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RealRelax®

MASSAGE CHAIR USER MANUAL

FAVOR-03 PLUS

PLEASE READ AND SAVE THESE INSTRUCTIONS

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- Thank for your purchase of this product. Before using, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.
- Please keep this USER MANUAL properly for further reference.

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SAFETY PRECAUTIONS

- Before using, please read this "SAFETY PRECAUTIONS" carefully to ensure proper operation.
- Following "SAFETY PRECAUTIONS" is of great help to your use of this massage chair correctly.
- To clearly indicate the degrees of danger and damage, the accidents caused by incorrect use are classified into "WARNING1' and "FORBIDDEN". Instructions marked as follows should be strictly followed.

MEDICAL WARNINGS

NOT RECOMMENDED FOR THE FOLLOWING PEOPLE.

- Patients with serious hyperostosis
- Swollen lump and patient thrombosis
- Patients with serious heart conditions
- Pregnant Women
- People that consume large amounts of alcohol
- People with diabetes
- People suffering from high fever
- Patients with malignant tumors or malignant abscesses
- People with distorted joints
- People with serious skin conditions
- People with spinal injuries
- All people should consult a physician and exercise care when operating this system
- Minors under 16 years or people unable to control their behavior, such as mental patients, people with paralysis, etc.
- Should not be allowed to operate the massage chair.

WARNINGS

- Use this appliance only for its intended use as described in this manual.
  Do not use attachments not recommended by the manufacturer.
- Never operate this chair if it has a damaged cord or plug.
- Keep the cord away from heated surfaces.
- Please empty pockets and remove all your arm Jewellery and watch before using this chair.
- Do not operate where aerosol (spray) products are being used.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Do not remove the back cushion to modify roller mechanism.
- Do not remove the bottom seat to modify actuators.
- Keep the cord out of heavy traffic area.
- Always unplug the power cord from the electrical outlet immediately after use.
- Do not operate any equipment with damaged parts.
- Any other use not recommended by the manufacturer may cause electrical shock or injury.
- Do not touch or re-wire the wires connected to the master-box.
- Do not attempt to repair or adjust any electrical or mechanical functions on this unit.
  Doing so will void the warranty.
- Do not put your hands or head under the chair
- When using the massage chair, ascertain that the footrest is in the lowest position.

FORBIDDEN

- Do not allow children to play near the chair especially during operation
- Do not leave mobility impaired or speech impaired people alone in chair
- Do not place or stock this chair near damp places such as swimming pools or bathrooms
- Do not presses massage rollers by force
- Do not stand on the chair or put heavy items on the chair
- Do not use in an environment that is dusty, greasy, or lack of oxygen

- Do not place near steam oven, open fire, or heat
- Wear suitable clothing, do not massage with bare skin
- Do not place it directly in the sun.
- Do not use electric blanket while using the massage chair
- Do not use it outdoors
- Do not use while smoking
- Do no use immediately after meals
- Do not sit on the back cushions, armrest, or legs
- Don't use the massage chair when your body is wet or moist as it can result in electrical shock
- Do not operate with more than one person
- Don't use when using head ornamentation as it can result in injury
- Do not stumble over electrical wires or connections

REMOVE PLUG

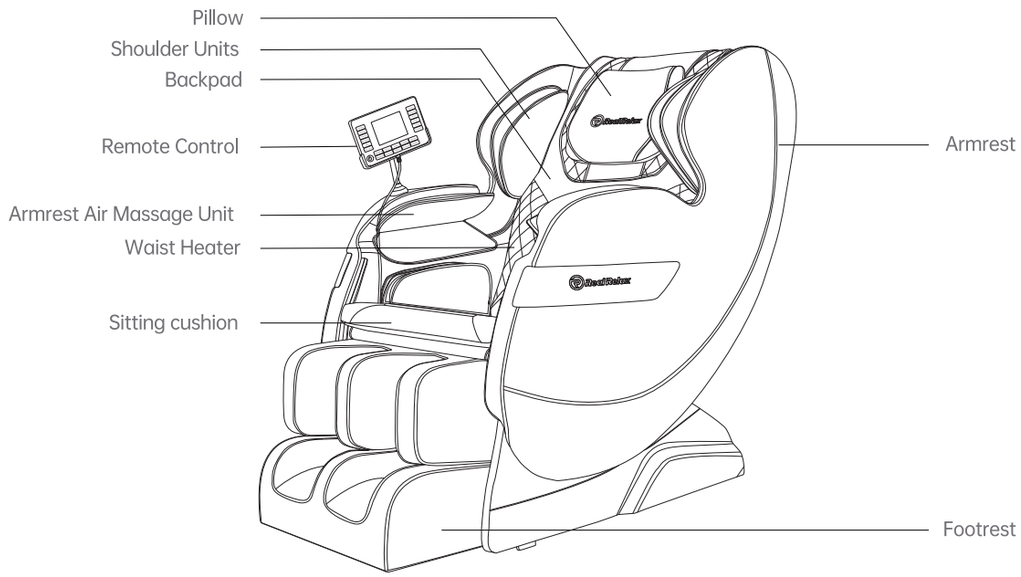
- Before maintenance, please pull out power plug. In addition,please do not insert or unplug the power plug with damp hands, to avoid electric shock.
- When the massage chair is not in use, please switch off power and remove the plug from socket.When power is off, please cut off power supply immediately and pull out the power plug from socket.

