

Owner's Manual

FREEZER

**Please read carefully the manual instruction and safety caution
before operating your freezer and retain it for future reference**

LROFC0605V



P/No. : MFL67229643

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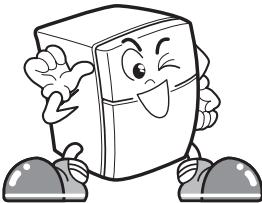
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IMPORTANT SAFETY INFORMATION

BASIC SAFETY PRECAUTIONS

This guide contains many important safety messages. Always read and obey all safety messages.



This is the safety alert symbol. It alerts you to safety messages that inform you of hazard that can hurt you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word WARNING or CAUTION.

These words mean:



WARNING

You will be hurt or seriously injured if you don't follow instructions.



CAUTION

indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage only.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING



Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.



Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.



Do not damage the refrigerant circuit.



Do not use electrical appliances inside the food storage compartment of the appliance, unless they are of the type recommended by the manufacturer.



The refrigerant and insulation blowing gas used in the appliance require special disposal procedures. When disposal, please consult with services agent or a similarly qualified person.

Risk of Fire and Flammable Materials



This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- This appliance contains a small amount of isobutane refrigerant (R600a), but it is also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes. In order to avoid the creation of a flammable gas air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance is used should correspond to the amount of refrigerant used. The room must be 1 m² in size for every 8 g of R600a refrigerant inside the appliance.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

IMPORTANT SAFETY INFORMATION

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by LG Electronics Service Agent in order to avoid a hazard
- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments.
 - Farm houses and by clients in hotels, motels and other residential type environments.
 - Bed and breakfast type environments.
 - Catering and similar non-retail applications.
- If connected to a circuit protected by fuses, use time delay fuse.
- Do not use an outlet that can be turned off with a switch. Do not use an extension cord.

WARNING

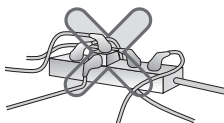
To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

1. When connecting the power

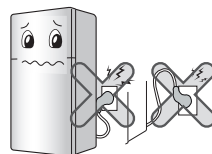
Do not use many power outlets.

- Using several devices at one outlet may cause fire.
- The electric leakage breaker may damage food and the dispenser may be leaked.



Do not allow the power plug to face upward or to be squeezed at the back of the freezer.

Water may be flown into or the plug may be damaged, which causes fire or electric shock.



Do not allow the power cord bent or pressed by the heavy object to be damaged.

It may damage the power cord to cause fire or electric shock.



Do not extend or modify the length of the power plug.

It causes electric shock or fire by the electric damage of the power cord or others.

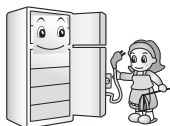


IMPORTANT SAFETY INFORMATION

1. When connecting the power

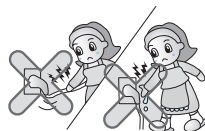
Unplug the power plug when cleaning, handling the freezer.

- It may cause electric shock or injury.



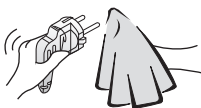
Do not pull out the cord or touch the power plug with wet hands.

- It may cause electric shock or injury.



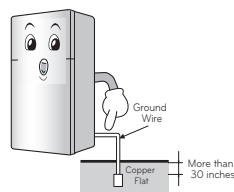
Remove water or dust from the power plug and insert it with the ends of the pins securely connected.

Dust, water or unstable connection may fire or electric shock.



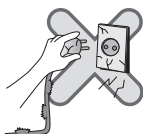
Make sure of grounding.

The incorrect grounding may cause breakdown and electric shock.



When the power cord or the power plug is damaged or the holes of the outlet are loosed, do not use them.

It may cause electric shock or short circuit to make fire.



2. When using the freezer

Do not place the heavy object or the dangerous object (container with liquid) on the freezer.

It may be dropped to cause injury, fire or electric shock when opening or closing the door.



Do not cling to the door or the shelves of the door or the cool chamber.

It may make the freezer fallen down or damage the hands. Especially, do not allow the children to do the above.



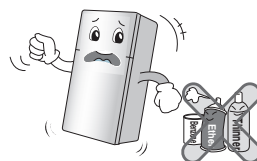
Do not install the freezer in the wet place or the place which water or rain splashes.

Deterioration of insulation of electric parts may cause electric leakage.



Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the freezer.

It may cause explosion or fire.



IMPORTANT SAFETY INFORMATION

2. When using the freezer

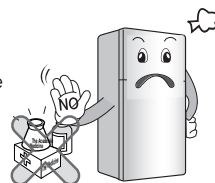
Do not place the lit candle within the freezer to deodorize.

It may cause explosion or fire.



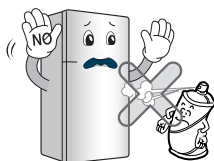
Do not store the medicine or the academic materials at the freezer

When the material with the strict temperature control is stored, it may be deteriorated or it may make an unexpected reaction to cause any risk.



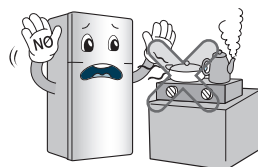
Do not use the combustible spray near the freezer.

It may cause fire.



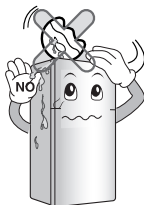
Avoid the heating devices.

It may cause fire.



