



AQUIOS® 20 YEAR LIMITED WARRANTY

Aquios® Water Softener and Filtration systems are guaranteed to the original owner by the manufacturer:

For a period of twenty (20) years with proof of purchase, the system housing, which includes the sump, collar, head and internal valve, will not corrode, leak, burst, or in any other manner, fail to perform their proper functions. The system housing will be free of defects in material and workmanship and will perform their normal functions. Without proof of purchase, this warranty is for 1 year from date of manufacture.

If, during such twenty (20) year period, a part proves to be defective, we will either repair or replace the part and return it directly to your home, without charge. Cartridges, replacement cartridges and O-Rings are not covered by this product warranty.

If you have questions regarding an Aquios® water treatment product, need assistance with installation or trouble shooting, wish to order a part or report a warranty issue, we are just a phone call away. Simply dial 1-888-475-0343 for assistance, or visit www.aquios.net.

General Conditions

The above warranties are effective provided the water conditioner is operated at water pressures not exceeding 100psi, and at water temperatures not exceeding 115°F; provided further that the water conditioner is not subject to abuse, misuse, misapplication, alteration, neglect, freezing, accident or negligence, installation contrary or operation contrary to instructions and applicable plumbing codes and ordinances, installation in direct sunlight; and provided further that the water conditioner is not damaged as the result of any unusual force of nature such as, but not limited to, flood, hurricane, tornado or earthquake.

Any tampering, misuse or negligence in handling or use of Product renders the warranty void. Further, the warranty is void if, at any time, Customer attempts to make any internal changes to any of the components of the Product; if at any time the water pressure supplied to any part of the Product exceeds the rated tolerance; if any external device attached by Customer creates conditions exceeding the tolerance of the Product; if the Product is subjected to extreme and/or constant temperature and/or weather conditions; if Product is used and/or installed for use on non-potable and/or microbiologically unsafe water.

Manufacturer is excused if failure to perform its warranty obligations is the result of strikes, government regulation, materials shortages, or other circumstances beyond its control.

*THERE ARE NO WARRANTIES ON THE WATER CONDITIONER BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE.

ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF THE MANUFACTURER UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART WHICH PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD, AND THE MANUFACTURER IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO DEALER, AGENT, REPRESENTATIVE, OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSLY DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damage, so the limitations and exclusions in this warranty may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.