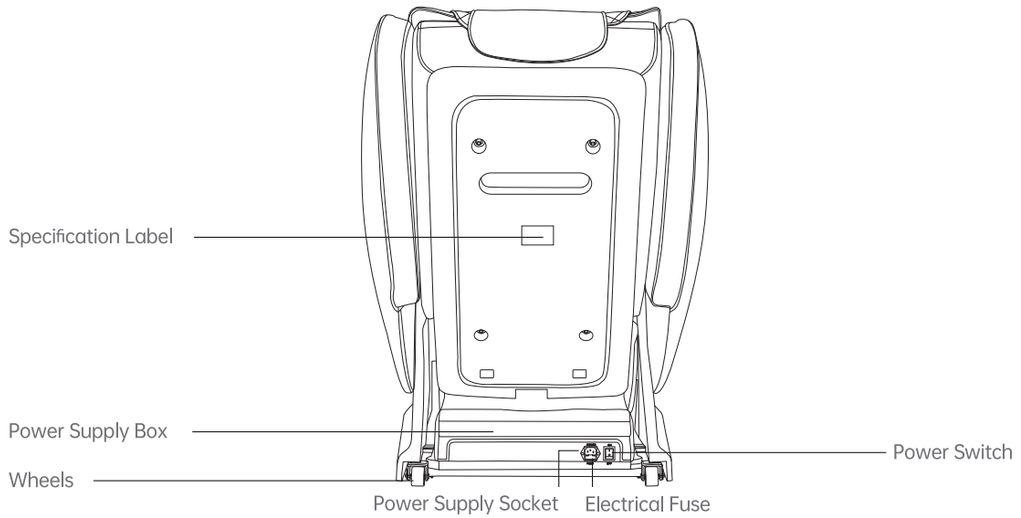
BE CAREFUL

- Please avoid Massaging after drinking or when you are not feeling well.
- Do not massage the head, elbow joints, knees, chest, abdomen, etc. directly on the massage ball.
- Do not damage the power cord; this may result in electric shock or mechanical failure. Please contact the service center for a detailed inspection.