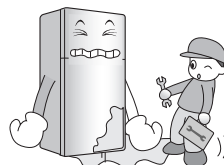
Do not place flower vase, cup, cosmetics, medicine or any container with water on the freezer.

It may cause fire, electric shock or injury by dropping down.



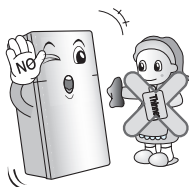
Do not use the submerged freezer directly, kindly checked by the technician.

It may cause electric shock or fire.



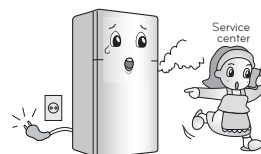
Do not spray water at the outside or the inside of the freezer or do not clean it with benzene or thinner.

Deterioration of insulation of electric parts may cause electric shock or fire.



When any strange smell or smoke is detected from the freezer, disconnect the power plug immediately and contact to the service center.

It may cause fire.

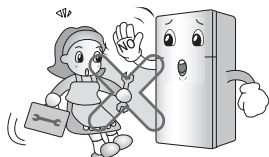


IMPORTANT SAFETY INFORMATION

2. When using the freezer

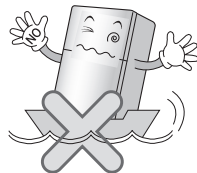
Do not allow any person except the qualified engineer to disassemble, repair or alter the freezer.

It may cause injury, electric shock or fire.



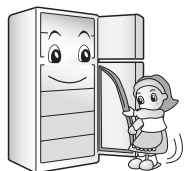
Do not use the freezer for non-domestic purpose (storing medicine or testing material, using at the ship, etc.).

It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.



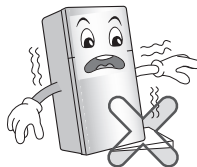
When disposing the freezer, remove the packing materials from the door.

It may cause to lock out the child.



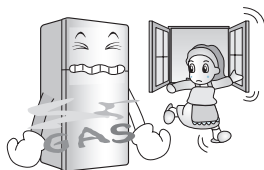
Install the freezer on the solid and level floor.

Installing it on the unstable place may cause death by falling down the freezer when opening or closing the door.



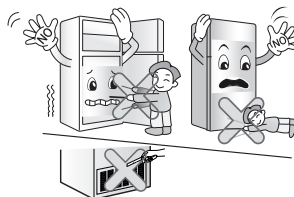
When gas is leaked, do not touch the freezer or the air outlet and ventilate the room immediately.

- The explosion by spark may cause fire or burn.
- If there is a gas leakage (isobutane, propane, natural gas, etc.), do not touch the appliance or power plug and ventilate the area immediately. This appliance uses a refrigerant gas (isobutane, R600a). Although it uses a small amount of the gas, it is still combustible gas. Gas leakage during appliance transport, installation or operation can cause fire, explosion or injury if sparks are caused.



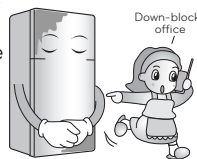
Do not put hands or other things in the air holes, under the cover, into the holes at the back of the freezer.

It may cause electric shock or injury.



When you want to dispose the freezer, contact to the down-block office.

When you want to dispose the large living waste such as electric home appliance and furniture, you'd better contact the local down-block office.



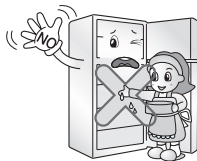
IMPORTANT SAFETY INFORMATION

⚠ CAUTION

Violating this direction may cause injury or damage house or furniture. Always be careful, please.

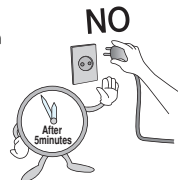
Do not touch food or containers at the freezer with wet hands.

It may cause frostbite



Wait for 5 minutes or longer when reconnecting the plug.

It may cause the operation of the freezer to fail.



Do not put bottle in the freezer.

It may freeze the contents to break the bottle to cause injury.



Pull out the power plug not by grasping the cord but the plug of its end.

It may cause electric shock or short circuit to fire.



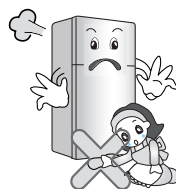
Do not install the freezer in the wet place or the place which water or rain splashes.

Deterioration of insulation of electric parts may cause electric leakage.



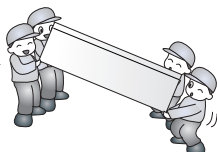
Do not insert the hands into the bottom of the freezer.

The iron plate of the bottom may cause injury.



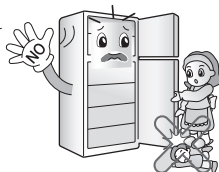
Carry the freezer with the handle bar at the bottom of the front and the top of the rear.

Otherwise, your hands may be slipped to cause injury.



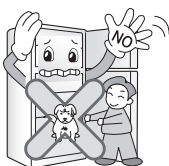
Because opening or closing the door of the freezer may cause injury to the person around it, be careful, please.

Opening or closing the door may cause feet or hands to be caught in the chink in door or the child to be get hurt by the corner.



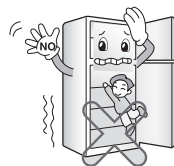
Do not put any living animal in the freezer.

It may cause the animal died.



Prevent children from entering the product.

It may endanger the life of a child if the child enters the freezer.

