SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn
    off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out
    immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
  - NEVER PICK UP A FLAMING PAN you may be burned.
  - DO NOT USE WATER, including wet dish cloths or towels a violent steam explosion may result.
  - Use a fire extinguisher ONLY if:
    - You have a Class ABC extinguisher, and you already know how to operate it.
    - The fire is small and contained in the area where it started.
    - The fire department is being called.
    - You can fight the fire with your back to an exit.

# **PRODUCT OVERVIEW**

#### **Parts**

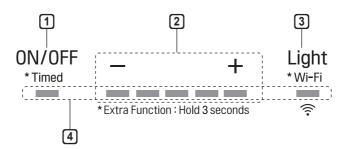


- 1 HOOD
- 2 ICON TOUCH CONTROL PANEL
- **3 LED STRIP LIGHT**
- 4 MESH FILTER
- [5] SIDE PANEL (Only for LSHD3689BD, LSHD3680ST)

# **Specifications**

Hood Models	LSHD3689BD, LSHD3680ST, LSHD3089BD, LSHD3080ST	
Hood Width	LSHD3689BD, LSHD3680ST : 36 Inches	
	LSHD3089BD, LSHD3080ST : 30 Inches	
Filters	2 pcs	
Lights	1(LED Strip type)	

## **OPERATION**



# 1 POWER / DELAY OFF BUTTON 0N/0FF

#### **Power Button Function**

- ON/OFF \*Timed
   Button will turn power on and off for entire hood (fan and lights).
- Hood will remember the last speed and light level it was turned off at.
   (Example: Press the ON/OFF button to turn off the hood with fan speed at level 4 and lights on high. Press the ON/OFF again and the hood will turn on with the fan speed set to 4 and the lights on high.)

#### **Delay Off Button Function**

With the fan on, press and hold the ON/OFF timed button for three seconds. The fan will change to speed 1 and the 5 minute delay off timer will start.

ON/OFF

Timed + - + LEDs will illuminate

and slowly blink in accordance with the time
remaining until the fan and lights automatically
turn off.

Pressing the ON/OFF button while the Delay
 Off Function is enabled will turn the hood off
 and cancel the Delay Off Function.

### 2 SPEED SELECTION BUTTON

#### Fan Speed Decrease Button —

- Press this button to decrease fan speed. 5, 4, 3, 2, 1.
- If fan is On at level 1 and this button is pressed, fan will power Off.

#### Fan Speed Increase Button +

- Press this button to increase fan speed. Fan On, 1, 2, 3, 4, 5.
- If hood is Off and this button is pressed, fan will turn On at level 1.

# 3 LIGHT BUTTON Light

- · The light has two levels: High and Low.
- From off, press one time for High. Press again for Low. Press again to power lights off.
- Press and hold the Light button for 3 seconds to connect to a home Wi-Fi network. See page 8 for more information.

#### **4** DISPLAY INDICATORS

#### Mesh Filter Clean Reminder (always enabled)

- After 30 hours of fan usage, the button indicator will begin to slowly blink indicating it is time to clean the mesh filters.
- To reset: With hood off: hold the button for three seconds. All LED indicators will blink two times confirming the 30 hour timer has been reset.

#### Charcoal Filter Replace Indicator (disabled by default, must be enabled if recirculating hood)

- To enable Charcoal Filter Replacement Reminder:
  - With hood off, hold + button and Light button simultaneously for three seconds.
     All LED indicators will illuminate for three seconds confirming the Charcoal Filter Replace Reminder is enabled.
- To disable Charcoal Filter Replacement Reminder:
  - With hood off, hold + button and Light button simultaneously for three seconds.
     All LED indicators will blink two times confirming the Charcoal Filter Replace Reminder is disabled.
- After 120 hours of fan usage the + button will slowly blink indicating the charcoal filters need replacement.
- To reset: With hood off, hold the + button for three seconds. All LED indicators will blink two times confirming the 120 hour timer has been reset.

## **SMART FUNCTIONS**

# LG SmartThinQ Application

The LG SmartThinQ application allows you to communicate with the appliance using a smartphone.