NAME AND FUNCTION OF EACH COMPONENT

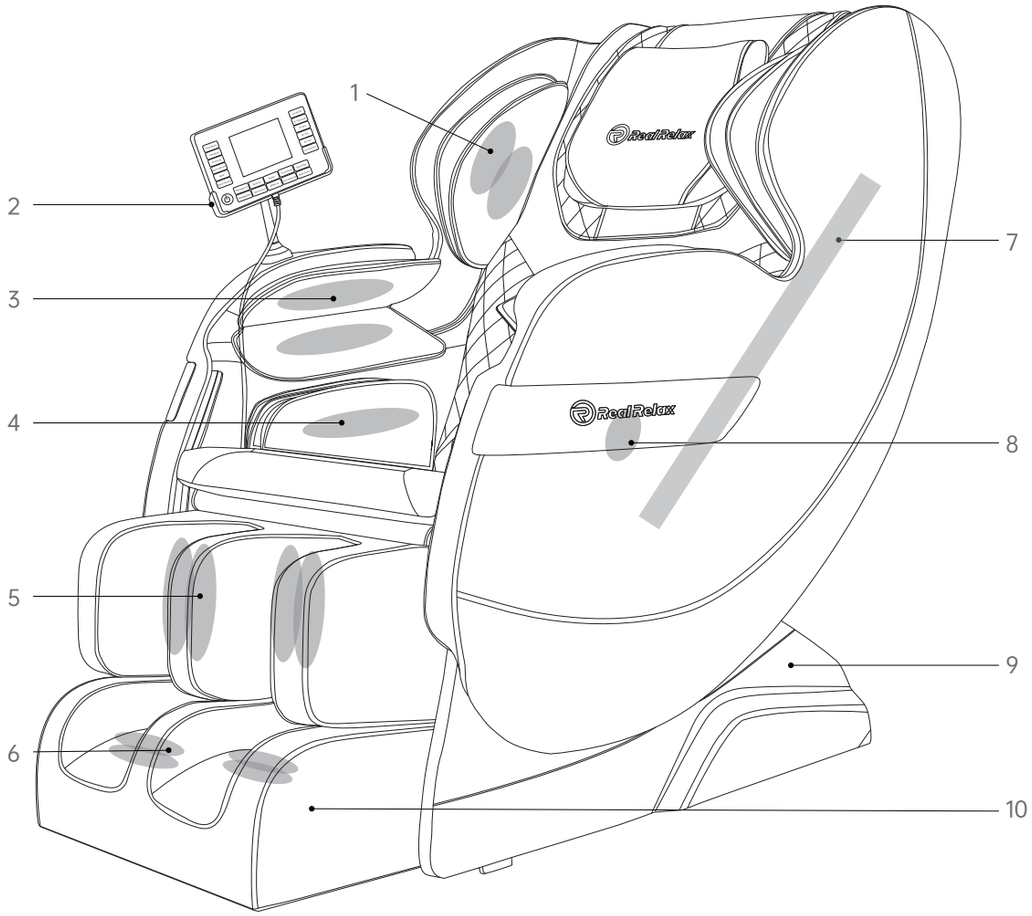
EXTERNAL STRUCTURE



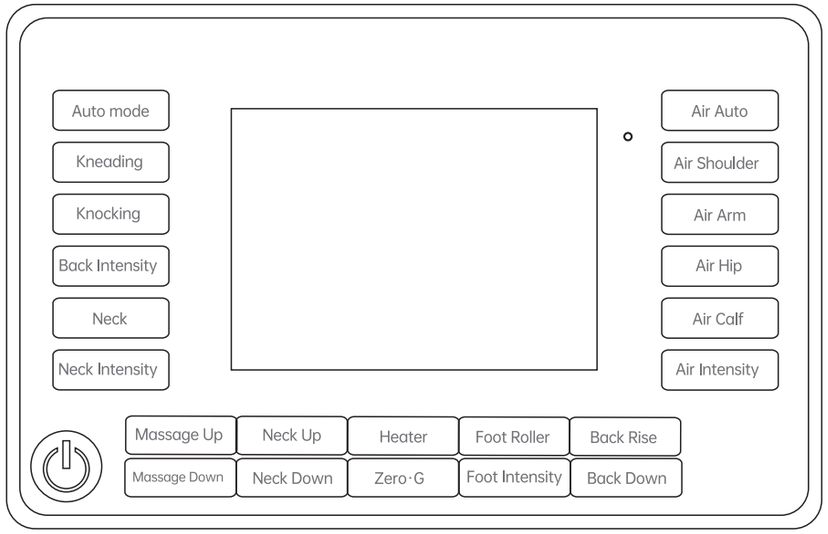


INTERNAL STRUCTURE

1 Shoulder Air Massage Unit
2 Remote Control
3 Armrest Air Massage Unit
4 Seat Air Massage Unit
5 Calf Air Massage Unit
6 Foot Air Massage Unit
7 Back massage track
8 Waist Heater
9 Slide Rail
10 Foot Roller Massage Unit



AUTO MODE



Select Auto massage mode

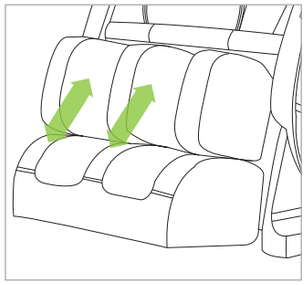
1.Power:when the unit is turned on it will automatically start to massage.In automatic massage modes intensity and strength cannot be adjusted. If you would like to adjust intensity and strength please select a specific area. such as: arm , foot, or shoulders. Press "Power" to switch time from 15/20/25/30 Press Power button for 2 seconds to turn off massage chair.

2.Press "AUTO" to switch six modes:We have six Automatic modes,press "AUTO" to switch six modes.

3.Auto massge mode will stop automati-cally after 15/20/25/30 minutes.

Adjust the reclining angle

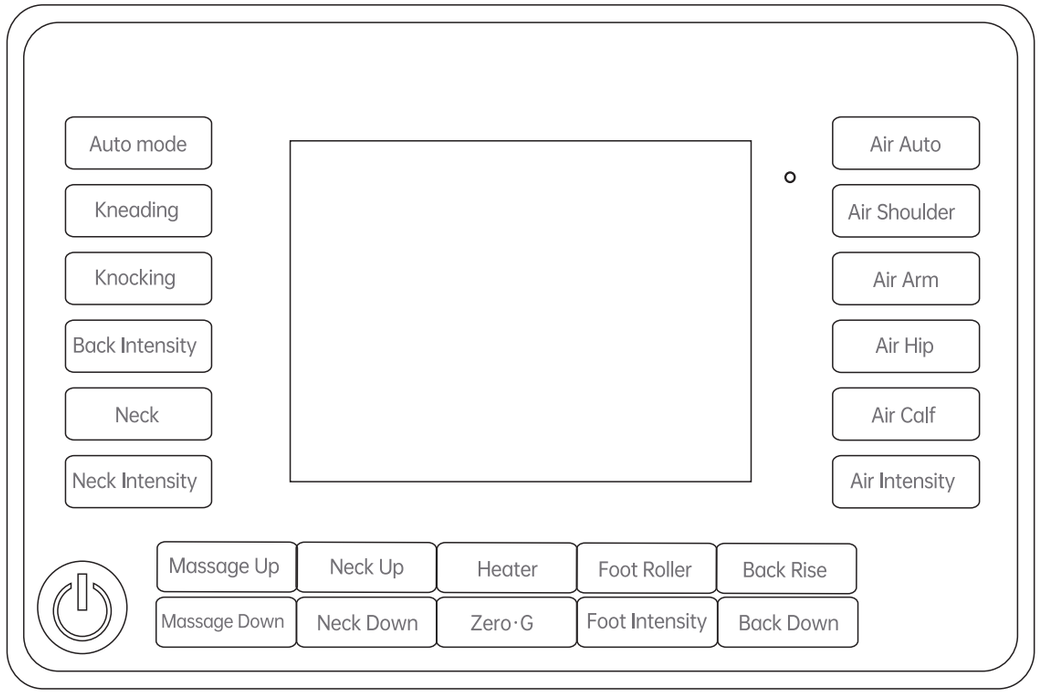
- Adjust the angle between backrest and footrest.



Leg extension settings

- Put footrest extend forward to suit taller individuals.