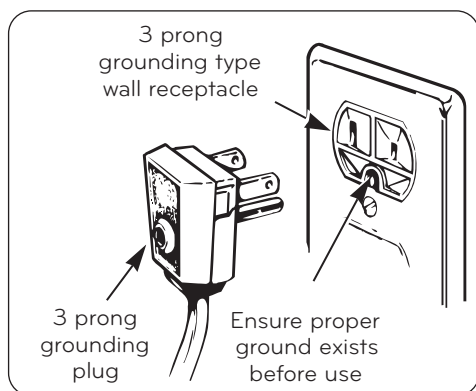


REQUIREMENTS FOR GROUND CONNECTION

IMPORTANT: Attentively read the following.
TO CONNECT ELECTRICITY

⚠ WARNING

ELECTRICAL SHOCK HAZARD
FOR YOUR PERSONAL SAFETY, this appliance must be properly grounded. Have a qualified electrician check your wall outlet to ensure that the plug is grounded properly.



RECOMMENDED GROUNDING METHOD

Your refrigerator must always be plugged to its own outlet which is adequately grounded. The energy current should only be 115 V ~ 60 Hz, AC or 127 V ~ 60 Hz, AC (according to the National rating), and fused at 10 A. This provides the best performance and prevents an overload which could cause a fire from the overheating of the cables. It is recommended that a separate circuit be used for this appliance, as well as a receptacle that cannot be disconnected with a switch.

Do not use an extension cable.

It is recommended use a separate circuit for this product as well as receptacle which can not be disconnected with a switch. Do not use extension cords or adapters ungrounded.

It is your responsibility and obligation to replace two-prong outlets with that of an adequately grounded three-prong outlet.

Do not, under any circumstance, cut or extract the third prong from the plug.

USE OF EXTENSION CABLES

We do not recommend the use of extension cables.

However, if you still choose to utilize an extension cable, it is absolutely necessary that it is listed in the UL (in the United States) or CSA (in Canada), that it supports three-pronged plugs and that the electrical current support a minimum of 10 A and 115 V.

The use of an extension cable will increase the amount of space needed behind the refrigerator.

⚠ WARNING

REPLACING ELECTRICAL CABLE

If the power cord is damaged, it must be replaced by our service center or qualified LG technician to avoid any risk.

Do not extend or modify the power cord length, damage the power cord may cause electric shock or damage the unit.

PRODUCT SPECIFICATIONS

The appearance and specifications listed in this manual may vary due to constant product improvements.

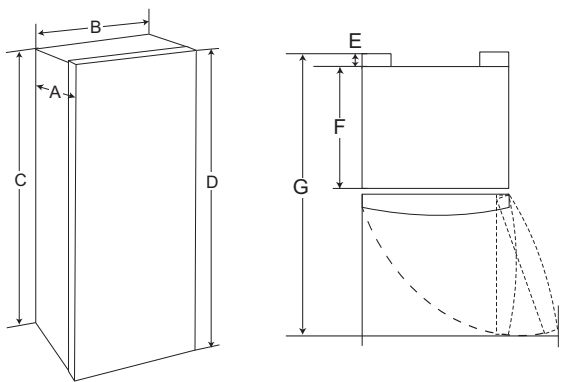
Electrical requirements: 115 V, 60 Hz

Model	LROFC0605V
Net weight	82 lb (37 kg)

INSTALLATION

Dimensions and Clearances

- Check the dimensions of the appliance and the installation path to ensure there is sufficient room to move the refrigerator through doors or narrow openings.
- The installation location chosen for the refrigerator should allow space behind the unit for connections and airflow and space in front to open the doors.
- Too small of a distance from adjacent items may result in lowered freezing capability and electricity consumption charges. Allow least 2 inches (50 mm) between the back of the refrigerator and the wall.



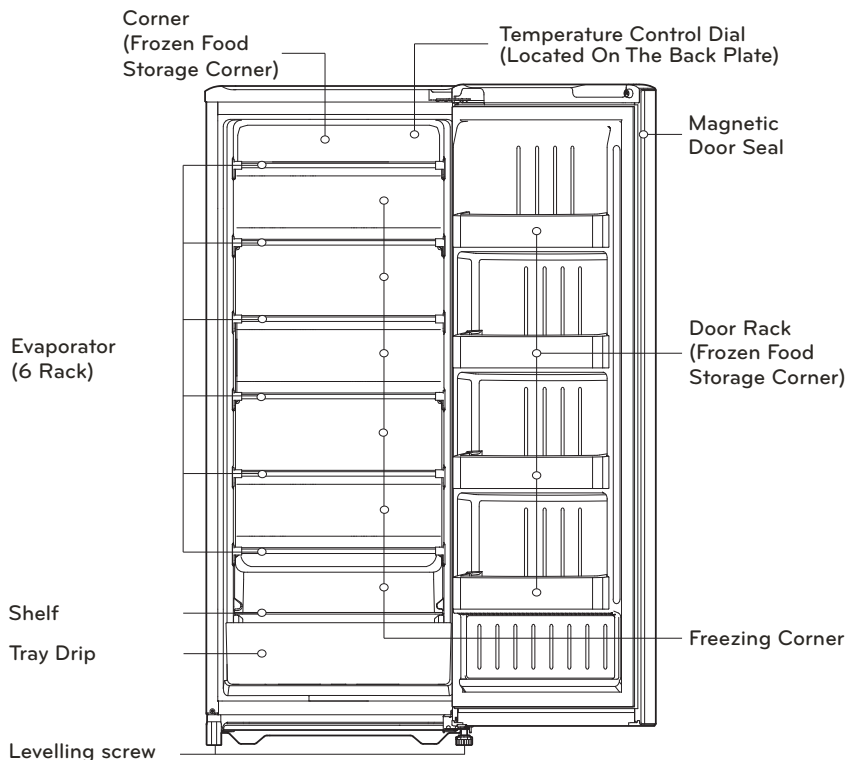
-	Dimension/Clearance	LROFC0605V
A	Depth without Handle	23 5/8" (600 mm)
B	Width	20 7/8" (530 mm)
C	Height to Top of Case	51" (1294 mm)
D	Height to Top of Hinge	51 1/8" (1300 mm)
E	Back Clearance	2" (50 mm)
F	Depth without Door	20 1/8" (510 mm)
G	Depth (Total with Door Open 90°)	41 1/8" (1045 mm)