#### Before Using LG SmartThinQ

- For appliances with the or logo
- 1 Use a smartphone to check the strength of the wireless router (Wi-Fi network) near the appliance.
  - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
- 2 Turn off the Mobile data or Cellular Data on your smartphone.



3 Connect your smartphone to the wireless router.



#### NOTE

- To verify the Wi-Fi connection, check that Wi-Fi

   icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- If the appliance cannot be registered due to problems with the wireless signal transmission, unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to WEP, network setup may fail. Change the security protocol (WPA2 is recommended), and register the product again.

# Installing the LG SmartThinQ Application

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

#### NOTE -

 If you choose the simple login to access the LG SmartThinQ application, you must go through the appliance registration process each time you change your smartphone or reinstall the application.

#### LG SmartThinQ Application Features

• For appliances with the \( \hat{\omega} \) or  $(\hat{\omega})^2$  logo

#### **Settings**

Allows you to set various options on the hood and in the application.

#### Monitoring

Use this function to check the current status from one screen.

#### NOTE -

- If you change your wireless router, your Internet service provider or your password after registering the appliance, delete it from the LG SmartThinQ Settings → Edit Product and register again.
- This information is current at the time of publication. The application is subject to change for product improvement purposes without notice to users.

# Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

Wireless module (LCW-003) Specifications				
Frequency Range	2412~2462 MHz			
	IEEE 802.11 b : 17.56 dBm			
Output Power (max.)	IEEE 802.11 g : 25.53 dBm			
	IEEE 802.11 n : 25.29 dBm			

# FCC Notice (For transmitter module contained in this product)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- this device may not cause harmful interference and
- this device must accept any interference received, including interference that may cause undesired operation of the device.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

# **MAINTENANCE**

#### **Surface Maintenance**

Clean periodically with hot soapy water and a clean cotton cloth. Do not use corrosive or abrasive detergent, or steel wool/scouring pads which will scratch and damage surface. Do not use products containing chlorine bleach or citrus-based cleaners.

For heavier soil use liquid degreaser.

After cleaning, you may use non-abrasive stainless steel polish or cleaners to polish and buff out the stainless luster and grain. Using a clean microfiber or cotton cloth, scrub lightly and with the grain.

#### **Aluminum Mesh Filters**

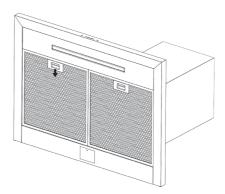
The aluminum mesh filters installed by the factory are intended to filter out residue and grease from cooking. They don't need to be replaced on a regular basis, as long as they are kept clean.

Remove and clean by hand or in dishwasher on low heat. Spray degreasing detergent and leave to soak if heavily soiled.

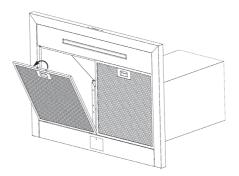
Dry filters and re-install before using hood.

## **Removing Mesh Filters**

Push handle on filter toward back of range hood.



Pivot the front of the filter down and pull the filter forward to remove it.



• Follow these steps in reverse to reassemble the filter.

# **TROUBLESHOOTING**

# **Before Calling for Service**

Symptoms	Possible Causes / Solutions		
After installation, the unit doesn't work.	<ul> <li>The power source is not turned ON.</li> <li>Make sure the circuit breaker and the unit's power is ON.</li> <li>The power cord and the cable locking connector are not connected properly.</li> <li>Make sure the power cord is properly connected to the unit.</li> </ul>		
Lights work, but blower is not turning.	<ul> <li>The thermally protected system detects if the blower is too hot to operate and shuts the blower down.</li> <li>The blower will function properly after the thermally protected system cools down.</li> </ul>		
The unit is vibrating.	<ul> <li>The blower is not securely in place.</li> <li>Tighten the screws holding the blower in place.</li> <li>Damaged blower wheel.</li> <li>Call for service.</li> <li>The hood is not secured in place.</li> <li>Check the installation of the hood.</li> </ul>		
The blower is working, but the lights are not.	Call for service.		
The speed levels of the blower sound the same.	Using the wrong size of ducting.  Change the ducting to at least 8" round or 3-1/4" x 10" rectangular for single blower or 10" round for dual blower.		
The hood is not venting out properly.	<ul> <li>The hood might be hanging too far above the cook top.</li> <li>Adjust the distance between the cook top and the bottom of the hood to within 26" to 36".</li> <li>The wind from the opened windows or opened doors in the surrounding area are affecting the ventilation of the hood.</li> <li>Close all windows and doors to eliminate the outside wind flow.</li> <li>Blockage in the duct opening or duct work.</li> <li>Clear any blockages from the duct work or duct opening.</li> <li>The direction of duct opening is against the wind.</li> <li>Adjust the duct opening direction.</li> <li>Using the wrong size of ducting.</li> <li>Change the ducting to correct size.</li> </ul>		
Mesh filter is vibrating.	Mesh filter is loose.     Change the metal filter.		
The unit turns on by itself.	A spot light or kitchen lamp is shining directly onto the switch controls.      The switch controls are light sensitive. A light source aimed directly at the switch controls may disrupt switch functions.		