REMOTE CONTROLLER INSTRUCTION

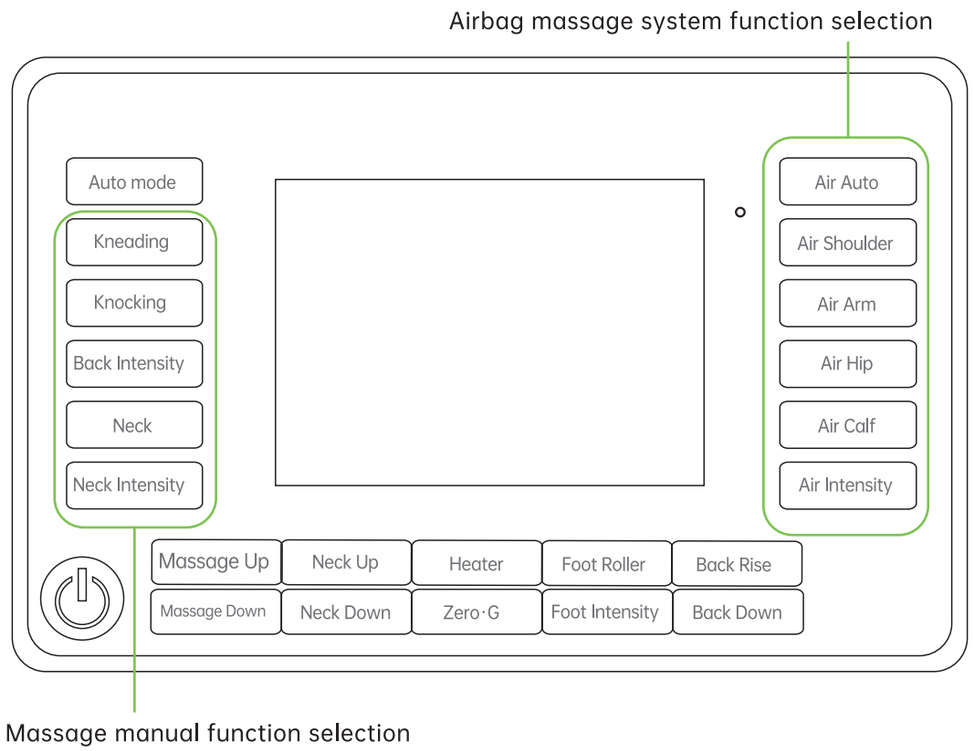


REMOTE CONTROLLER KEY FUNCTIONS

Auto mode	Auto mode switch
Kneading	Back kneading switch
Knocking	Back knocking switch
Back Intensity	Adjust the massage intensity of back rollers
Neck	Neck massage switch
Neck Intensity	Adjust the massage intensity of neck rollers
Air Auto	Air auto mode switch
Air Shoulder	Shoulder airbag switch
Air Arm	Arm airbag switch
Air Hip	Hip airbag switch
Air Calf	Calf airbag switch
Air Intensity	Adjust the intensity of the airbag
⏻	On/Off: Press power button to turn on the chair or adjust time frame, press for more than 2 second to turn off.
Massage Up	In manual mode adjust massage up
Massage Down	In manual mode adjust massage down
Neck Up	In manual mode adjust neck up
Neck Down	In manual mode adjust neck down
Heater	Turn on the waist and leg heating function
Zero·G	Make the chair into the zero-G mode
Foot Roller	Foot Roller switch / Long press for 5 seconds to clear the Bluetooth connection
Foot Intensity	Adjust the massage intensity of foot rollers
Back Rise	Adjust the back rise
Back Down	Adjust the back down

CUSTOM MASSAGE MODE

- By selecting a single massage area, auto massage will stop.
- You can turn on a single massage area, or multiple areas.
- This allows you to give yourself a complete customizable massage.
- You can also adjust the strength of the air bags and intensity of the rollers.

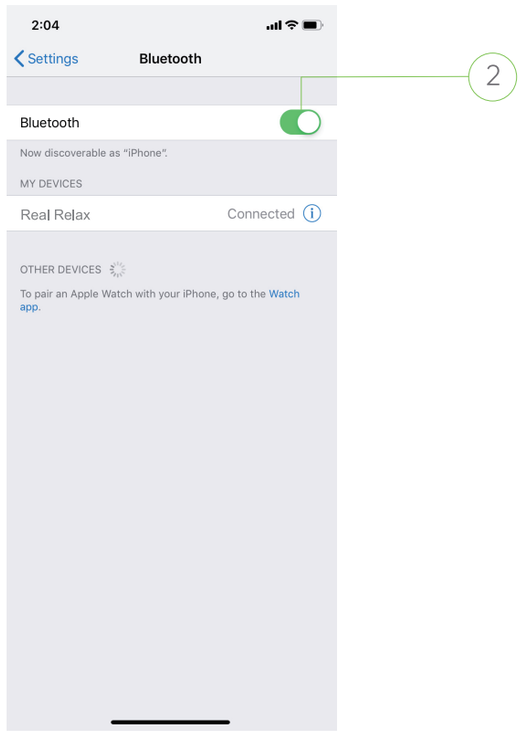


MUSIC SYSTEM

Our product is designed with Bluetooth audio connection function.It can play music through connect with smart phone,tablet computer or other audio devices.