Ambient Temperature

Install this appliance in an area where the temperature is between 55 °F (13 °C) and 110 °F (43 °C). If the temperature around the appliance is too low or high, cooling ability may be adversely affected.

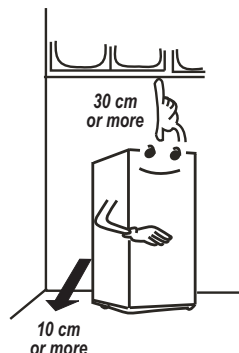
FEATURE CHART

We would like to thank you for using Freezer Non CFC LG. This new freezer is manufactured with great care and using the latest technology and we believe that you will be fully satisfied with its performance and reliability. Before operating your set, please read this booklet carefully. Inside you will find many helpful hints on how to use and maintain your freezer properly that will ensure trouble free use of the freezer for many years to come.



PLACING AND LEVELING

1. Place your freezer in a location that suits your working convenience.
2. Avoid placing unit in a narrow recess or near any heat sources, direct sunlight or moisture.
3. Air must circulate properly around your appliance to ensure efficient operation. Allow at least a clearance of 10 cm distance from the wall at the rear and 30 cm distance between the upper wall of the product.
4. To avoid any vibration, the unit must be leveled side to side. The front should be slightly higher than the rear to aid in door closing. Leveling screws can be turned easily by tipping the cabinet slightly and adjustment can be made with your finger to raise or lower the cabinet.
5. The appliance should be so positioned that the supply plug is accessible for quick disconnection when accident happens.

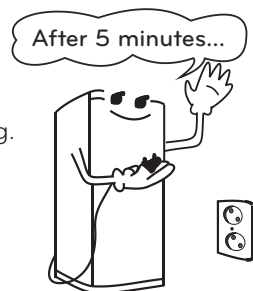


SAFETY INSTRUCTION

1. Before operating this appliance please review this list:
 - a. In order to prevent possible electric shock cause by the current leakage, this appliance must be grounded.
 - b. Please connect the ground wire (installed on back side of cabinet) to ground or water pipe from steel.
2. Do not use an extension cords
If possible, connect the freezer to its own individual electrical outlet and do not use an extension cord.

3. Starting

When your freezer is first installed, allow it to stabilize at normal operating temperature for 30 minutes.
If operation are interrupted, wait 5 minutes before restarting.



4. Supply cord replacement

If the supply cord is damaged, it must be replaced By the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard

5. Grounding

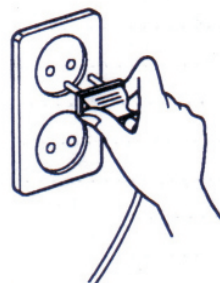
Improper use of the grounding plug can result in electric shock. Consult a qualified electrician or service person if the grounding instruction are not completely understood, or if you have doubts on whether the appliance is properly grounded.

6. Vacation time

During average long vacation, it is better to not operate the freezer. Remove all food, disconnect the power cord, clean the interior thoroughly, and leave door open to prevent odor formation.

7. Power failure

Most power failure that are corrected in an hour or two will not effect your freezer temperature. However you should minimize the number of door openings while the power is off.



8. Cleaning

Unplug the power cord from the power outlet for cleaning or other requirements. Never touch it with wet hands Because you can get an electric shock or be hurt.

STORING FOODS

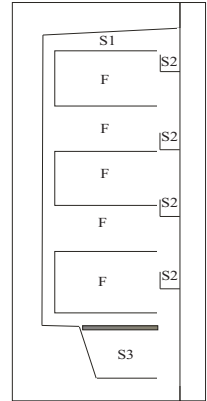
This instrument is very suitable for keeping half frozen food and fresh food to be frozen

"F" area : frozen area

"S1, S2" area : half frozen area

Caution :

1. On "S1, S2" : Do not place ice cream and milk
2. On "S3" (temperature is not warmer than 21 °F (-6 °C).
If you want to defrost, make sure the tray drip is installed properly.
3. It is very important for placing all the foods properly otherwise every increasing of the temperature when defrosting, will shorten life time of the food.
4. When storing the food, cover it with vinyl wrap or store in container with a lid.
This prevents moisture from evaporating, and helps food to keep its taste and nutrients.
5. Allow hot food to cool prior to storing, placing hot food in freezer could spoil other food and lead to higher energy consumption.
6. Do not store bottles in the freezer - they may break when frozen.
7. Do not refreeze food that has been thawed. This causes loss of taste and nutrient.
8. Never keep too much food in door rack because they must push against by freezer rack so that the door cannot be fully closed.
9. Avoid open the unit door recently and try not adding the food while frozen processing. Opening the door lets warm air enter the freezer, and cause temperature to rise.
10. Do not store carbonate package and carbonate drink to be frozen.
11. Do not touch any cold surface with hand especially when still wet. For ice, it shall not directly be used, due to can burn the skin.
12. Freezer will keep food temperature along 1-2 hours while electricity doesn't work out, as long the door still closed. But if the situation predicted takes longer time, just take out the food. For fresh food, cook it before restored.