<ul> <li>The password for the Wi-Fi network was entered incorrectly.</li> <li>Delete your home Wi-Fi network in the application and begin the registration process again.</li> <li>Mobile data for your smartphone is turned on.</li> <li>Turn off the Mobile data on your smartphone before registering the appliance.</li> <li>The wireless network name (SSID) is set incorrectly.</li> </ul>	Symptoms	Possible Causes / Solutions		
<ul> <li>Trouble connecting appliance and smartphone to Wi-Fi network</li> <li>The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)</li> <li>The router frequency is not 2.4 GHz.</li> <li>Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.</li> <li>The distance between the appliance and the router is too far.</li> <li>If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the</li> </ul>	Trouble connecting appliance and smartphone to Wi-Fi	<ul> <li>The password for the Wi-Fi network was entered incorrectly.</li> <li>Delete your home Wi-Fi network in the application and begin the registration process again.</li> <li>Mobile data for your smartphone is turned on.</li> <li>Turn off the Mobile data on your smartphone before registering the appliance.</li> <li>The wireless network name (SSID) is set incorrectly.</li> <li>The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)</li> <li>The router frequency is not 2.4 GHz.</li> <li>Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.</li> <li>The distance between the appliance and the router is too far.</li> <li>If the appliance is too far from the router, the signal may be weak and the</li> </ul>		

# **WARRANTY (USA)**

Should your LG Electric Range fail due to a defect in materials or workmanship under normal home use, during the warranty period set forth below, LG will at its option repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product and applies only when purchased and used within the United States including U.S. Territories. Proof of original retail purchase is required to obtain warranty service under this limited warranty.

Warranty Period	Scope of Warranty	HOW SERVICE IS HANDLED
Two (2) years from date of original retail purchase	Parts and Labor	LG will provide parts and labor to repair or replace defective parts.

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new or remanufactured.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

#### THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install or repair the product; instruction to the customer on operation of the product; repair or replacement of fuses or correction of wiring or plumbing, or correction of unauthorized repairs/installation.
- Failure of the product to perform during power failures and interruptions or inadequate electrical service.
- Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product's owner's manual.
- Damage to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- Damage or failure caused by unauthorized modification or alteration, or if it is used for other than the intended purpose, or any water leakage where the unit was not properly installed.
- Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products that are not approved by LG.
- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the
  finish of your product, unless such damage results from defects in materials or workmanship and is reported
  within one (1) week of delivery.
- Damage or missing items to any display, open box, discounted, or refurbished Product.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- Increases in utility costs and additional utility expenses.
- Repairs when your Product is used in other than normal and usual household use (e.g. commercial use, in offices and recreational facilities) or contrary to the instructions outlined in the Product's owner's manual.
- Costs associated with removal of your Product from your home for repairs.

#### **14** WARRANTY

- The removal and reinstallation of the Product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including LG's owner's and installation manuals.
- Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not approved or specified by LG.

#### **OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION**

If you do not have access to the internet and you need assistance using your product or you would like to schedule service, you may contact LG Electronics at the number below.

For assistance or service, call 1-800-243-0000.

If you need further assistance, you can write to LG with any questions or concerns at the address below:

LG Electronics, 201 James Record Road, Huntsville, Alabama 35813

For additional product information, visit our website at http://www.lg.com



LG Customer Information Center

1-800-243-0000 USA

Register your product Online!

www.lg.com