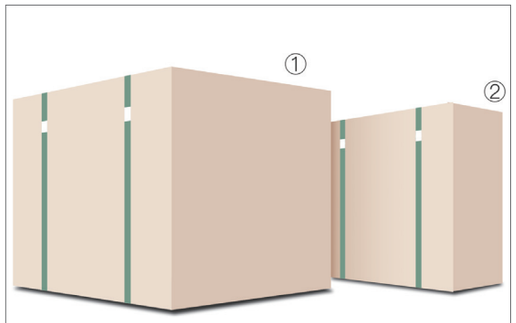
How to use:

1. Open mobile-phone/ipad/computer BLUETOOTH capabilities,and access to the search state, your device will automatically search neighboring BLUETOOTH devices.
2. In a few seconds,our massage chair name will show up under the device list,select massage chair name,enter the password"9999"to complete the connection.
3. Long press the "foot roller" button for 5 seconds to clear the Bluetooth connection on remote control.

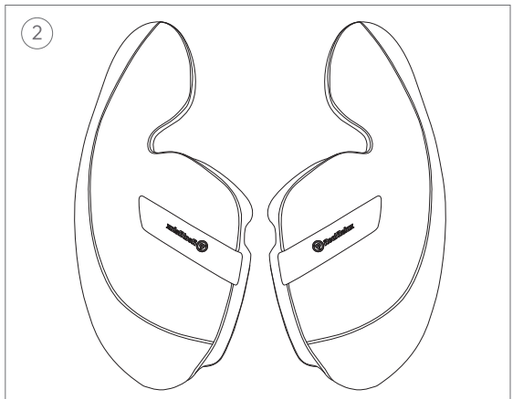


PREPARATION BEFORE USING

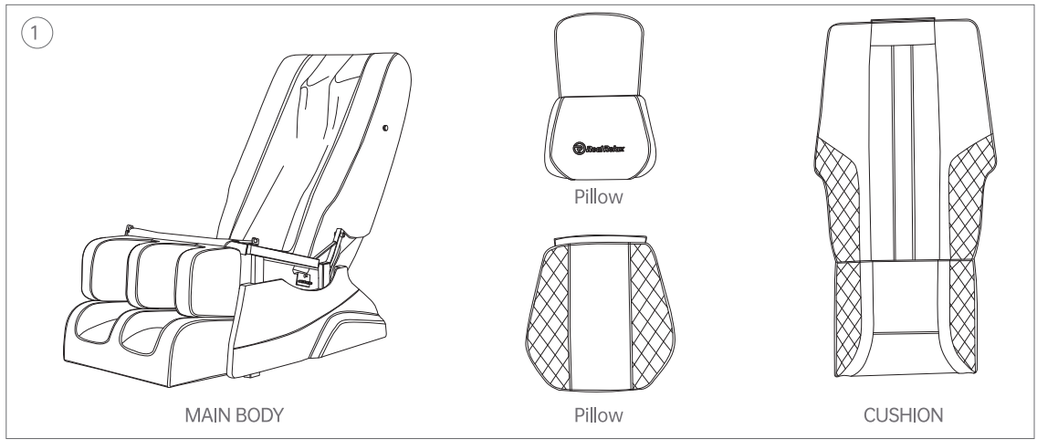
1 INSTALLATION METHOD ACCESSORIES FROM BOX



Step 1: Unpack the two packagesTake out the main body, armrest fromthe carton carefully.

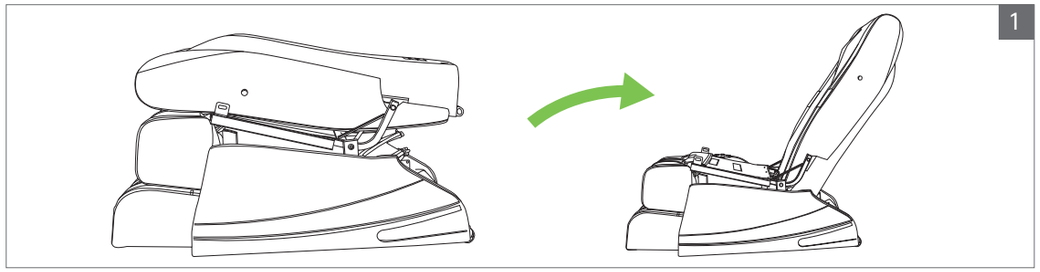


ARMREST



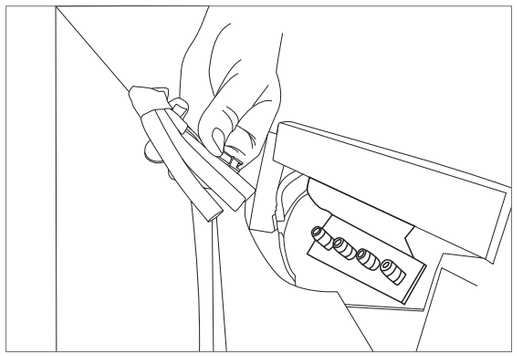
This model is divided into packaging.After dismounting the package, carefully remove the Massage chair and install it according to the instructions.(just plug in the power cord to use).

INSTALLATION STEPS

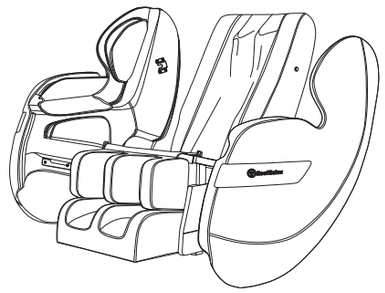


step:1 First, lift the backrest,When you hear a click,the backrest is installed.

2



Connect the trachea and power cord by color.