STORING FOODS

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- Store raw meat and fish in suitable containers in the freezer, so that it is not in contact with or drip onto other food.

TEMPERATURE CONTROL & DEFROSTING

1. TEMPERATURE CONTROL

Freezer temperature will change according to stored food quantity, how recent you open the unit door and room temperature.

There will be "O, MIN, MID, MAX" mark on temperature controller knob to enhance you to chose the requirement temperature.

"O" position : not operate.

"MIN" position : highest frozen temperature, warmest area.

"MID" position : best temperature for keeping the food on Fridge "F" area.

"MAX" position : lowest frozen temperature, coldest.

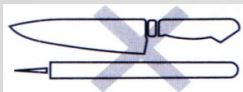
2. DEFROSTING

- You should do defrosting regularly, in order to keep the unit works efficiently.
- If you want to do defrosting, just turn the knob to "O" position so defrost water will run out to tray drip. It is better to do total defrosting regularly one a month by unplug power cord from the power outlet.
- For faster defrosting, place 1 or 2 pan with warm water on the unit.
- Always wrap the food when defrosting otherwise straightway consume the food.
- Setting knob temperature control to original position after defrosting finish.

SPECIAL PRECAUTIONS

1. Please read this guide thoroughly before operating this unit.
2. This freezer is just for domestic used otherwise it will avoid warranty.
3. Any improper operation or damage, just take out the plug and call the service.
4. Always unplug power cord when defrosting, cleaning and fixing the unit.
5. If you move the freezer, remove or securely fasten down all loose items inside the freezer. To avoid damaging the height adjusting screws, turn them all the way into the base.
6. Close the unit door completely to get best cooling result

SPECIAL PRECAUTIONS



Do not ever use sharp and metal tools to remove ice and frost or to take out ice and food on evaporator. A punctured evaporator will cause serious problems and void warranty.

GENERAL INFORMATION

VACATION TIME

During average length vacations, you will probably find it best to leave the freezer in operation. Place freezable items in freezer for longer life. When you plan to be away for an extended period, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.

POWER FAILURE

Most power failures are corrected in an hour or two and will not affect your freezer temperatures. However, you should minimize the number of door openings while the power is off. During power failures of longer duration, place a block of dry ice on top of your frozen packages.

DRY ICE WARNING

When using dry ice, provide adequate ventilation. Dry ice is frozen carbon dioxide (CO₂). When it vaporizes, it can displace oxygen, causing dizziness, light-headedness, unconsciousness, and death by suffocation.

Open a window and do not breathe the vapors.

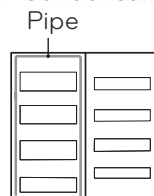
IF YOU MOVE

If you move, empty the freezer (freezer) completely and wash a mild solution of baking soda and water. (2 TBS soda to 1 quart water) Be sure the soda is completely dissolved to avoid scratching the inside of the freezer (freezer). Secure any loose items, such as racks, bins, ice trays, etc. Do not try to move a loaded freezer.

ANTI-CONDENSATION PIPE

The outside wall of the freezer cabinet may sometimes get warm, especially just after Anti-Condensation installation.

Don't be alarmed. This is due to the anti-condensation pipe, which pumps hot refrigerant to prevent sweating on the outer cabinet wall.



This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments.
- Farm houses and by clients in hotels, motels and other residential type environments.
- Bed and breakfast type environments.
- Catering and similar non-retail applications.

GENERAL CLEANING

1. It is important that your freezer be kept clean to prevent undesirable odor. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle.
2. Before cleaning, unplug the power cord from the outlet and take out all the food from Freezer



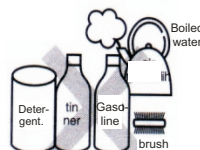
Wash interior and all compartments use mixing liquid with composition 1 table spoon of sodium bicarbonate and 0,5 litre warm water. Rinse and dry. Water squirt gun is not allowed.



Use a lukewarm solution of mild soap or detergent to clean the durable finish of your freezer. Wipe with a clean damp cloth and then dry..



Avoid using detergent or soap to clean the interior to prevent undesirable odor. Thinner, gasoline and boiled water are not allowed since they can damage the plastic parts. Never use metallic scouring pads, brushes, coarse abrasive cleaners, strong alkaline solution, flammable or toxic cleaning liquids on any surface.



3. After cleaning, do not place the unit and all compartments to direct sunlight or heat sources.
4. We suggest to polish the cutter side of the unit with soft wax regularly, especially when placing on garage or any place that could be much dew happen.
5. Wipe up excess moisture with a sponge or cloth to prevent water or liquid getting into any electrical part and causing an electric shock.
6. Magnetic gasket shall to be cleaned, especially on bottom side to prevent mushrooms on your gasket.



7. Leave it dry before use.
8. For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild Detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a Soft cloth. Do not use appliance wax, bleach, or other products containing chlorine on stainless steel.
9. Clean regularly surfaces that can come in contact with food and accessible drainage systems.

IMPORTANT WARNINGS

DO NOT USE AN EXTENSION CORD

Use this appliance on a dedicated circuit; that is, an outlet that is the only outlet on the circuit. Overloading a circuit causes low voltage, malfunction, possible damage to the equipment, and poor cooling capacity. Check your local electric code or consult a qualified electrician if you have questions.

ACCESSIBILITY SUPPLY PLUG

The freezer should be so positioned that the supply plug is accessible for quick disconnection if an accident happens.

SUPPLY CORD REPLACEMENT

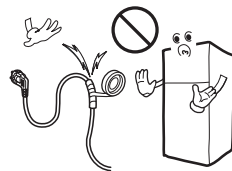
If the supply cord is damaged, it must be replaced by the manufacturer or replacement or a similarly qualified person in order to avoid a hazard.

ABOUT GROUNDING (EARTHING)

In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current. In order to prevent possible electric shock, this appliance must be grounded. Improper use of the grounding plug can result in an electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.

DO NOT MODIFY OR EXTEND THE POWER CORD LENGTH

It will cause electric shock or fire.



VERY DANGEROUS ATTRACTION

An empty freezer can be a dangerous attraction to children. Remove either gaskets, latches, lids or the entire door from your unused appliance, or take some other action to make it harmless.

This appliance must be grounded (earthed).

DON'T WAIT! DO IT NOW!

Do not store inflammable materials, explosives or chemicals in the freezer

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

WARNING

This appliance is not intended for use by person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

DISPOSAL OF THE OLD APPLIANCE

This appliance contains fluid (refrigerant, lubricant) and is made of parts and materials which are reusable and/or recyclable.

All the important materials should be sent to the collection center of waste material and can be reused after rework (recycling). For take back, please contact with the local agency.

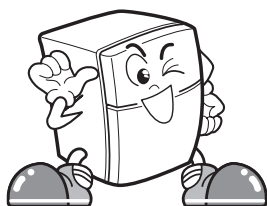
Junked or abandoned refrigerators are dangerous, even if they are sitting for only a few days. When disposing of the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.

BEFORE CALLING FOR SERVICE

SERVICE CALLS CAN OFTEN BE AVOIDED!

IF YOU FEEL YOUR FREEZER IS NOT OPERATING PROPERLY, CHECK THESE POSSIBLE CAUSES FIRST :

PROBLEM	POSSIBLE CAUSES
FREEZER DOES NOT OPERATE	● Has a house fuse blown or circuit breaker tripped? ● Has the power cord plug been removed or loosened from the electrical wall outlet?
FREEZER COMPARTMENT TEMPERATURE TOO WARM	● Temperature control not set on proper position. ● Appliance is placed close to wall or heat source. ● Warm weather-frequent door openings. ● Door left open for a long time. ● Large amount of foods are kept in the Freezer.
ABNORMAL NOISE(S)	● Freezer is installed in a weak or uneven place, or leveling screw needs adjusting. ● Unnecessary objects placed in the back side of the Freezer.
FREEZER HAS ODOR	● Foods with strong odors should be tightly covered or wrapped. ● Interior needs cleaning.
DEW FORMS ON THE CABINET SURFACE	● Not unusual during periods of high humidity. ● Door may have been left ajar.
FREEZER IS NOT COOLING OR HAS NO POWER	● A fuse in your home may be blown or the circuit breaker tripped. Or the appliance is connected to a GFCI (Ground Fault Circuit Interrupter) outlet, and the outlet's circuit breaker has tripped. - Check the main electrical box and replace the fuse or reset the circuit breaker. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. - Reset the circuit breaker on the GFCI. If the problem persists, contact an electrician.



LIMITED WARRANTY

USA

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your LG Refrigerator ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product ("You") and applies only when purchased lawfully and used within the United States including U.S. Territories.

WARRANTY PERIOD			
Refrigerator/Freezer	Sealed System (Condenser, Dryer, Connecting Tube and Evaporator)	Compressor	
One (1) year from the date of original retail purchase	Five (5) years from the date of original retail purchase	Five (5) years from the date of original retail purchase	Linear / Inverter Compressor Only : Parts Only for years 6-10 from the date of original retail purchase (Consumer will be charged for labor)
Parts and Labor (internal/functional parts only)	Parts and Labor	Parts and Labor	

- Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- Replaced Product or part(s) will be the property of LG.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this limited warranty.
- Warranty start date will be ninety (90) days from manufacture date absent valid proof of purchase.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install, educate how to operate, correct wiring, or correct unauthorized repairs.
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service.
- Damage or failure of the Product caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage or failure of the Product resulting from operating the Product in a corrosive atmosphere or contrary to the Product owner's manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of nature, or any other causes beyond the control of LG.
- Damage or failure of the Product caused by unauthorized modification or alteration, or if the Product is used for other than the intended purpose, or any water leakage where the Product was not properly installed.
- Damage or failure of the Product caused by incorrect electrical current, voltage, or plumbing codes.
- Damage or failure of the Product caused by transportation, storage, and/or handling, including scratches, dents, chips, and/or other damage to the finish of the Product, unless such damage is reported within one (1) week of delivery.
- Damage or missing items to any display, open box, or discounted Product.
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.
- Any noises associated with normal operation.
- Products used for other than normal and proper household use (e.g., commercial or industrial use, offices, and recreational facilities or vehicles) or contrary to the Product owner's manual.
- Costs associated with removal and reinstallation of the Product for repairs.
- Replacement of light bulbs, filters, or any consumable parts.
- The removal and reinstallation of the Product if it is installed in an inaccessible location or is not installed in accordance with the Product owner's manual.
- Damage or failure of the Product resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes the use of parts not authorized by LG. Improper installation or maintenance includes installation or maintenance contrary to the Product owner's manual.
- Damage or failure of the Product caused by the use of parts, components, accessories (e.g., water filters, etc.), consumable cleaning products, any other products, or services that are not authorized by LG.
- Shelves, door bins, drawers, handle and accessories, except for internal/functional parts covered under this limited warranty.