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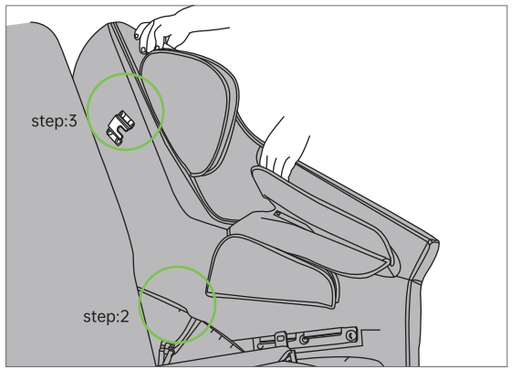
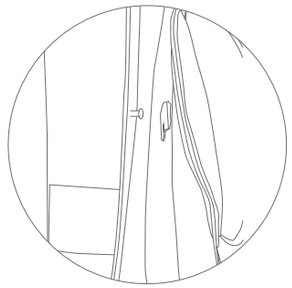
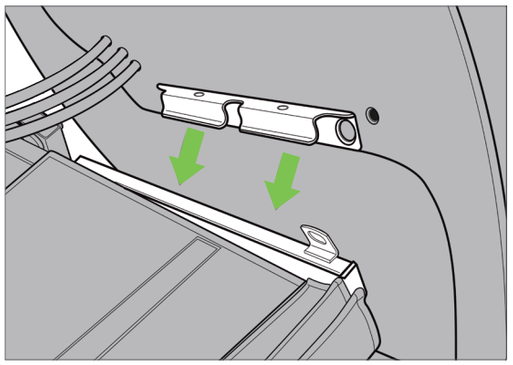




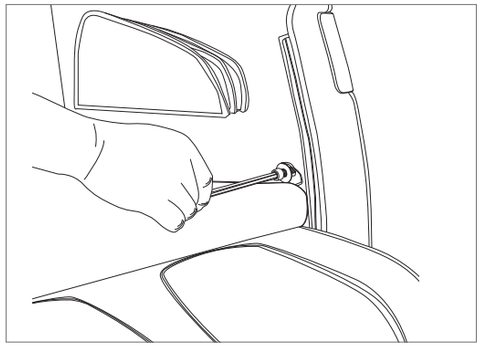
Iinstall the hook to mainbody.

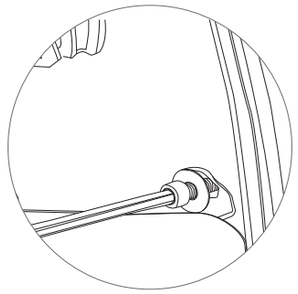
4



Install the botton hook to the seat.

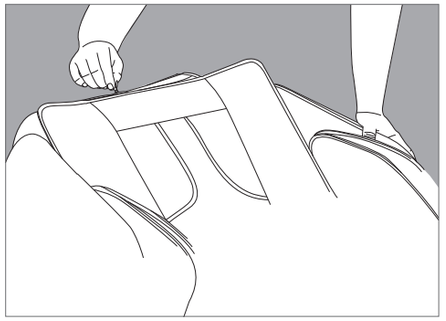
5

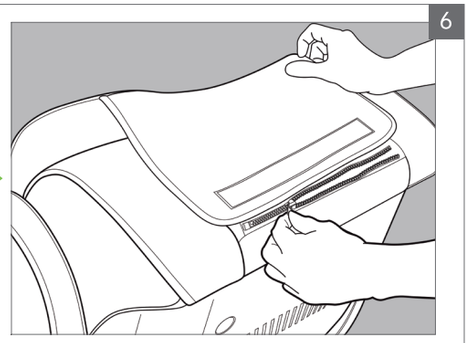




Fasten the armrest with screw.

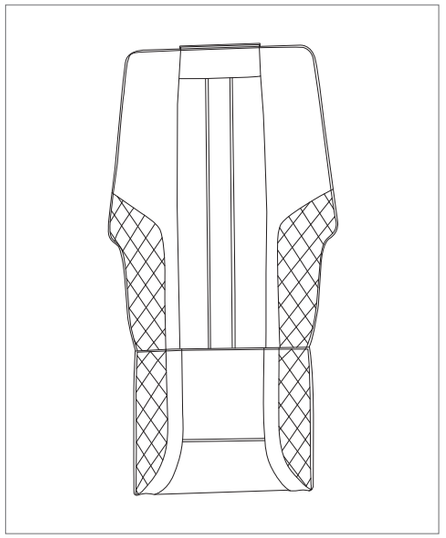
6

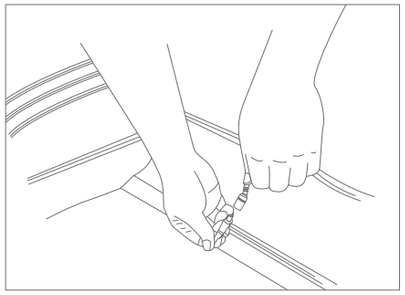




The chair pad is attached at the top witha zipper.