The cost of repair or replacement under these excluded circumstances shall be borne by You.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION

Call 1-800-243-0000 and select the appropriate option from the menu.

Or visit our website at <http://www.lg.com>

Or by mail: LG Electronics Customer Service P.O. Box 240007 Huntsville, AL 35813 ATTN: CIC

PROCEDURE FOR RESOLVING DISPUTES:

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to “LG” mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to “dispute” or “claim” shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association (“AAA”) and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the “AAA Rules”) and under the procedures set forth in this section. The AAA Rules are available online at www.adr.org/consumer. Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a

location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing <https://www.lg.com/us/support/repair-service/schedule-repair-continued> and clicking on "Find My Model & Serial Number").

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

Canada

TERMS AND CONDITIONS

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS THE LAWS OF YOUR PROVINCE OR TERRITORY DO NOT PERMIT THAT, OR, IN OTHER JURISDICTIONS, IF YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED “PROCEDURE FOR RESOLVING DISPUTES” BELOW.

Should your LG Refrigerator ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics Canada, Inc. ("LGECI") will, at its option, repair or replace the Product upon receipt of proof of the original retail purchase. This limited warranty is valid only to the original retail purchaser of the Product and applies only to a Product distributed, purchased and used within Canada, as determined at the sole discretion of LGECI.

WARRANTY PERIOD (Note: If the original date of purchase cannot be verified, the warranty will begin sixty (60) days from the date of manufacture)			
Refrigerator	Sealed System (Condenser, Dryer, Connecting Tube and Evaporator)		Linear / Inverter Compressor
One (1) year from the date of original retail purchase	One (1) year from the date of original retail purchase	Seven (7) years from the date of original retail purchase	Ten (10) years from the date of original retail purchase
Parts and Labor (internal/ functional parts only)	Parts and Labor	Parts only (Consumer will be charged for labor)	Part only (Consumer will be charged for labor)

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured, all at the sole discretion of LGECI.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this Limited Warranty.

LGECI'S SOLE LIABILITY IS LIMITED TO THE LIMITED WARRANTY SET OUT ABOVE. EXCEPT AS EXPRESSLY PROVIDED ABOVE, LGECI MAKES NO, AND HEREBY DISCLAIMS, ALL OTHER WARRANTIES AND CONDITIONS RESPECTING THE PRODUCT, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO REPRESENTATIONS SHALL BE BINDING ON LGECI. LGECI DOES NOT AUTHORIZE ANY PERSON TO CREATE OR ASSUME FOR IT ANY OTHER WARRANTY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT. TO THE EXTENT THAT ANY WARRANTY OR CONDITION IS IMPLIED BY LAW, IT IS LIMITED TO THE WARRANTY PERIOD SET OUT ABOVE. UNDER NO CIRCUMSTANCES SHALL LGECI, THE MANUFACTURER OR DISTRIBUTOR OF THE PRODUCT, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, DIRECT, INDIRECT, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF GOODWILL, LOST PROFITS, LOSS OF ANTICIPATED PROFITS, LOST REVENUE, LOSS OF USE, OR ANY OTHER DAMAGE, WHETHER ARISING DIRECTLY OR INDIRECTLY FROM ANY CONTRACTUAL BREACH, FUNDAMENTAL BREACH, TORT OR OTHERWISE, OR FROM ANY ACTS OR OMISSIONS. LGECI'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from province to province depending on applicable provincial laws. Any term of this Limited Warranty that negates or varies any implied condition or warranty under provincial law is severable where it conflicts with such provincial law without affecting the remainder of this warranty's terms.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to i) deliver, pick up, or install or; educate on how to operate the Product; ii) correct wiring or plumbing; or iii) correct unauthorized repairs or installations of the Product;
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service;
- Damage or failure caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air;
- Damage or failure resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product's owner's manual;
- Damage or failure to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of God, or any other causes beyond the control of LGECI or the manufacturer;
- Damage or failure resulting from misuse, abuse, improper installation, repair, or maintenance of the Product. Improper repair includes use of parts not authorized or specified by LGECI. Improper installation or maintenance includes installation or maintenance contrary to the Product's owner's manual;
- Damage or failure caused by unauthorized modification or alteration of the Product, or if used for other than the intended household purpose/use of the Product, or damage or failure resulting from any water leakage due to improper installation of the Product;
- Damage or failure caused by incorrect electrical current, voltage or plumbing codes;
- Damage or failure caused by use that is other than normal household use, including, without limitation, commercial or industrial use, including use in commercial offices or recreational facilities, or as otherwise outlined in the Product's owner's manual;
- Damage or failure caused by the use of any accessories, components or cleaning products, including, without limitation, water filters, that are not approved/authorized by LGECI;
- Replacement of the water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply;
- Damage or failure caused by transportation and handling, including scratches, dents, chips and/or other damage to the finish of the Product, unless such damage results from defects in materials or workmanship and is reported to LGECI within one (1) week of delivery of the Products;
- Damage or missing items to any display, open box, refurbished or discounted Product;
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or any similar disclaimer;
- Products with original serial numbers that have been removed, altered or cannot be readily determined at the discretion of LGECI;
- Increases in utility costs and additional utility expenses in any way associated with the Product;
- Any noises associated with normal operation of the Product;
- Replacement of light bulbs, filters, fuses or any other consumable parts;
- Replacement of any part that was not originally included with the Product;
- Costs associated with removal and/or reinstallation of the Product for repairs; and
- Shelves, door bins, drawers, handle and accessories to the Product, except for internal/functional parts covered under this Limited Warranty.
- Coverage for "in Home" repairs, for products in-warranty, will be provided if the Product is within a 150 km radius from the nearest authorized service center (ASC), as determined by LG Canada. If your Product is located outside a 150 km radius from a ASC, as determined by LG Canada, it will be your responsibility to bring the Product, at your sole expense, to the ASC for in-warranty repair.

All costs and expenses associated with the above excluded circumstances, listed under the heading, This Limited Warranty Does Not Cover, shall be borne by the consumer.

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION, PLEASE CALL OR VISIT OUR WEBSITE:

Call 1-888-542-2623 (7 A.M. to 12 A.M., 365 days a year) and select the appropriate option from the menu, or visit our website at <http://www.lg.com>

PROCEDURE FOR RESOLVING DISPUTES:

EXCEPT WHERE PROHIBITED AT LAW, ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. EXCEPT WHERE PROHIBITED AT LAW, YOU AND LG BOTH IRREVOCABLY AGREE TO WAIVE THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to “LG” mean LG Electronics Canada, Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to “dispute” or “claim” shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Notice of Dispute. In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LGECI Legal Team at 20 Norelco Drive, North York, Ontario, Canada M9L 2X6 (the “Notice of Dispute”). You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days of LG’s receipt of the Notice of Dispute, the dispute shall be resolved by binding arbitration in accordance with the procedure set out herein. You and LG both agree that, during the arbitration proceeding, the terms (including any amount) of any settlement offer made by either you or LG will not be disclosed to the arbitrator until the arbitrator determines the dispute.

Agreement to Binding Arbitration and Class Action Waiver. Upon failure to resolve the dispute during the 30 day period after LG’s receipt of the Notice of Dispute, you and LG agree to resolve any claims between you and LG only by binding arbitration on an individual basis, unless you opt out as provided below, or you reside in a jurisdiction that prevents full application of this clause in the circumstances of the claims at issue (in which case if you are a consumer, this clause will only apply if you expressly agree to the arbitration). To the extent permitted by applicable law, any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person’s or entity’s product or claim. More specifically, without limitation of the foregoing, except to the extent such a prohibition is not permitted at law, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis except to the extent this prohibition is not permitted at law in your province or territory of jurisdiction as it relates to the claims at issue between you and LG.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be private and confidential, and conducted on a simplified and expedited basis before a single arbitrator chosen by the parties under the provincial or territorial commercial arbitration law and rules of the province or territory of your residence. You must also send a copy of your written demand to LG at LG Electronics, Canada, Inc., Attn: Legal Department- Arbitration, 20 Norelco Drive, North York, Ontario M9L 2X6. This arbitration provision is governed by your applicable provincial or territorial commercial arbitration legislation. Judgment may be entered on the arbitrator’s award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that, issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law. The law of the province or territory of your purchase shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG attorn to the exclusive jurisdiction of the courts of the province or territory of your purchase for the resolution of the claim, action, dispute or controversy between you and LG.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the applicable arbitration rules. Except as otherwise provided for herein, LG will pay all filing, administration and arbitrator fees for any arbitration initiated in accordance with the applicable arbitration rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys’ fees and expenses as long as they are reasonable, by

considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the applicable laws), then the payment of all arbitration fees will be governed by the applicable arbitration rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the applicable arbitration rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely (1) on the basis of documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the applicable arbitration rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the applicable arbitration rules. Any in-person arbitration hearings will be held at the nearest, most mutually-convenient arbitration location available within the province or territory in which you reside unless you and LG both agree to another location or agree to a telephonic arbitration.

Severability and Waiver. If any portion of this Limited Warranty (including these arbitration procedures) is unenforceable, the remaining provisions will continue in full force and effect to the maximum extent permitted by applicable law. Should LG fail to enforce strict performance of any provision of this Limited Warranty (including these arbitration procedures), it does not mean that LG intends to waive or has waived any provision or part of this Limited Warranty.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out;" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing https://www.lg.com/ca_en/support/repair-service/schedule-repair and clicking on "Find My Model & Serial Number").

In the event that you "Opt Out", the law of the province or territory of your residence shall govern this Limited Warranty and any disputes between you and LG except to the extent that such law is preempted by or inconsistent with applicable federal or provincial/territorial law. Should arbitration not be permitted for any claim, action, dispute or controversy between you and LG, you and LG agree to attorn to the exclusive jurisdiction of the courts of the province or territory of your residence for the resolution of the claim, action, dispute or controversy between you and LG.

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

Conflict of Terms. In the event of a conflict or inconsistency between the terms of this Limited Warranty and the End User License Agreement ("EULA") in regards to dispute resolution, the terms of this Limited Warranty shall control and govern the rights and obligations of the parties and shall take precedence over the EULA.



LG Customer Information Center

For inquiries or comments,
visit **www.lg.com** or call:

1-800-243-0000 U.S.A.

1-888-542-2623 CANADA

Register your product Online!

www.lg.com