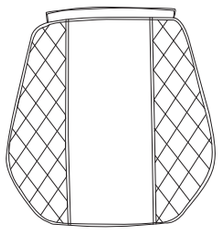
7



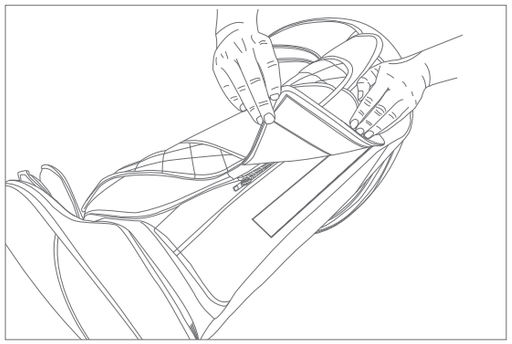


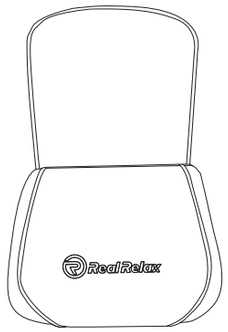
Connect the cushion wire to the main unit.

8

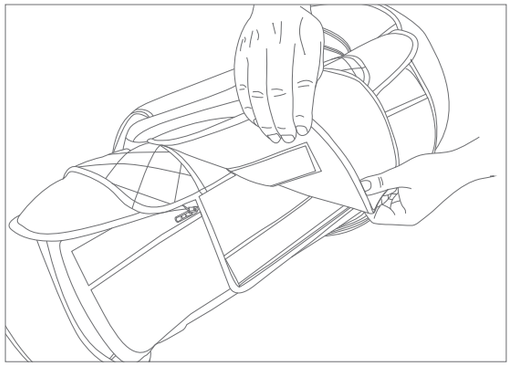


First



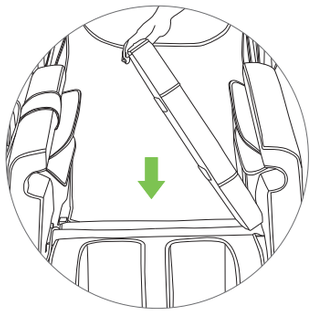


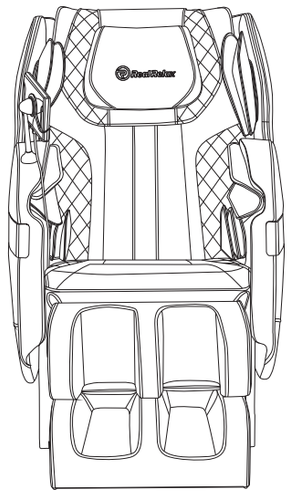
Second



Connect the pillow to the main unit with velcro.

9



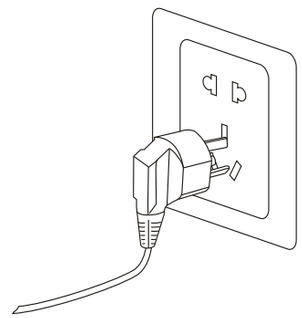


Fix the cushion to the main unit.

2 TURN ON POWER SUPPLY

1.Plug the power cord into three core socket of good grounding.
2.Press the power switch on the bottom of massage chair.

1



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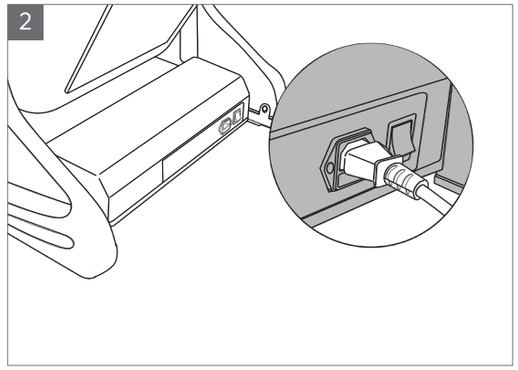
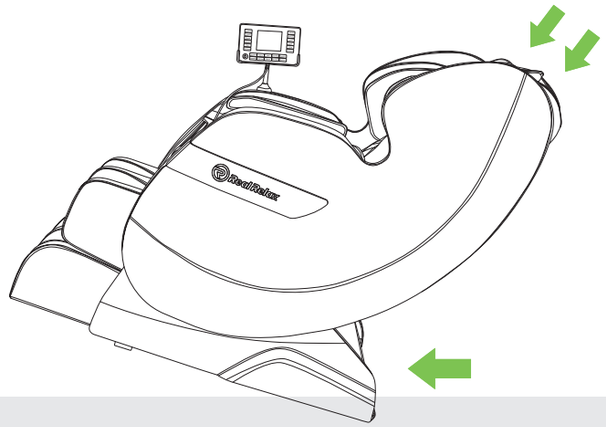


CAUTION

- Before switching on the chair, please make sure there is no damage on the power wire and other exposed wires.
- Make sure the power switch is off before the chair is connected to electricity.

3 MOVE METHOD

- There are moving rollers at the bottom of the chair.
- Raise the back to the highest point.
- Switch off and unplug the chair.
- Lift the front part of the chair as shown in the figure (one person raises the front part via holding moving holder, another person pushes the chair when holding the top of the chair), make wheels move.



CAUTION

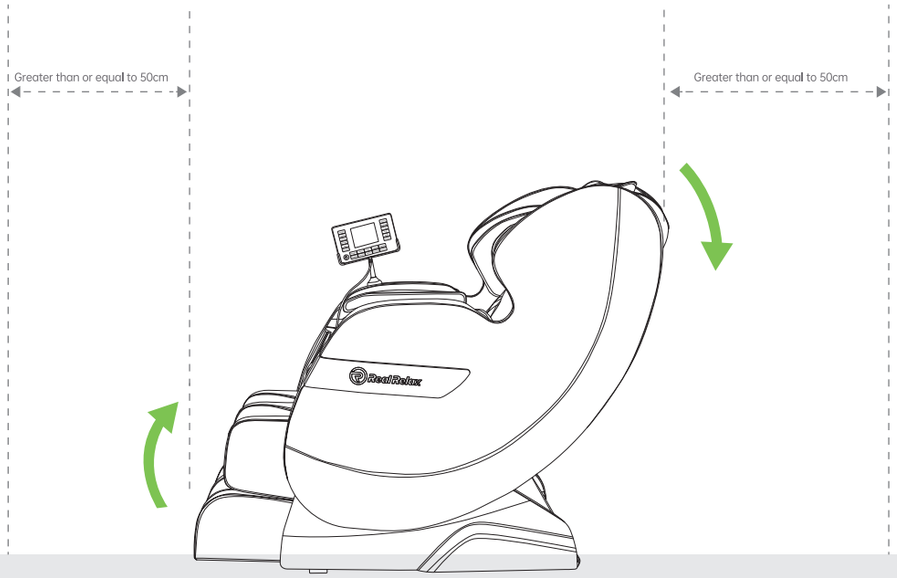
- Don' t move it when there is people in it.
- Don't use the armrest while moving the chair, only hold the moving holder in the back and front.

INSTALLATION POSITION

PLEASE LEAVE THE SPACE AROUND THE MASSAGE CHAIR WHEN PREPARING THE MASSAGE

(1) Place a massage chair where there is enough space for the back of the chair to recline and the footrest to rise.

(2) Make sure that there is at least 50 cm in the back of the massage chair and at least 50 cm in front of the massage chair.In order to prevent from signal interference, please keep at least 1m away from the TV, radio and other video and audio devices.



CAUTION

Before using, please tidy up well the cables to avoid twining or damage When the whole chair makes slide movement forward or backward to original position, please check first whether there are kids,pets or any other objects to avoid accidents.Please put carpet or other pad under the massage chair,in order to avoid any unpredictable impression on the floor.

SURROUNDING ENVIRONMENT

	Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage
	Keep the massage chair away from high temperatures sources (for example: stove) to avoid fire or damage to leather material

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Danger - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

AFTER USING THE CHAIR

- [redacted]

METHODS OF STORAGE

- Do not dismount the back of the chair
- Keep the massage chair free of dust
- Cover the chair with a dust-free cloth to prevent dust from collecting
- Do not store in a hot, humid, damp place or in direct sunlight or heat
- Do not store in an overly cold place

MAINTENANCE

- Before cleaning unplug from electrical source to avoid shock
- Clean the cloth surface with neutral detergent or a special mild detergent for cloth.
- Dust can be cleaned off with a damp cloth or mild detergent and air dry.
- Do not spray pesticide on the device.
- Specified cleaner can be used on the leather, plastic, and dried with a cloth
- Do not use a damp cloth on the electronic components which can cause shock and damage
- The leather covers (headrest, seat cushion, foot cushion) can be removed for cleaning

KIND REMINDING

During daily use, please check whether the following phenomenon exist: Scorched smell When touch the wire, the power is on, but sometimes off The power supply cord is hot Other abnormal phenomenon

CAUTION If problems happen above, please turn off power supply and contact the distributor or manufacturerfor assistance.

TROUBLESHOOTING GUIDE

Problems/Issues	Possible Cause	Trouble Shooting Method
Sounds like tapping or hum sounds	Sounds from air pump, motor or other mechanical parts	Normal phenomenon
Suddenly stops working	1. Bad power connection 2. Auto program timers is up	1. Unplug and reinsert power cord to he chair 2. Normal
Does not work after power up	1. Power switch is not turned on 2. Bad connection between plug and socket 3. Massage remote is not turned on 4. Have broken power wire plug 5. Bad fuse 6. Control unit for functioning properly	1. Turn power switch on 2. Connection power cord again 3. Press power button on remote 4. Contact professional technician 5. Replace fuse 6. Contact professional technician
Roller height changes	Rollers work alternately	Normal phenomenon
Abnormal sounds suddenly while working	Maybe from over working the massage chair	1.Cut down usage 2. Contact professional technician
Can not recline the chair	Obstruction-be sure that the chair is allowed enough room to fully recline	Stop chair opearion, and move obstruction
can not restore position after reclined	Problem on electric motion pole or plug under bad connection	Contact professional technician

ATTENTION
If problems are not from above reasons,please turn off power supply and contact the distributor or manufacturer for assistance.

Note : Do not dismantle the produce by yourself, and our company shall shoulder no responsibility to the damage of the product or the inquiry of people caused by improper use. Thanks for your cooperation !

FAVOR-03 Plus

Rated Voltage : 110 V
Rated Frequency : 60 Hz
Rated Power : 100 W
Safety Design : Class I
N.W : 102.6 LB 32.6 LB
G.W : 123.5 LB 44.7 LB
MEAS : 45.7" * 28" * 27" 45.7" * 29.5" * 10.8"

Manufacturer Reserves The Right To Make Changes To Informations Published In This Document, Including Without Limitation Specifications And Product Descriptions, At Any Time And Without Notice.

Contact Us

For any inquiries or quality-related issues concerning our products, please send an email to zhilindianzi@hotmail.com, we will respond to you as soon as possible and give you an appropriate solution (refund or replacement).